# Table of Contents

About This Document ................................................................................................................................................................. 13
- Intended Audience ........................................................................................................................................................................ 13
- New and Changed Information in This Edition .......................................................................................................................... 13
- Publishing History ......................................................................................................................................................................... 13
- Document Organization ................................................................................................................................................................. 13
- Typographic Conventions .............................................................................................................................................................. 14
- HP-UX Release Name and Release Identifier ............................................................................................................................. 14
- Related Documents ........................................................................................................................................................................ 15
- HP Encourages Your Comments ................................................................................................................................................... 15

1 Introduction .................................................................................................................................................................................... 17
- Server Overview .................................................................................................................................................................................. 17
- Server Dimensions and Weight ......................................................................................................................................................... 18
- Server Components ............................................................................................................................................................................ 18
  - Processors ....................................................................................................................................................................................... 18
  - Memory .......................................................................................................................................................................................... 19
  - PCI Riser ........................................................................................................................................................................................ 19
  - Internal Core I/O ............................................................................................................................................................................. 19
  - External Core I/O ........................................................................................................................................................................... 19
  - Power Supply Unit ......................................................................................................................................................................... 19
  - Motherboard Manageability ......................................................................................................................................................... 19
  - Enhanced Server Manageability Using the iLO MP ..................................................................................................................... 19
  - Hard Disk Drives ........................................................................................................................................................................ 20
  - Data Pathing Information ............................................................................................................................................................. 20
  - Supported Operating Systems .................................................................................................................................................... 20

2 Controls, Ports, and LEDs ................................................................................................................................................................. 21
- Front Panel Controls, Ports, and LEDs ............................................................................................................................................ 21
  - Hard Disk Drive LED Indicators ................................................................................................................................................ 22
  - DVD/DVD-R/DVD-RW Drives ...................................................................................................................................................... 22
- Rear Panel Controls, Ports, and LEDs ............................................................................................................................................ 23
  - Power Supply Status LEDs ......................................................................................................................................................... 23
  - iLO MP LAN LEDs ........................................................................................................................................................................ 24
  - Locator LED and Button ............................................................................................................................................................... 25
  - Gigabit Ethernet Card LAN Ports (Core I/O) ............................................................................................................................. 25
- Internal Controls, Ports, and LEDs .................................................................................................................................................... 25
  - QuickFind Diagnostic Panel ......................................................................................................................................................... 25
  - I/O Baseboard LED Indicators .................................................................................................................................................... 26

3 Powering Off and Powering On the Server ........................................................................................................................................ 29
- Power States ...................................................................................................................................................................................... 29
- Powering Off the Server .................................................................................................................................................................. 29
  - Powering Off the Server Using the iLO MP ........................................................................................................................................ 29
  - Powering Off the Server Manually ........................................................................................................................................... 30
- Powering On the Server ................................................................................................................................................................. 30
  - Powering On the Server Using the iLO MP ........................................................................................................................................ 30
  - Powering On the Server Manually ........................................................................................................................................... 30
5 Troubleshooting

Troubleshooting Tips.................................................................................................................. 95
Troubleshooting Methodology...................................................................................................... 95

Possible Problems..................................................................................................................... 96
   The Server Does Not Power On......................................................................................... 96
   The Server Does Not Boot................................................................................................. 96
   The Server Has Intermittent Failures............................................................................... 97
   The Server LED or Diagnostic LEDs Are Not On and No Error Messages Appear........ 97
   Power Shuts Off and Does Not Come Back On.............................................................. 98

Troubleshooting Using LED Indicators.................................................................................... 98
   Front Control Panel LED Indicators.............................................................................. 98
   Hard Disk Drive LED Indicators.................................................................................... 99
   DVD/DVD-R/DVD-RW Drive LED Indicators................................................................. 100
   QuickFind Diagnostic Panel LED Indicators................................................................. 100
   I/O Baseboard LED Indicators....................................................................................... 102
   Power Supply Status LED Indicators............................................................................ 104
   iLO MP LAN Port Link/Activity LED Display............................................................... 104
   Locator LED and Button................................................................................................. 105
   PCI-X LEDs and Hardware Errors................................................................................. 105
   Troubleshooting PCI-X Hot-Pluggable Operations....................................................... 106
<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>A Parts Information</td>
<td>113</td>
</tr>
<tr>
<td>Field Replaceable Parts List</td>
<td></td>
</tr>
<tr>
<td>B Booting the Operating System</td>
<td>117</td>
</tr>
<tr>
<td>Operating Systems Supported on HP Integrity Servers</td>
<td>117</td>
</tr>
<tr>
<td>Configuring System Boot Options</td>
<td>117</td>
</tr>
<tr>
<td>Booting and Shutting Down HP-UX</td>
<td>118</td>
</tr>
<tr>
<td>Adding HP-UX to the Boot Options List</td>
<td>118</td>
</tr>
<tr>
<td>Adding an HP-UX Boot Option</td>
<td>118</td>
</tr>
<tr>
<td>Standard HP-UX Booting</td>
<td>119</td>
</tr>
<tr>
<td>Booting HP-UX (EFI Boot Manager)</td>
<td>119</td>
</tr>
<tr>
<td>Booting HP-UX (EFI Shell)</td>
<td>120</td>
</tr>
<tr>
<td>Single-User Mode HP-UX Booting</td>
<td>121</td>
</tr>
<tr>
<td>Booting HP-UX in Single-User Mode (EFI Shell)</td>
<td>121</td>
</tr>
<tr>
<td>LVM Maintenance Mode HP-UX Booting</td>
<td>122</td>
</tr>
<tr>
<td>Booting HP-UX in LVM-Maintenance Mode (EFI Shell)</td>
<td>122</td>
</tr>
<tr>
<td>Shutting Down HP-UX</td>
<td>122</td>
</tr>
<tr>
<td>Shutting Down HP-UX (/sbin/shutdown Command)</td>
<td>122</td>
</tr>
<tr>
<td>Booting and Shutting Down HP OpenVMS</td>
<td>123</td>
</tr>
<tr>
<td>Adding HP OpenVMS to the Boot Options List</td>
<td>123</td>
</tr>
<tr>
<td>Booting HP OpenVMS</td>
<td>124</td>
</tr>
<tr>
<td>Shutting Down HP OpenVMS</td>
<td>125</td>
</tr>
<tr>
<td>Booting and Shutting Down Microsoft Windows</td>
<td>126</td>
</tr>
<tr>
<td>Adding Microsoft Windows to the Boot Options List</td>
<td>126</td>
</tr>
<tr>
<td>Booting the Microsoft Windows Operating System</td>
<td>127</td>
</tr>
<tr>
<td>Shutting Down Microsoft Windows</td>
<td>128</td>
</tr>
<tr>
<td>Windows Shutdown From the Command Line</td>
<td>129</td>
</tr>
<tr>
<td>Booting and Shutting Down Linux</td>
<td>129</td>
</tr>
<tr>
<td>Adding Linux to the Boot Options List</td>
<td>129</td>
</tr>
<tr>
<td>Booting the Red Hat Enterprise Linux Operating System</td>
<td>130</td>
</tr>
<tr>
<td>Booting Red Hat Enterprise Linux From the EFI Shell</td>
<td>131</td>
</tr>
<tr>
<td>Booting the SuSE Linux Enterprise Server Operating System</td>
<td>131</td>
</tr>
<tr>
<td>Booting SuSE Linux Enterprise Server From the EFI Shell</td>
<td>131</td>
</tr>
<tr>
<td>Shutting Down Linux</td>
<td>132</td>
</tr>
<tr>
<td>C Utilities</td>
<td>133</td>
</tr>
<tr>
<td>Extensible Firmware Interface Boot Manager</td>
<td>133</td>
</tr>
</tbody>
</table>
List of Figures

1-1  HP Integrity rx4640 Server with Front Bezel.................................................................17
1-2  HP Integrity rx4640 Server (front view with bezel removed)..............................................18
1-3  HP Integrity rx4640 Server (rear view)...............................................................................18
2-1  Front View with Bezel........................................................................................................21
2-2  Accessing the Control Panel............................................................................................21
2-3  Control Panel LEDs........................................................................................................22
2-4  Hard Disk Drive LED Indicators.......................................................................................22
2-5  DVD Drive........................................................................................................................22
2-6  Rack Mount and Pedestal Rear View.................................................................................23
2-7  Power Supply Status LEDs.............................................................................................24
2-8  iLO MP LAN LEDs...........................................................................................................24
2-9  Alternate iLO MP LAN LEDs............................................................................................25
2-10 Core I/O LAN Port LEDs................................................................................................25
2-11 QuickFind Diagnostic Panel...........................................................................................26
2-12 I/O Baseboard LEDs, Buttons, and Sensors .................................................................27
4-1  Accessing 25MM Torx Screws.........................................................................................32
4-2  Pedestal Mounted HP Integrity rx4640 Server.................................................................33
4-3  Removing and Replacing the Front Bezel.......................................................................34
4-4  Removing and Replacing the Front Cover.....................................................................35
4-5  Removing and Replacing the Top Cover........................................................................36
4-6  Opening the Memory Extender Board Latches...............................................................37
4-7  Removing and Replacing the Memory Extender Board.................................................38
4-8  Inserting DIMM Into the Extender Board Slot..............................................................40
4-9  16 DIMM Extender Board Slot IDs................................................................................41
4-10 32 DIMM Extender Board Slot IDs...............................................................................42
4-11 Opening the Processor Extender Board Latches............................................................44
4-12 Removing and Replacing the Processor Extender Board...............................................44
4-13 Processor Slot Locations on the Processor Extender Board.........................................46
4-14 Removing the Processor Sequencer...............................................................................47
4-15 Unlocking the Processor from the Processor Extender Board.......................................48
4-16 CPU 1 Socket Unlocked................................................................................................49
4-17 Processor Cable Routed Correctly..................................................................................50
4-18 Locking the Processor to the Processor Extender Board..............................................51
4-19 Installing Sequencer on Extender Board....................................................................52
4-20 Removing and Replacing the Chassis Fans 0 and 1......................................................54
4-21 Removing and Replacing the Chassis Fan 2................................................................55
4-22 I/O Baseboard Locking Lever.......................................................................................57
4-23 Removing the I/O Baseboard.........................................................................................58
4-24 I/O Baseboard Switches................................................................................................59
4-25 Slot ID Numbering........................................................................................................64
4-26 PCI-X OLX Divider Layout............................................................................................66
4-27 Inserting PCI-X Card.......................................................................................................67
4-28 Opening and Closing the OLX Divider Latch...............................................................70
4-29 Removing and Replacing the OLX Divider..................................................................71
4-30 Slot ID Numbering.........................................................................................................72
4-31 SCSI I/O Card Latch Location.......................................................................................73
4-32 Inserting SCSI I/O Card.................................................................................................74
4-33 LAN I/O Card Latch Location.........................................................................................75
4-34 Battery Location on the I/O Baseboard.........................................................................76
4-35 Hard Disk Drive and Slot Locations on the Front of the Server.....................................77
4-36 Removing and Replacing a Hard Disk Drive in Slot 2..................................................78
4-37 Installing a Volume Filler in Slot 2..............................................................................78
List of Figures

4-38 Removing and Replacing the SCSI Backplane Board.......................................................... 80
4-39 Removing and Replacing the Midplane Riser Board.......................................................... 82
4-40 Removing and Replacing the Hot-swappable Power Supply........................................... 85
4-41 Removing and Replacing the Power Distribution Board.................................................. 86
4-42 Removing and Replacing the DVD Drive........................................................................ 87
4-43 Removing and Replacing the DVD I/O Board................................................................. 89
4-44 Removing and Replacing the Display Board................................................................. 91
4-45 Removing and Replacing the QuickFind Diagnostic Board........................................... 93

5-1 Front Control Panel........................................................................................................... 99
5-2 Hot-swappable Disk Drive LED Indicators...................................................................... 99
5-3 DVD Drive....................................................................................................................... 100
5-4 QuickFind Diagnostic Label.......................................................................................... 101
5-5 I/O Baseboard LEDs, Buttons and Sensors ................................................................. 103
5-6 Power Supply Status LED............................................................................................. 104
5-7 iLO MP LAN LEDs........................................................................................................ 105
5-8 iLO MP LAN LEDs........................................................................................................ 105
C-1 EFI Boot Sequence......................................................................................................... 133
## List of Tables

1. Publishing History Details ............................................................................................................ 13
2. HP-UX 11i Releases ....................................................................................................................... 15
1-1. Server Dimensions ......................................................................................................................... 18
1-2. Data Pathing .................................................................................................................................. 20
3-1. Power States ................................................................................................................................... 29
4-1. Quads on the 16 DIMM Memory Extender Board ........................................................................ 41
4-2. DIMM Filler Requirements for 16 DIMM Extender Board ............................................................. 41
4-3. Quads on the Optional 32 DIMM Memory Extender Board ............................................................ 42
4-4. DIMM Filler Requirements for 32 DIMM Extender Board ............................................................. 42
4-5. Processor Load Order .................................................................................................................... 45
4-6. Hot-Plug Operation and OS Compatibility ....................................................................................... 62
4-7. Hot-Plug Hardware and Software Interfaces and OS Availability ................................................ 62
4-8. PCI-X Card vs. Slot Frequency/Bus Mode Compatibility for Shared Slots ..................................... 63
5-1. Front Control Panel LED Definitions ............................................................................................ 99
5-2. Disk Drive LED Definitions ........................................................................................................... 100
5-3. DVD Drive LED Definitions ........................................................................................................ 100
5-4. QuickFind Diagnostic Panel LED Definitions ............................................................................. 101
5-5. I/O Baseboard LEDs, Buttons and Sensors .................................................................................. 103
5-6. Power Supply Status LED ........................................................................................................... 104
5-7. iLO MP LED Status Description .................................................................................................. 105
5-8. iLO MP LED Status Description .................................................................................................. 105
5-9. PCI-X LED Descriptions ............................................................................................................. 106
5-10. Online Support Tools List ......................................................................................................... 107
5-11. Offline Support Tools List ......................................................................................................... 108
5-12. General Diagnostic Tools List .................................................................................................... 108
5-13. Cleaning ....................................................................................................................................... 109
A-1. Parts List ..................................................................................................................................... 113
C-1. EFI Commands .......................................................................................................................... 134
C-2. Communications Parameters ...................................................................................................... 138
C-3. Console Output Devices ............................................................................................................. 160
C-4. Console Output Devices ............................................................................................................. 161
C-5. Console Output Devices ............................................................................................................. 162
List of Examples

C-1 help Command.................................................................137
C-2 help bch Command........................................................137
C-3 help configuration Command........................................137
C-4 help cpuconfig Command.............................................138
C-5 boottest Command......................................................139
C-6 boottest early_cpu off Command.................................139
C-7 cpuconfig Command....................................................140
C-8 info all Command........................................................142
C-9 info cpu Command........................................................146
C-10 info mem Command....................................................146
C-11 info io Command.......................................................147
C-12 info boot Command....................................................148
C-13 lanaddress Command................................................149
C-14 monarch Command....................................................149
C-15 pdt Command..............................................................150
C-16 pdt clear Command....................................................150
C-17 sysmode Command....................................................151
About This Document

This document provides information and instructions on servicing and troubleshooting the HP Integrity rx4640 server.

The document printing date and part number indicate the document’s current edition. The publish date changes when a new edition is published. Minor changes can be made at reprint without changing the publishing date. The document part number changes when extensive changes are made.

Document updates can be issued between editions to correct errors or document product changes. To ensure that you receive the updated or new editions, you should subscribe to the appropriate product support service. See your HP sales representative for details.

The latest version of this document can be found online at [http://hp.com/en/hw.html](http://hp.com/en/hw.html).

Intended Audience

This document is intended to provide technical product and support information for authorized service providers, system administrators, and HP support personnel.

This document is not a tutorial.

New and Changed Information in This Edition

This guide has been updated for greater usability.

Publishing History

The publishing history below identifies the edition dates of this manual. Updates are made to this publication on an unscheduled, as needed, basis.

**Table 1 Publishing History Details**

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<th>Operating Systems Supported</th>
<th>Supported Product Versions</th>
<th>Publication Date</th>
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<td>A6961-96013</td>
<td>HP-UX, Windows®, Linux®, OpenVMS®</td>
<td>rx4640</td>
<td>August 2006</td>
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<tr>
<td>A6961-96013-ed2</td>
<td>HP-UX, Windows, Linux, OpenVMS</td>
<td>rx4640</td>
<td>November 2008</td>
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<tr>
<td>A6961-96013-ed3</td>
<td>HP-UX, Windows, Linux, OpenVMS</td>
<td>rx4640</td>
<td>October 2009</td>
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Document Organization

This guide is divided into the following chapters.

Chapter 1  *Introduction* Use this chapter to learn about the features and specifications of the HP Integrity rx4640 server.

Chapter 2  *Controls, Ports, and LEDs* Use this chapter to learn about the locations of the external controls, ports, and LEDs on the server.

Chapter 3  *Powering Off and Powering On the Server* Use this chapter to learn about powering the server off and on.

Chapter 4  *Removing and Replacing Components* Use this chapter to learn how to remove and replace the field replaceable components (FRUs) on the server.
Chapter 5  *Troubleshooting* Use this chapter to learn about troubleshooting problems you may encounter with the server.

Appendix A  *Parts Information* This appendix provides server part number information.

Appendix B  *Operating System Boot and Shutdown* Use this appendix to learn about booting and shutting down the operating system on the server.

Appendix C  *Utilities* This appendix provides information on the utilities available for the server.

Appendix D  *Console Setup and Connection* This appendix provides the steps for setting up a console session and connecting to the server.

**Typographic Conventions**

This document uses the following conventions.

⚠️ **WARNING!** A warning lists requirements that you must meet to avoid personal injury.

⚠️ **CAUTION:** A caution provides information required to avoid losing data or avoid losing system functionality.

🔍 **NOTE:** A note highlights useful information such as restrictions, recommendations, or important details about HP product features.

**Book Title** The title of a book. On the Web and on the Instant Information CD, it may be a hot link to the book itself.

**KeyCap** The name of a keyboard key or graphical interface item (such as buttons, tabs, and menu items). Note that *Return* and *Enter* both refer to the same key.

**Emphasis** Text that is emphasized.

**Bold** Text that is strongly emphasized.

**Bold** The defined use of an important word or phrase.

**ComputerOut** Text displayed by the computer.

**UserInput** Commands and other text that you type.

**Command** A command name or qualified command phrase.

**Option** An available option.

**Screen Output** Example of computer screen output.

[] The contents are optional in formats and command descriptions. If the contents are a list separated by `, you must select one of the items.

{} The contents are required in formats and command descriptions. If the contents are a list separated by `, you must select one of the items.

... The preceding element may be repeated an arbitrary number of times.

| Separates items in a list of choices.

**HP-UX Release Name and Release Identifier**

Each HP-UX 11i release has an associated release name and release identifier. The `uname(1)` command with the `-r` option returns the release identifier. Table 2 shows the releases available for HP-UX 11i.
### Table 2 HP-UX 11i Releases

<table>
<thead>
<tr>
<th>Release Identifier</th>
<th>Release Name</th>
<th>Supported Processor Architecture</th>
</tr>
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<tr>
<td>B.11.11</td>
<td>HP-UX 11i v1</td>
<td>PA-RISC</td>
</tr>
<tr>
<td>B.11.20</td>
<td>HP-UX 11i v1.5</td>
<td>Intel® Itanium®</td>
</tr>
<tr>
<td>B.11.22</td>
<td>HP-UX 11i v1.6</td>
<td>Intel Itanium</td>
</tr>
<tr>
<td>B.11.23</td>
<td>HP-UX 11i v2.0</td>
<td>Intel Itanium</td>
</tr>
</tbody>
</table>

### Related Documents

You can find other information on HP server hardware management, Microsoft® Windows®, and diagnostic support tools in the following publications.

**Website for HP Technical Documentation:**  [http://hp.com](http://hp.com)

**Server Hardware Information:**  [http://hp.com/hpux/hw/](http://hp.com/hpux/hw/)

**Windows Operating System Information** You can find information about administration of the Microsoft Windows operating system at the following websites, among others:

- [http://hp.com/windows_nt/](http://hp.com/windows_nt/)

**Diagnostics and Event Monitoring: Hardware Support Tools** Complete information about HP’s hardware support tools, including online and offline diagnostics and event monitoring tools, is at the [http://hp.com/hpux/diag/](http://hp.com/hpux/diag/) website. This site has manuals, tutorials, FAQs, and other reference material.

**Web Site for HP Technical Support:**  [http://us-support2.external.hp.com/](http://us-support2.external.hp.com/)

**Books about HP-UX Published by Prentice Hall** The [http://www.hp.com/hpbooks/](http://www.hp.com/hpbooks/) Web site lists the HP books that Prentice Hall currently publishes, such as HP-UX books including:

- **HP-UX Virtual Partitions**  [http://www.hp.com/hpbooks/prentice/ptr_0130352128.html](http://www.hp.com/hpbooks/prentice/ptr_0130352128.html)

HP Books are available worldwide through bookstores, online booksellers, and office and computer stores.

### HP Encourages Your Comments

HP encourages your comments concerning this document. We are committed to providing documentation that meets your needs. Send errors, suggestions for improvement, or compliments to:

- [http://docsfeedback@hp.com](http://docsfeedback@hp.com) (email address)

Include the document title, manufacturing part number, and any comment, error found, or suggestion for improvement you have concerning this document.
1 Introduction

The HP Integrity rx4640 server is a 4-processor/8-core IPF rack-mount server based on the Itanium2 processor family architecture. The supported operating systems include HP-UX, Windows, Linux, and OpenVMS. The server accommodates up to 32 DIMMs and internal peripherals; including two hard disk drives, and a DVD. Its high availability features include hot-swappable fans and 200-240 VAC power supplies, hot-pluggable disk drives, and hot-pluggable PCI-X cards.

Server Overview

The HP Integrity rx4640 server is a 4U high Electronics Industry Association (EIA) enclosure, which mounts in any standard 19” EIA rack. All external cabling enters and exits from the rear of the enclosure. With the server installed in the rack, service access is enhanced by the use of chassis slides. It has bays to accommodate 1 + 1 redundant, hot-swappable power supplies, accessible from the rear of the enclosure. There are two low-profile hot swappable hard disk drives accessible from the front, as well as a slim-line optical drive for a CD-R, CD-RW, DVD-R or DVD+RW. There are N + 1 redundant, hot-swappable server fans, all clearly identified and easily accessible. Server status indication, a power switch, server locator switch and LED are located in the front within the control panel access door on the bezel. There is also a server locator switch and LED located on the front and back of the server for easy identification in the rack. For more detailed server specifications and requirements, see the HP Integrity rx4640 Site Preparation Guide. Figure 1-1, Figure 1-2, and Figure 1-3 show the top, front, and rear views of the server.

Figure 1-1 HP Integrity rx4640 Server with Front Bezel
Server Dimensions and Weight

Table 1-1 shows the dimensions and values of the HP Integrity rx4640 server.

<table>
<thead>
<tr>
<th>Dimensions</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Height</td>
<td>17.46 cm (6.87 in.)</td>
</tr>
<tr>
<td>Width</td>
<td>44 cm (17.32 in.)</td>
</tr>
<tr>
<td>Depth</td>
<td>(63.8 cm (25.1 in.))</td>
</tr>
<tr>
<td>Weight</td>
<td>Unloaded - 40 kg (95 lb) Fully loaded - 100 kg (220 lb)</td>
</tr>
</tbody>
</table>

Server Components

The following components comprise the HP Integrity rx4640 server.

Processors

The following processors are available for the server:

- 1.6 GHz / 18 MB cache
- 1.6 GHz / 24 MB cache

These processors are dual-core processors. The processor configuration options are 1-processor/2-core (1p/2c), 2p/4c, 3p/6c, or 4p/8c.
Memory
- 16 DIMM slots on standard memory extender board
- 32 DIMM slots on optional memory extender board
- Minimum memory size of 1 GB (four 256 MB DIMMs)
- Maximum memory size of 128 GB (4 GB DIMMs on 32-slot memory extender board)
- 256 MB, 512 MB, 1 GB, 2 GB, and 4 GB standard 184 pins 2.5V DDR 200, CL2, registered, ECC
- 200 MHz memory bus frequency, 400 MTransfers/s data, 12.8 GB/s peak data bandwidth
- DIMMs loaded by quads enable interleaved mode and chip spare

PCI Riser
- Two dedicated PCI slots (LAN and SCSI)
- Four hot-pluggable PCI-X 66 MHz, 64-bit, 3.3V, 25W slots with shared busses and I/O. Slots 3 and 4 share a PCI-X bus and slots 5 and 6 share a PCI-X bus
- Two hot-pluggable PCI-X 133 MHz 64-bit 3.3V 25W slots

Internal Core I/O
- Dual channel SCSI U320 interface, two internal 68-pin connectors, two 68-pin external connectors
- The SCSI backplane is configured as either one or two channels
- One internal IDE connector for a slim-line optical device (CD and DVD)
- No floppy connector

External Core I/O
- Three external DB-9 ports (MP local, auxiliary, remote)
- Two external USB 2.0 ports
- Two SCSI Ultra320 68-pin connectors
- Two 10/100/1000Base-T ethernet LAN port
- One 10/100 integrated Lights Out Management Processor (iLO MP) LAN port
- One VGA port

Power Supply Unit
- 1200 W output power
- Redundant and hot-swappable power supplies

Motherboard Manageability
- Baseboard Management Controller (BMC)
- Temperature monitoring and fans regulation by BMC
- Includes diagnostic panel LED display that shows server health
- Hardware diagnostics by BMC displayed by diagnostic panel LED
- IPMI protocol for communication between BMC/server/MP card
- Locator front/rear LEDs
- Field replacement units monitoring by BMC

Enhanced Server Manageability Using the iLO MP
- LAN, telnet, and SSH console
- Web GUI
- Serial port for local console
Serial port for modem console
- Duplication of console screen content across all consoles

**Hard Disk Drives**
- Two low-profile, hot-pluggable Ultra320 SCSI disk bays
- Disk options:
  - 36 GB 15K RPM SCSI disk
  - 73 GB 15K RPM SCSI disk
  - 146 GB, 10K RPM SCSI disk
  - 300 GB, 10K RPM SCSI disk
- Minimum server configuration includes one hard disk drive

**Data Pathing Information**

Table 1-2 shows information about data pathing in the HP Integrity rx4640 server.

**Table 1-2 Data Pathing**

<table>
<thead>
<tr>
<th>Slot ID</th>
<th>Bus Number</th>
<th>Device Number</th>
<th>Function Number</th>
<th>Device ID</th>
<th>Path</th>
</tr>
</thead>
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<tr>
<td>01</td>
<td>20</td>
<td>01</td>
<td>00</td>
<td>0x0021</td>
<td>Acpi(HWP0002,PNP0A03,100)/Pci(1/0)</td>
</tr>
<tr>
<td>02</td>
<td>20</td>
<td>02</td>
<td>00</td>
<td>0x1645</td>
<td>Acpi(HWP0002,PNP0A03,100)/Pci(2/0)</td>
</tr>
<tr>
<td>03</td>
<td>80</td>
<td>01</td>
<td>00</td>
<td>0x2312</td>
<td>Acpi(HWP0002,PNP0A03,400)/Pci(1/0)</td>
</tr>
<tr>
<td>04</td>
<td>80</td>
<td>02</td>
<td>00</td>
<td>0x01A7</td>
<td>Acpi(HWP0002,PNP0A03,400)/Pci(2/0)</td>
</tr>
<tr>
<td>05</td>
<td>A0</td>
<td>01</td>
<td>00</td>
<td>0x000B</td>
<td>Acpi(HWP0002,PNP0A03,500)/Pci(1/0)</td>
</tr>
<tr>
<td>06</td>
<td>A0</td>
<td>02</td>
<td>00</td>
<td>0x1029</td>
<td>Acpi(HWP0002,PNP0A03,500)/Pci(2/0)</td>
</tr>
<tr>
<td>07</td>
<td>40</td>
<td>01</td>
<td>00</td>
<td>0x1029</td>
<td>Acpi(HWP0002,PNP0A03,200)/Pci(1/0)</td>
</tr>
<tr>
<td>08</td>
<td>C0</td>
<td>01</td>
<td>00</td>
<td>0x01A7</td>
<td>Acpi(HWP0002,PNP0A03,600)/Pci(1/0)</td>
</tr>
</tbody>
</table>

**Supported Operating Systems**

The following operating systems are supported on the entry-class HP Integrity servers:
- HP-UX 11i Version 2 (B.11.23)
- HP OpenVMS I64
- Microsoft Windows Server 2003
- Red Hat Enterprise Linux 4
- SuSE Linux Enterprise Server 10

For more operating system information, see Appendix B (page 117).
2 Controls, Ports, and LEDs

This chapter describes the controls, ports, and LEDs found on the front panel, rear panel, and internal locations of the HP Integrity rx4640 server.

This chapter addresses the following topics:

- “Front Panel Controls, Ports, and LEDs” (page 21).
- “Rear Panel Controls, Ports, and LEDs” (page 23).
- “Internal Controls, Ports, and LEDs” (page 25).

Front Panel Controls, Ports, and LEDs

The front panel of the HP Integrity rx4640 server provides the controls and LEDs commonly used for operation. Figure 2-1, Figure 2-2, and Figure 2-3 show the controls, ports, and LEDs on the front panel and control panel.

Figure 2-1 Front View with Bezel

Figure 2-2 Accessing the Control Panel
Figure 2-3 Control Panel LEDs

![Diagram of Control Panel LEDs]

**Power LED**

**ToC/NMI button**

**Server LED**

**Disk LED**

**Thermal LED**

**Locator button/LED**

**NOTE:** For troubleshooting information regarding control panel LEDs, see “Front Control Panel LED Indicators” (page 98).

### Hard Disk Drive LED Indicators

The hot-swappable disk drives have two LEDs per drive, as described below. Figure 2-4 shows the hard disk drive LEDs.

- **Status LED**
  - The drive status LED displays green when disk power is on, and is off when disk power is off.

- **Activity LED**
  - The drive activity LED is green and indicates disk drive activity. This LED is controlled by the disk drive directly and turns on when a drive is accessed.

![Figure 2-4 Hard Disk Drive LED Indicators](image)

**NOTE:** For troubleshooting information regarding the hard disk drive LEDs, see “Hard Disk Drive LED Indicators” (page 99).

### DVD/DVD-R/DVD-RW Drives

The server is delivered with one DVD drive (DVD-R and DVD-RW are optional). Each of these devices has one activity LED. Figure 2-5 shows the location of the DVD LEDs.

![Figure 2-5 DVD Drive](image)

**NOTE:** For troubleshooting information regarding the hard disk drive LEDs, see “Hard Disk Drive LED Indicators” (page 99).
Rear Panel Controls, Ports, and LEDs

The server rear panel includes communication ports, I/O ports, AC power connectors, two power supply bays, attention LED indicators for the hot-pluggable PCI boards, and the locator LED/button. Figure 2-6 shows the LEDs located on the rear panel of the server. They include the following:

- Power supplies
- iLO MP LAN
- 2 port Gigabit ethernet card LAN
- PCI slots 3-8

Figure 2-6 Rack Mount and Pedestal Rear View

Power Supply Status LEDs

Each 200-240 VAC power supply unit has three status LEDs located on the power supply accessible from the rear panel. Consolidated status of all power supplies is reported by the front control panel by the power status LED. Figure 2-7 shows the location of the power supply status LEDs on the rear of the enclosure.
NOTE: For more information, and for troubleshooting information regarding the power supply status LEDs, see “Power Supply Status LED Indicators” (page 104).

iLO MP LAN LEDs

The internal iLO MP LAN uses an RJ-45 type connector. This connector has two LEDs (LAN link and LAN activity) that signal status and activity. Figure 2-8 shows the MP LAN LEDs and USB ports on the rear panel of the server.

NOTE: Two versions of the iLO MP card exist for this server. Depending on which version of the card is installed in the server, the iLO MP LAN port LEDs display differently. The two different LED patterns are show in Figure 2-8 and Figure 2-9.

Alternate iLO MP LAN LEDs
Locator LED and Button

An LED and button is provided on the rear panel of the server. Another single blue LED and button is on the front control panel that enables or disables the locator function. For the location of the locator button, see Figure 2-8.

Gigabit Ethernet Card LAN Ports (Core I/O)

The 2-port core I/O Gigabit ethernet card uses two RJ-45 LAN connectors. These connectors have no LEDs. Figure 2-10 shows the two core I/O LAN ports.

QuickFind Diagnostic Panel

The QuickFind diagnostic panel has 58 single color LEDs and one multi-color LED for temperature. The LEDs are normally off. The appropriate LED is turned on when an error is detected or a replacement part is required. You can access the QuickFind diagnostic panel by removing the top cover. See “Removing the Top Cover” (page 36). Figure 2-11 shows the QuickFind diagnostic panel LEDs.
**NOTE:** For a complete description of QuickFind diagnostic LED states, see “QuickFind Diagnostic Panel LED Indicators” (page 100).

### I/O Baseboard LED Indicators

There are various LEDs, sensors, reset, and attention buttons located on the HP Integrity rx4640 server I/O baseboard. See Figure 2-12.
NOTE: For a complete description of the baseboard LEDs, see “I/O Baseboard LED Indicators” (page 102).
3 Powering Off and Powering On the Server

This chapter provides information and procedures for powering off and powering on the server.

Power States

The server has three power states:

- Standby power
- Full power
- Off

To achieve the standby power state, plug the power cord into the appropriate receptacle on the rear of the chassis. The front panel power button is not turned on. Full power occurs when the power cord is plugged into the appropriate receptacle, and either the power is activated through the iLO MP PC command, or the power button is activated. In the off state, the power cords are not plugged in. Table 3-1 lists the server power states.

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Standby power</td>
<td>Yes</td>
<td>No</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Full power</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Off</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
</tr>
</tbody>
</table>

**NOTE:** If the power restore feature is set to Always On through the iLO MP PR command, the server automatically powers on to the full power state.

Powering Off the Server

Power off the server using the following methods if the server is in either the standby or full power state:

- iLO MP PC command
- Power button

Powering Off the Server Using the iLO MP

To power off the server through the iLO MP, follow these steps:

1. Gracefully shut down the operating system. See Appendix B (page 117), or your operating system documentation for more information.
2. Initiate a console session, and access the iLO MP Main Menu.
3. To access the Command Menu, enter **CM**.
4. To use the remote power control command, enter **PC**.
5. To power off the server, enter **OFF**.
6. To confirm the action, enter **YES** when prompted.

**IMPORTANT:** The main DC voltage is now removed from the server; however, AC voltage for standby power is still present in the server.

7. Unplug all power cables from the receptacles on the rear panel of the server.
Powering Off the Server Manually

To manually power off the server through the power button, follow these steps:

1. Gracefully shut down the operating system. For more information, see Appendix B (page 117), or your operating system documentation.
2. To power off the server, press the power button.

**IMPORTANT:** The main DC voltage is now removed from the server; however, AC voltage for standby power is still present in the server.

3. Unplug all power cables from the receptacles on the rear panel of the server.

Powering On the Server

Power on the server to full power using the following methods if the server is in the standby power state:

- iLO MP `PC` command
- Power button

Powering On the Server Using the iLO MP

**NOTE:** If the power restore feature is set to Always On through the iLO MP PR command, the server may automatically power on to the full power state.

To power on the server through the iLO MP, follow these steps:

1. Plug all power cables into the receptacles on the rear panel of the server.
2. Initiate a console session, and access the iLO MP Main Menu.
3. To enable command mode, enter `CM`.
4. To use the remote power control command, enter `PC`.
5. To power on the server, enter `ON`.
6. To confirm the action, enter `YES` when prompted
7. Start the operating system. For more information, see Appendix B (page 117), or your operating system documentation.

Powering On the Server Manually

**NOTE:** If the power restore feature is set to Always On through the iLO MP PR command, the server may automatically power on to the full power state.

To manually power on the server, follow these steps:

1. Plug all power cables into the receptacles on the rear panel of the server.
2. To start the server, press the power button.
3. Start the operating system. For more information, see Appendix B (page 117), or your operating system documentation.
4 Removing and Replacing Components

This chapter describes the procedure for removing and replacing the different components in the HP Integrity rx4640 server.

Safety Information

To ensure safe handling of components and to prevent harm to you and the server, follow the procedures listed below:

• Use an antistatic wrist strap and a grounding mat, such as those included in the Electrically Conductive Field Service Grounding Kit (HP 9300-1155).
• Handle accessory boards and components by the edges only. Do not touch any metal-edge connectors or any electrical components on accessory boards.
• Do not wear clothing subject to static charge build-up, such as wool or synthetic materials.

⚠️ **WARNING!** Hazardous voltages are present inside the server. Always remove AC power from the server and associated assemblies while working inside the unit. Serious injury can result if this warning is not observed.

Service Tools Required

Service of this product could require one or more of the following tools:

• Electrically conductive field service kit (P/N 9300-1155)
• 1/4 inch flat blade screwdriver
• ACX-15 torx screwdriver
• ACX-25 torx screwdriver

Accessing a Rack Mounted Server

The HP Integrity rx4640 server is designed to be rack mounted. The following procedure explains how to gain access to your server that is mounted in an approved rack. For rack installation instructions, review the document titled *Installation Guide, Mid-Weight Slide Kit, 5065-7291*. This document is on the HP website at: [http://www.hp.com/racksolutions](http://www.hp.com/racksolutions).

⚠️ **WARNING!** Ensure that all anti-tip features (front and rear anti-tip feet installed; adequate ballast properly placed; and so on) are employed prior to extending the server.

Extending the Server From the Rack

**NOTE:** Ensure that there is enough area (approximately 1.5 meters [4.5 ft]) to fully extend the server out the front and work on it.

To extend the server from the rack, follow these steps:

1. Remove the T-25 screws that fasten the server to the rack. See Figure 4-1.
2. Flip out the two pull handles at either end of the front bezel and slowly pull the unit forward by the handles. The server is fully extended when the rail clips are locked in place. When fully extended, the front and top covers are fully accessible.
Inserting the Server into the Rack

To insert the server into the rack, follow these steps:

1. Press the rail clips on either side of the server inward and push the server into the rack until it stops.
2. Replace the T-25 screws that fasten the server to the rack.
Accessing a Pedestal Mounted Server

The HP Integrity rx4640 server is also designed to be pedestal mounted. You do not need to remove the pedestal from the server to gain access to internal components. The front bezel, front cover, and top cover can be removed with the pedestal attached to the server.

WARNING! Ensure that the HP server is properly grounded when performing remove-and-replace procedures. Use an antistatic wrist strap and grounding mat similar to those found in the HP Electrically Conductive Field Service Kit.

Figure 4-2 Pedestal Mounted HP Integrity rx4640 Server

Removing and Replacing the Front Bezel

The server does not have to be turned off to remove the front bezel. Figure 4-3 shows how to remove the front bezel.
Removing the Front Bezel

To remove the front bezel, grasp the front bezel at the outer edges and pull straight out.

Replacing the Front Bezel

To replace the front bezel, push the front bezel straight into the chassis until it snaps into place.

Removing and Replacing the Front and Top Covers

The following procedures detail how to remove and replace the front and top covers of the server. Figure 4-4 shows how to remove the front cover.
**NOTE:** When the front or top cover is removed the chassis fan units increase to high speed to assist cooling. When the top cover is replaced at the end of the operation, the chassis fans return to normal speed.

---

### Figure 4-4 Removing and Replacing the Front Cover

![Diagram showing the front cover of the server](image)

**Removing the Front Cover**

To remove the front cover, follow these steps:

1. If rack mounted, slide the HP server out from the rack until it stops. See “Extending the Server From the Rack” (page 31).
2. Remove the front bezel. See “Removing the Front Bezel” (page 34).
3. Using a torx T15 driver, loosen the four captive thumbscrews that hold the front cover in place.
4. To free the tabs from the slots in the chassis, raise the cover slightly, and pull it toward the front of the server.

**Replacing the Front Cover**

To replace the front cover, follow these steps:

1. Align the tabs at the rear of the front cover with the corresponding slots in the chassis and fully seat the tabs into the slots. Figure 4-4 shows how to install the front cover.
2. Tighten the four thumbscrews securely.
3. Replace the front bezel. See “Replacing the Front Bezel” (page 34).
4. If rack mounted, slide the server into the rack until it stops. See “Inserting the Server into the Rack” (page 32).
Removing the Top Cover

To remove the top cover, follow these steps:

1. If rack mounted, slide the HP server out from the rack until it stops. See “Extending the Server From the Rack” (page 31).

2. Loosen the two captive thumbscrews that hold the top cover in place.

3. To free the tabs from the slots in the chassis, lift the cover straight up and pull it toward the rear of the server.

Replacing the Top Cover

To replace the top cover, follow these steps:

1. Align the tabs at the rear of the top cover with the corresponding slots in the chassis, fully seat the tabs into the slots, and push forward until it seats.

2. Using a torx T15 driver, tighten the two thumbscrews securely.

3. If rack mounted, slide the server into the rack until it stops. See “Inserting the Server into the Rack” (page 32).
Removing and Replacing the Memory Extender Board

The memory extender board is located directly under the front cover of the chassis. The standard memory extender board can hold up to 16 DIMMs. The high capacity memory extender board can hold up to 32 DIMMs.

⚠️ **WARNING!** Ensure that the server is powered off and all power sources have been disconnected from the server prior to removing or replacing a memory extender board.

Voltages are present at various locations within the server whenever an AC power source is connected. This voltage is present even when the main power switch is in the off position. Failure to observe this warning can result in personal injury or damage to equipment.

⚠️ **CAUTION:** Observe all ESD safety precautions before attempting this procedure. Failure to follow ESD safety precautions can result in damage to the server.

Removing the Memory Extender Board

To remove a memory extender board, follow these steps:

1. If rack mounted, slide the HP server out from the rack until it stops. See “Extending the Server From the Rack” (page 31).

   📘 **NOTE:** The memory extender board can be removed without removing the server from the rack.

   2. Remove the front bezel from the chassis. See “Removing the Front Bezel” (page 34).
   3. Remove the front cover from the chassis. See “Removing the Front Cover” (page 35).
   4. Press each latch on the two extraction levers located on each side of the memory extender board. Figure 4-6 shows how to unlatch the memory extender board.

   **Figure 4-6 Opening the Memory Extender Board Latches**
5. Pull on the extraction levers to unplug the memory extender board from the socket located on the midplane riser board and remove the memory extender board from the chassis. Figure 4-7 shows how to remove the memory extender board from the server.

**Figure 4-7 Removing and Replacing the Memory Extender Board**

Replacing the Memory Extender Board

To replace the memory extender board, follow these steps:

1. Ensure the extraction levers are positioned in the outward, unlocked position.
2. Align the memory extender board with the front and rear chassis guide slots.
3. Slide the memory extender board in until it begins to seat in the socket located on the midplane board.
4. Push the extraction levers inward to the locked position in order to plug in the memory extender board into the midplane riser board.
5. Replace the front cover. See “Replacing the Front Cover” (page 35).
6. Replace the front bezel. See “Replacing the Front Bezel” (page 34).
7. If rack mounted, slide the server into the rack until it stops. See “Inserting the Server into the Rack” (page 32).
Removing and Replacing Memory DIMMs

Memory DIMMs are located on the memory extender board.

**WARNING!** Ensure that the server is powered off and all power sources have been disconnected from the server prior to removing or replacing memory DIMMs.

Voltages are present at various locations within the server whenever an AC power source is connected. This voltage is present even when the main power switch is in the off position. Failure to observe this warning can result in personal injury or damage to equipment.

**CAUTION:** Observe all ESD safety precautions before attempting this procedure. Failure to follow ESD safety precautions could result in damage to the server.

Removing Memory DIMMs

To remove server memory, follow these steps:

1. If rack mounted, slide the HP server out from the rack until it stops. See “Extending the Server From the Rack” (page 31).

   **NOTE:** If desired, the processor extender board may be removed without removing the HP server from the rack.

2. Remove the front bezel. See “Removing the Front Bezel” (page 34).
3. Remove the front cover. See “Removing the Front Cover” (page 35).
4. Remove the memory extender board. See “Removing the Memory Extender Board” (page 37).
5. Identify the DIMM to be removed and push the appropriate extraction levers found on either side of the DIMM slot outward to the open position. The DIMM ejects from the slot.
6. Remove the DIMM from the slot.

Installing Memory DIMMs

The HP Integrity rx4640 server comes with a 16 DIMM memory extender board that is minimally configured with 1 GB of memory (four 256 Mb DIMMs loaded in quad 0 [slots 0A, 0B, 0C, and 0D]). For the slot locations on the 16 DIMM memory extender board, see Figure 4-9.

An optional 32 DIMM memory extender board is available to replace the 16 DIMM memory extender board and must also be minimally configured with 1 GB in quad 0. For the slot locations on the 32 DIMM memory extender board, see Figure 4-10.

You can insert additional DIMMs into both 16 and 32 DIMM boards. When adding DIMMs, you must use a minimum of four like sized DIMMs in the next available quad. DIMMs must be loaded in quads with qualified modules. Memory is protected by data ECC, and the hardware implementation supports chip spare.

**Supported DIMM Sizes**

Supported DIMM sizes are 256 MB, 512 MB, 1 GB, 2 GB, or 4 GB. Dissimilar DIMM sizes can be used across the entire extender board, but all four DIMMs in each quad must match. For cooling purposes, DIMM fillers must be used in some unused slots.

**DIMM Slot Fillers**

Both the 16 and 32 DIMM extender boards have DIMM slot filler boards placed over all unfilled DIMM slots. As you fill DIMM quads with additional memory you must remove the DIMM slot fillers covering the affected slots. All remaining DIMM fillers in unused slots must remain in place to maximize internal cooling. For slot filler requirements for the 16 and 32 DIMM memory extender boards, see Table 4-2 and Table 4-4.
NOTE: One DIMM filler board covers two adjacent DIMM slots. As a general rule, only remove DIMM slot fillers as you add memory and the correct configuration will always remain.

Installing DIMMs

To install DIMMs, follow these steps:

1. Align the DIMM with the slot located on the memory extender board.
2. Gently and evenly push on each side of the DIMM until it seats in the slot. Ensure that the extraction levers are in the closed position. Repeat as needed until all additional DIMMs are installed.
3. Replace the memory extender board. See “Replacing the Memory Extender Board” (page 38).
4. Replace the front cover. See “Replacing the Front Cover” (page 35).
5. Replace the front bezel. See “Replacing the Front Bezel” (page 34).
6. If rack mounted, slide the server into the rack until it stops. See “Inserting the Server into the Rack” (page 32).

Figure 4-8 Inserting DIMM Into the Extender Board Slot

16 DIMM Memory Extender Board Layout

The following details the slot locations, quads, and slot filler requirements on the 16 DIMM memory extender board.

Figure 4-9 shows the slot locations on the 16 DIMM extender board.
Table 4-1 details the quads on the 16 DIMM memory extender board.

**Table 4-1 Quads on the 16 DIMM Memory Extender Board**

<table>
<thead>
<tr>
<th>Quad</th>
<th>Slots</th>
</tr>
</thead>
<tbody>
<tr>
<td>Quad 0</td>
<td>Slots 0A, 0B, 0C, 0D</td>
</tr>
<tr>
<td>Quad 1</td>
<td>Slots 1A, 1B, 1C, 1D</td>
</tr>
<tr>
<td>Quad 2</td>
<td>Slots 2A, 2B, 2C, 2D</td>
</tr>
<tr>
<td>Quad 3</td>
<td>Slots 3A, 3B, 3C, 3D</td>
</tr>
</tbody>
</table>

Table 4-2 details the slot filler requirements when installing DIMMs on the 16 DIMM memory extender board.

**Table 4-2 DIMM Filler Requirements for 16 DIMM Extender Board**

| 16 DIMM Extender Board | Fillers Required
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>DIMMs Loaded</td>
<td></td>
</tr>
<tr>
<td>4 DIMMs in quad 0</td>
<td>6 fillers total: 2 fillers in quads 1, 2, and 3 (all quads filled)</td>
</tr>
<tr>
<td>8 DIMMs in quads 0 and 1</td>
<td>4 fillers total: 2 fillers in quads 2 and 3 (all quads filled)</td>
</tr>
<tr>
<td>12 DIMMs in quads 0, 1, and 2</td>
<td>2 fillers total: 2 fillers in quads 3 (all quads filled)</td>
</tr>
<tr>
<td>16 DIMMs in quads 0, 1, 2, and 3</td>
<td>No fillers required</td>
</tr>
</tbody>
</table>

1. One DIMM filler board covers two adjacent DIMM slots.

32 DIMM Memory Extender Board Layout

The following details the slot locations, quads, and slot filler requirements on the optional 32 DIMM memory extender board.

Figure 4-10 shows the slot locations on the optional 32 DIMM extender board.
Table 4-3 details the quads on the 32 DIMM memory extender board.

### Table 4-3 Quads on the Optional 32 DIMM Memory Extender Board

<table>
<thead>
<tr>
<th>Quad</th>
<th>Slots</th>
</tr>
</thead>
<tbody>
<tr>
<td>Quad 0</td>
<td>Slots 0A, 0B, 0C, 0D</td>
</tr>
<tr>
<td>Quad 1</td>
<td>Slots 1A, 1B, 1C, 1D</td>
</tr>
<tr>
<td>Quad 2</td>
<td>Slots 2A, 2B, 2C, 2D</td>
</tr>
<tr>
<td>Quad 3</td>
<td>Slots 3A, 3B, 3C, 3D</td>
</tr>
<tr>
<td>Quad 4</td>
<td>Slots 4A, 4B, 4C, 4D</td>
</tr>
<tr>
<td>Quad 5</td>
<td>Slots 5A, 5B, 5C, 5D</td>
</tr>
<tr>
<td>Quad 6</td>
<td>Slots 6A, 6B, 6C, 6D</td>
</tr>
<tr>
<td>Quad 7</td>
<td>Slots 7A, 7B, 7C, 7D</td>
</tr>
</tbody>
</table>

Table 4-4 details the slot filler requirements when installing DIMMs on the optional 23 DIMM memory extender board.

### Table 4-4 DIMM Filler Requirements for 32 DIMM Extender Board

<table>
<thead>
<tr>
<th>32 DIMM Extender Board</th>
<th>Fillers required(^1)</th>
</tr>
</thead>
<tbody>
<tr>
<td>4 DIMMs in quad 0</td>
<td>12 fillers total: 2 fillers in quads 1, 3, 4, 5, 6, and 7 (quad 2 remains unfilled)</td>
</tr>
<tr>
<td>8 DIMMs in quads 0 and 1</td>
<td>8 fillers total: 2 fillers in quads 4, 5, 6, and 7 (quads 2 and 3 remain unfilled)</td>
</tr>
<tr>
<td>12 DIMMs in quads 0, 1, and 2</td>
<td>8 fillers total: 2 fillers in quads 4, 5, 6, and 7 (quad 3 remains unfilled)</td>
</tr>
<tr>
<td>16 DIMMs in quads 0, 1, 2, and 3</td>
<td>8 fillers total: 2 fillers in quads 4, 5, 6, and 7 (all quads filled)</td>
</tr>
</tbody>
</table>
### Table 4-4 DIMM Filler Requirements for 32 DIMM Extender Board (continued)

<table>
<thead>
<tr>
<th>DIMMs Loaded</th>
<th>Fillers required</th>
</tr>
</thead>
<tbody>
<tr>
<td>20 DIMMs in quads 0, 1, 2, 3, and 4</td>
<td>4 fillers total: 2 fillers in quads 5, 7 quad 6 remains unfilled</td>
</tr>
<tr>
<td>24 DIMMs in quads 0, 1, 2, 3, 4, and 5</td>
<td>No fillers required</td>
</tr>
<tr>
<td>28 DIMMs in quads 0, 1, 2, 3, 4, 5, and 6</td>
<td>No fillers required</td>
</tr>
<tr>
<td>32 DIMMs in quads 0, 1, 2, 3, 4, 5, 6, and 7</td>
<td>No fillers required</td>
</tr>
</tbody>
</table>

1 One DIMM filler board covers two DIMM adjacent slots.

### Removing and Replacing the Processor Extender Board

The processor extender board is located directly under the memory extender board. The processor extender board can hold between one and four processors.

⚠️ **WARNING!** Ensure that the server is powered off and all power sources have been disconnected from the server prior to removing or replacing the processor extender board.

Voltages are present at various locations within the server whenever an AC power source is connected. This voltage is present even when the main power switch is in the off position. Failure to observe this warning can result in personal injury or damage to equipment.

⚠️ **CAUTION:** Failure to properly complete the steps in this procedure will result in erratic server behavior or server failure. For assistance with this procedure contact your local HP Authorized Service Provider.

Observe all ESD safety precautions before attempting this procedure. Failure to follow ESD safety precautions can result in damage to the server.

### Removing the Processor Extender Board

To remove the processor extender board, follow these steps:

1. If rack mounted, slide the HP server out from the rack until it stops. See “Extending the Server From the Rack” (page 31).

   **NOTE:** The processor extender board can be removed without removing the server from the rack.

2. Remove the front bezel. See “Removing the Front Bezel” (page 34).
3. Remove the front cover. See “Removing the Front Cover” (page 35).
4. Press the latch on the extraction levers located on each side of the processor extender board. **Figure 4-11** shows how to open the processor extender board latches.
5. Pull out on the extraction levers to unplug the processor extender board from the socket located on the midplane riser board. Figure 4-12 shows how to remove the extender board from the server.

**Figure 4-12 Removing and Replacing the Processor Extender Board**

---

**Replacing the Processor Extender Board**

To replace the processor extender board, follow these steps:

1. Ensure the extraction levers are positioned in the outward, unlocked position.
2. Align the processor extender board with the front and rear card guides.
Removing and Replacing a Processor

Processors are located on the top and bottom surfaces of the processor extender board.

**WARNING!** Ensure that the server is powered off and all power sources have been disconnected from the server prior to removing or replacing a processor.

Voltages are present at various locations within the server whenever an AC power source is connected. This voltage is present even when the main power switch is in the off position. Failure to observe this warning can result in personal injury or damage to equipment.

**Processor Load Order**

Processor modules are housed on the processor extender board located under the top cover in the top service bay. The processor extender board can hold between one and four processor modules. CPU 0 and CPU 1 are located on the top of the processor extender board and CPU 2 and CPU 3 are located on the bottom. Processors must be installed in a specific order as detailed in Table 4-5. Figure 4-13 shows the processor slot locations on the processor extender board.

<table>
<thead>
<tr>
<th>Processor Modules</th>
<th>Socket</th>
</tr>
</thead>
<tbody>
<tr>
<td>First</td>
<td>CPU 0</td>
</tr>
<tr>
<td>Second</td>
<td>CPU 1</td>
</tr>
<tr>
<td>Third</td>
<td>CPU 2</td>
</tr>
<tr>
<td>Fourth</td>
<td>CPU 3</td>
</tr>
</tbody>
</table>
Removing a Processor

To remove a processor on the processor extender board, follow these steps:

**NOTE:** The processor being removed in this procedure is CPU 1. This procedure applies to all the processors on the processor extender board.

1. If rack mounted, slide the server out from the rack until it stops. See “Extending the Server From the Rack” (page 31).
2. Remove the front bezel. See “Removing the Front Bezel” (page 34).
3. Remove the front cover. See “Removing the Front Cover” (page 35).
4. Remove the processor extender board. See “Removing the Processor Extender Board” (page 43).
5. Using a torx T15 driver, loosen the six captive T15 shoulder screws that attach the sequencer frame on the heatsink in the order specified in Figure 4-14 until the sequencer frame is free.
6. Remove the sequencer frame from the heatsink.
7. Unplug the processor power cable from its socket on the extender board.
8. Unlock the processor from the processor extender board by inserting the 2 mm hex end of the processor installation tool through the processor into the ZIF socket lock and turning it 180 degrees counterclockwise. Figure 4-15 shows the location of the ZIF socket lock.
9. Carefully remove the processor from the processor extender board, and place in an antistatic bag.

Replacing a Processor

To install a processor on the extender board, follow these steps. If you have already removed the processor extender board from the server, proceed to step Step 6.

⚠️ CAUTION: Ensure that the cache size is identical for all processors. Failure to observe this caution will result in server failure.

Ensure that all processors are rated for use at the same speed. Failure to observe this caution results in performance degradation.

Observe all ESD safety precautions before attempting this procedure. Failure to follow ESD safety precautions can result in damage to the server.

1. If rack mounted, slide the HP server out from the rack until it stops. See “Accessing a Rack Mounted Server” (page 31).
2. Remove the front bezel. See “Removing the Front Bezel” (page 34).
3. Remove the front cover. See “Removing the Front Cover” (page 35).
4. Remove the processor extender board. See “Removing the Processor Extender Board” (page 43).
5. Using an antistatic wrist strap place the extender board on a grounding mat (Electrically Conductive Field Service Grounding Kit-HP 9300-1155).
6. Ensure the cam on the processor socket lock is in the unlocked, counterclockwise position. Figure 4-16 shows the CPU 1 ZIF socket in the unlocked position.

7. Carefully lower the processor, without the sequencer clamp, onto the processor socket. Align the pins on the bottom of the heatsink to the slots in the retention frame on the extender board. Figure 4-16 shows the alignment holes on the processor extender board.

8. Make sure the processor power cable is not pinched underneath the processor before locking the processor onto the processor extender board. Figure 4-17 shows the correct placement of the processor power cable.
CAUTION: Test the alignment of the assembly to the socket by gently moving the assembly back and forth with the palm of your hand—you should feel little or no side play. However, because the assembly is not yet tightened, it may tilt slightly toward the center of the extender board—this is acceptable.

Before locking the processor assembly into its socket, ensure that the power cable is not pinched between the heatsink and sheet metal frame of the extender board. For the correct placement of the processor power cable, see Figure 4-17.

9. Insert the 2 mm hex end of the processor installation tool through the processor into the ZIF socket lock. Rotate the socket 180 degrees clockwise to lock the processor to the processor extender board.

CAUTION: When rotating the locking cam, hold the palm of your hand on top of the assembly and exert light pressure. This ensures that the assembly stays flush and level to the socket while it is being tightened.
10. Plug in the processor cable to its socket on the extender board.
11. Place the sequencer frame over the processor.
12. Using the ACX-15 torx screwdriver, tighten the six shoulder screws until they just bottom out. Follow the tightening sequence shown in Figure 4-19.

⚠️ CAUTION: Do not overtighten the six shoulder screws—they may shear off if overtightened. Stop tightening the shoulder screws when you feel them just bottom out.

Figure 4-19 Installing Sequencer on Extender Board

Removing and Replacing Hot-Swappable Chassis Fans

There are three hot-swappable chassis fan units in the server. Fan units 0, 1, and 2 are in the center of the chassis, spanning the full chassis width. Fan units 0 and 1 are interchangeable and
are in the left and center positions. Fan unit 2 is smaller and only fits into the right-most position (behind the power supply).

⚠️ **CAUTION:** Observe all ESD safety precautions before attempting this procedure. Failure to follow ESD safety precautions can result in damage to the server.

When the server is running, the top cover must be replaced within two minutes to prevent components from overheating. If the top metal cover is not replaced within five minutes, the server automatically shuts down.

 зависимость

**NOTE:** A hot-swappable device does not require interaction with the operating system before the device is removed from or installed into the server.

The AC power to the server does not have to be off to remove or replace a hot-swappable chassis fan.

**Removing a Hot-Swappable Chassis Fan Unit**

To remove a hot-swappable chassis fan unit, follow these steps:

1. If rack mounted, slide the server out from the rack until it stops. See “Extending the Server From the Rack” (page 31).
2. Remove the top cover. See “Removing the Top Cover” (page 36).
3. Grasp the fan unit locking handle, tilt it up, and pull out the fan from the chassis.

**Figure 4-20** Removing and Replacing the Chassis Fans 0 and 1

![Diagram of fan unit removal](image)

**NOTE:** When one fan unit is removed from the server, the remaining fan units operate at full speed for two minutes. After two minutes the server goes into soft-shutdown mode.
Replacing a Hot-Swappable Chassis Fan Unit

To replace a hot-swappable chassis fan unit, follow these steps:

1. Orient the fan units by aligning the appropriate icon on the fan unit handle to the identical icon on the chassis wall. Fan units 0 and 1 have “triangle” icons and fan unit 2 has a “square” icon.
2. Push the fan unit firmly into the housing and close the handle until flush to the top of the chassis. The fan unit plugs into the power outlet on the I/O baseboard.

**CAUTION:** If the fan unit handle does not close completely, it is misaligned. Remove the fan unit and check that the alignment icons are oriented correctly.

3. Check the QuickFind diagnostic board LED indicating the replaced fan unit.
   - When the fan is functioning normally, the LED is off.
   - When the fan fails, the LED is lit.
4. Replace the top cover. “Replacing the Top Cover” (page 36).
5. If rack mounted, slide the server into the rack until it stops. “Inserting the Server into the Rack” (page 32).
Removing and Replacing the I/O Baseboard

These procedures detail how to remove the I/O baseboard from the server. The I/O baseboard is removed from the rear of the server.

⚠️ **WARNING!** Ensure that the server is powered off and all power sources have been disconnected from the server prior to removing or replacing the I/O baseboard assembly. Voltages are present at various locations within the server whenever an AC power source is connected. This voltage is present even when the main power switch is in the off position. Failure to observe this warning can result in personal injury or damage to equipment.

⚠️ **CAUTION:** Failure to properly complete the steps in this procedure results in erratic server behavior or server failure. For assistance with this procedure contact your local HP Authorized Service Provider. Observe all ESD safety precautions before attempting this procedure. Failure to follow ESD safety precautions can result in damage to the server.

Removing the I/O Baseboard

To remove the I/O baseboard, follow these steps:

1. If rack mounted, slide the HP server out from the rack until it stops. See “Extending the Server From the Rack” (page 31).
2. Remove the top cover. See “Removing the Top Cover” (page 36).
3. Remove the three chassis fan units. See “Removing a Hot-Swappable Chassis Fan Unit” (page 53).
4. Unplug all external cabling attached to ports at the rear of the I/O baseboard.
5. Unplug the SCSI cables attached to the HBA board in PCI slot 1.

⚠️ **CAUTION:** When unplugging the SCSI cables, note the labeling on the SCSI A and SCSI B channel cables. When plugging in these cables, you must match each cable with its appropriate socket on the SCSI HBA. If the cables are mismatched your server may not reboot. Both cables and sockets are clearly marked with the correct channel.

6. To unplug the I/O baseboard from the socket on the midplane riser board, lift up on the locking lever attached to the side of the power supply cage. Figure 4-22 shows the locking lever.
Figure 4-22 I/O Baseboard Locking Lever

OPEN

CLOSE
7. Grasp the handle on the rear of the server and slide the I/O baseboard assembly all the way to the rear until it is removed from the chassis. Figure 4-23 shows how to remove the I/O baseboard.

**NOTE:** The I/O baseboard assembly is large, so be careful when lifting it out of the server.

**Figure 4-23 Removing the I/O Baseboard**

Replacing the I/O Baseboard

To replace the I/O baseboard, follow these steps:
1. Depending on the type of processor you have installed, set the I/O baseboard dip switch SW1503 (position 4) (Figure 4-24) as follows.
   - Itanium 2 processor - Off
   - MX2 dual-core processor - On

2. Align the I/O baseboard assembly rails with the chassis slots and slide the assembly into the chassis until it stops against the midplane riser board socket.

3. With the I/O baseboard flush against the midplane riser board socket, push down firmly on the locking lever until the I/O baseboard plugs all the way into the midplane riser board socket.

4. Replace the three chassis fan units. “Replacing a Hot-Swappable Chassis Fan Unit” (page 55).

5. Plug in all external cabling in to the rear ports of the I/O baseboard.

6. Plug in the internal SCSI cable(s) to the HBA board in PCI slot 1.

7. Replace the top cover. See “Replacing the Top Cover” (page 36)

8. If rack mounted, slide the server into the rack until it stops. See “Inserting the Server into the Rack” (page 32).
9. Power the server on and boot to EFI.
10. Respond **YES** to prompts regarding copying information onto the new I/O baseboard.
11. Enter SERVICE mode.

```
Shell> sysmode service
Current System Mode: ADMIN

You are now in SERVICE mode.
```
12. To enter the product data, use the `sysset` command:

```
Shell> sysset prodname "server rx4640"
```
13. To verify all values are set, use the `sysset` command:

```
Shell> sysset
System Information:
  Manufacturer: hp
  Product Name: server rx4640
  Product Number: A6961A
  Secondary Product Number is Identical
  Serial number: SGH43442VB
  Secondary Serial Number is Identical
  UUID: 3C33C58E-2E5A-11D8-A33B-4188C0AEBAE2 (Valid)
  Secondary UUID is Identical
  Product ID: 0x305
```
14. To set the correct local date and time, use the EFI `date` and `time` commands.
15. Boot the server and resume normal operation.

### Removing and Replacing Hot-Pluggable PCI-X Cards

The HP Integrity rx4640 server supports PCI-X hot-plug technology and offers six PCI-X, hot-pluggable slots.

⚠️ **CAUTION:** There are restrictions on the number of PCI-X cards that can be installed in the server at any given time, depending on the cards being used.

Maximum quantity for any I/O configuration using 337972-B21, AB287A, or A9890A cards:

- Three 337972-B21 cards maximum plus three unpopulated slots
- Two AB287A cards maximum plus four unpopulated slots
- Three A9890A cards maximum plus three unpopulated slots

Failure to observe this caution will result in server degradation, or server failure.

### PCI-X Specifications

PCI-X technology enables the following hot-plug operations. For procedures with step-by-step instructions describing how to add, replace, delete, and locate PCI-X cards, see “Hot-Plug Operation Procedures” (page 64).

- **Online Addition (OL-A)**
  
  You can install new PCI-X expansion cards in previously empty slots without powering off the server.

- **Online Replacement (OL-R)**
  
  You can replace a previously occupied slot with a new PCI-X expansion card by suspending the driver. This operation combines removing an active card and replacing it with an
equivalent capability card. The existing driver for the old card must be compatible with the new card.

⚠️ **CAUTION:** A special OL-R requirement for HP-UX 11i v2 is that the card to be inserted (replaced) must be exactly the same as the removed card. This is also known as like-for-like replacement.

⚠️ **NOTE:** Windows Server 2003 Enterprise Edition does not support OL-R. Instead, you can do a combination of an OL-D operation followed by an OL-A operation. This is the equivalent of an OL-R operation.

- **Online Deletion (OL-D)**
  You can remove an existing PCI-X expansion card. This operation is different from OL-R because there are no restrictions placed on the type of replacement card that you can use. In this operation, the drivers are also completely removed from the slot.

⚠️ **NOTE:** HP-UX 11i v2 does not support OL-D. It does support OL-R.

- **PCI-X Slot Locate (Locate)**
  To easily locate the PCI-X slot where you want to perform a hot-plug operation, you can command the attention LEDs, on the OLX divider and the I/O baseboard, to blink and act as visual cues to the active slot location. This operation is always initiated through a software or web interface and is optional to the operating system on your server.

### Operating System Support for Hot-Plug PCI-X Operations

The capability of each operating system to support hot-plug PCI-X operations is different. The following explanation details the capabilities of each operating system.

⚠️ **NOTE:** Open VMS does not support hot-plug PCI-X operations.

- **HP-UX 11i v2**
  HP-UX 11i v2 supports only OL-A, OL-R, and Locate hot-plug PCI-X operations.
  In OL-R, it is a requirement that the card to be inserted (replaced) be exactly the same as the card being removed. During this OL-R operation, HP-UX 11i v2 suspends the device driver and re-enables it upon completion of the OL-R operation.
  In HP-UX 11i v2, the Locate function is only available through the command line or web interface.

- **Windows Server 2003 Enterprise Edition**
  In OL-D, Windows Server 2003 Enterprise Edition deletes the device object, after the card’s successful removal from the slot. You do not have to reinstall drivers for the deleted device on subsequent insertions or reboots.
  To perform a card replacement hot-plug PCI-X operation in Windows Server 2003, you must first perform an OL-D operation followed by an OL-A operation.

- **Linux Red Hat Advanced Server 2.1**
  At this time Linux RHEL4 U3 does not support hot-plug PCI-X technology.

Table 4-6 shows hot-plug operations that are available in HP-UX 11i v2, Windows Server 2003 Enterprise Edition, and Linux Red Hat Advanced Server 2.1 operating systems.
Table 4-6 Hot-Plug Operation and OS Compatibility

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>OL-A</td>
<td>Yes</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>OL-R</td>
<td>Yes. HP-UX 11i v2 demands like-for-like replacement. A like-for-like card means that the new card is exactly the same as the card being replaced.</td>
<td>No. But, you can perform a combination of OL-D and OL-A to replace a card.</td>
<td>No</td>
</tr>
<tr>
<td>OL-D</td>
<td>Not supported by HP-UX 11i v2.</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Locate</td>
<td>Yes. Only supported through the command line interface or the web interface.</td>
<td>No</td>
<td>No</td>
</tr>
</tbody>
</table>

PCI-X Hardware and Software Interfaces

Table 4-7 shows what hot-plug hardware and software interfaces are available on HP-UX 11i v2, Windows Server 2003 Enterprise Edition, and Linux Red Hat Advanced Server 2.1 operating systems.

Table 4-7 Hot-Plug Hardware and Software Interfaces and OS Availability

|--------------------------|--------------|---------------------------------------|--------------------------------------------------|
| Hardware interface comprised of:  
— Attention Button  
— Manual Retention Latch  
— Power LED  
— Attention LED  
— PCI-X card lock | Yes | Yes | No |
| Graphical User Interface | Yes | Yes. Use the Safely Remove Hardware icon in the tool tray or device manager to remove a device (OL-D). OL-A is only possible through the hardware interface. | No |
| Command Line Interface (CLI) | Yes-olrad command. Read Interface Card OL* Support for HP-UX Servers and Workstations, olrad Command Line Interface at [http://hp.com](http://hp.com) | No | No |

PCI-X Slot Locations and Configurations

PCI-X slots are numbered from 1 through 8 in the server. Figure 4-25 shows the slot locations on the I/O baseboard.
The following describes configuration requirements for slots 1 through 8 (see Table 4-8 for configuration requirements):

- PCI slots 1 and 2 are dedicated for use by the core I/O cards—SCSI HBA card in slot 1 and Gigabit Ethernet LAN card in slot 2. Slots 1 and 2 are not hot-plug capable. Additional PCI-X expansion cards may not be placed in slots 1 or 2.
- Slots 3 and 4 share a PCI-X bus, and slots 5 and 6 share a PCI-X bus. The maximum capability of each slot sharing a PCI-X bus is PCI-X 66 MHz. If a PCI-X 133 MHz card is placed in a slot sharing a bus, the maximum capability the PCI-X 133 MHz card can run at is PCI-X 66 MHz. If different modes (PCI vs. PCI-X) or slower speeds (33 MHz) are used, then the slot automatically downgrades to accept the change.

Shared slots have card compatibility restrictions. If one of the shared slots is occupied then the card being added to the second slot is limited by the configuration of the occupied slot. If the new card has a slower capability than the current bus configuration, it is rejected. If the new card has a faster capability than the current bus configuration, it runs at the bus mode and frequency of the current (slower) bus configuration.

1. If you have a 66 MHz card in slot 3, and you hot-plug insert a 33 MHz card into slot 4, the operation does not succeed. The new 33 MHz card does not initialize, and the slot powers off because you cannot change bus speeds during hot-plug operations.

   **NOTE:** If the server is rebooted in the new configuration, then both cards re-initialize to run at 33 MHz. This is because the server firmware can only change the bus capability from 66 MHz down to 33 MHz.

2. If you have a 33 MHz card in slot 3, and you hot-plug insert a 66 MHz card into slot 4, it works, but the new card runs at 33 MHz. This also applies to slots 5 and 6, as they are shared (both use a common bus).
3. If your unit is powered off and you insert a 33 MHz card into slot 4 (that shares a 66 MHz card in slot 3), both cards run at 33 MHz when the unit is powered on. This also applies to slots 5 and 6, as they are shared (both use a common bus).

- Slots 7 and 8 are single slots, they do not share a PCI-X bus. The maximum capability of each slot is PCI-X 133 MHz. Only slots 7 and 8 allow 133 MHz, PCI-X cards to run at full speed. These two slots are not limited by bus mode frequency related incompatibilities.

<table>
<thead>
<tr>
<th>Current PCI Bus Mode and Frequency for the Shared Slot</th>
<th>Cards to be installed</th>
<th>PCI 33</th>
<th>PCI 66</th>
<th>PCI-X 66</th>
<th>PCI-X 133</th>
</tr>
</thead>
<tbody>
<tr>
<td>PCI 33 MHz</td>
<td>Compatible&lt;sup&gt;2&lt;/sup&gt;</td>
<td>Compatible&lt;sup&gt;2&lt;/sup&gt;</td>
<td>Compatible&lt;sup&gt;2&lt;/sup&gt;</td>
<td>Compatible&lt;sup&gt;2&lt;/sup&gt;</td>
<td>Compatible&lt;sup&gt;2&lt;/sup&gt;</td>
</tr>
<tr>
<td></td>
<td></td>
<td>New card running at PCI 33</td>
<td>New card running at PCI 33</td>
<td>New card running at PCI 33</td>
<td>New card running at PCI 33</td>
</tr>
<tr>
<td>PCI 66 MHz</td>
<td>Incompatible-Frequency&lt;sup&gt;3&lt;/sup&gt;</td>
<td>Compatible&lt;sup&gt;2&lt;/sup&gt;</td>
<td>Compatible&lt;sup&gt;2&lt;/sup&gt;</td>
<td>Compatible&lt;sup&gt;2&lt;/sup&gt;</td>
<td>Compatible&lt;sup&gt;2&lt;/sup&gt;</td>
</tr>
<tr>
<td></td>
<td></td>
<td>New card running at PCI 33</td>
<td>New card running at PCI 66</td>
<td>New card running at PCI 33</td>
<td>New card running at PCI 66</td>
</tr>
<tr>
<td>PCI-X 66 MHz</td>
<td>Incompatible-Frequency&lt;sup&gt;3&lt;/sup&gt;</td>
<td>Incompatible-Bus&lt;sup&gt;4&lt;/sup&gt;</td>
<td>Compatible&lt;sup&gt;2&lt;/sup&gt;</td>
<td>Compatible&lt;sup&gt;2&lt;/sup&gt;</td>
<td>Compatible&lt;sup&gt;2&lt;/sup&gt;</td>
</tr>
<tr>
<td></td>
<td></td>
<td>New card running at PCI-X 66</td>
<td>New card running at PCI 66</td>
<td>New card running at PCI-X 66</td>
<td>New card running at PCI-X 66</td>
</tr>
<tr>
<td>PCI-X 133 MHz&lt;sup&gt;5&lt;/sup&gt;</td>
<td>Incompatible-Frequency&lt;sup&gt;3&lt;/sup&gt;</td>
<td>Incompatible-Frequency&lt;sup&gt;3&lt;/sup&gt;</td>
<td>Compatible&lt;sup&gt;2&lt;/sup&gt;</td>
<td>Compatible&lt;sup&gt;2&lt;/sup&gt;</td>
<td>Compatible&lt;sup&gt;2&lt;/sup&gt;</td>
</tr>
<tr>
<td></td>
<td></td>
<td>New card</td>
<td>New card running at PCI-X 66</td>
<td>New card running at PCI-X 66</td>
<td>New card running at PCI-X 66</td>
</tr>
</tbody>
</table>

Removing and Replacing Hot-Pluggable PCI-X Cards 63
1 The conditions described in this table apply only to shared slots (slots 3,4-bus 2 and 5,6-bus 3). Slots 7 and 8 are not shared slots.
2 Compatible: card is accepted and runs at frequency shown.
3 Incompatible-Frequency: card is rejected. The new card will not initialized and powers off due to frequency mismatch.
4 Incompatible-Bus: Card is rejected. The new card will not initialize and powers off due to bus mode mismatch.
5 Maximum bus mode and frequency supported on shared slots is PCI-X 66 MHz.

**CAUTION:** If you are using the Linux Red Hat Enterprise Advanced Server 4 Update 3 operating system and you want to install a 1000b-Sx GigE card, do not install it into a slot that shares a bus with a 33 MHz card. In this configuration the Linux driver will not initialize the new card.

**CAUTION:** Do not use more than 3 RAID cards in any of the slots on the server. Server power limitations restrict the use of more than 3 RAID cards per server.

**Figure 4-25 Slot ID Numbering**

![Slot ID Numbering Diagram](image)

**Hot-Plug Operation Procedures**

The hot-plug procedures described in this section use the hardware interface only. Software interface procedures are described in Table 4-7: “Hot-Plug Hardware and Software Interfaces and OS Availability”. For a complete understanding of all HP-UX 11i v2 hot-plug techniques...
CAUTION: Before adding or replacing a PCI-X card, determine if that card is critical to your servers operation. If you replace a card that is still operating and it is a critical resource to your server, you can cause undesired server downtime. Read Interface Card OL* Support for HP-UX Servers and Workstations, Critical Resources at http://hp.com, prior to performing a hot-plug operation.

Online Addition (OL-A)

Before installing a PCI-X card, ensure that the proper drivers for that PCI-X card are installed. To add a PCI-X card into an empty slot, follow these steps:

1. If rack mounted, slide the HP server out from the rack until it stops. See “Extending the Server From the Rack” (page 31).
2. Remove the top cover from the chassis. See “Removing the Top Cover” (page 36).
3. If the power LED is steady-on (power to slot is on), go to step Step 4. If the power LED is steady-off (power to slot is off), go to step Step 5.
4. To turn off power to the slot, pull up on the manual retention latch (MRL) located on the OLX divider. The power LED goes to steady-off. Figure 4-26 shows the layout of the card divider.
   CAUTION: Do not pull up on the MRL of a powered-on occupied slot, or your server will crash. This OL-A procedure is for powering off a powered-on unoccupied slot only. For a detailed procedure on how to power off an occupied slot, see “Online Replacement (OL-R)” or “Online Deletion (OL-D)”.
5. Ensure that the MRL is already open and insert the PCI-X card to be added into the powered off slot. Figure 4-27 shows how to correctly install a PCI-X card.
   CAUTION: When inserting the PCI-X card, be careful you do not accidentally touch an attention button on the other OLX dividers. This initiates an undesired shutdown of another PCI-X card/slot. Also, ensure that you fully seat the card into the slot or undesired results can occur after power is reapplied to the slot.
6. Push the manual retention latch down until it seats against the chassis wall.
7. Turn the PCI-X card lock to the closed position to secure the PCI-X card and MRL into the closed position.
8. Press the attention button and the power LED starts to blink. Wait until the power LED goes from blinking to steady-on.
   NOTE: After pushing the attention button, you have five seconds to cancel the operation by pushing the attention button again.
9. Replace the top cover.
10. Push the HP server all the way back into the rack until it stops.

**Figure 4-26 PCI-X OIX Divider Layout**
Online Deletion (OLD)

To delete a PCI-X card from an occupied slot, follow these steps:

1. If rack mounted, slide the server out from the rack until it stops. See “Extending the Server From the Rack” (page 31).
2. Remove the top cover from the chassis. See “Removing the Top Cover” (page 36).
3. Press the attention button located on the OLX divider that controls the affected slot—the power LED starts to blink. Wait until the power LED goes from blinking to steady-off.

   **NOTE:** After pushing the attention button, you have five seconds to cancel the operation by pushing the attention button again.

4. Turn the PCI-X card lock on the chassis until the manual retention latch (MRL) is free to pull up.
5. At this point, the power to the slot is off; pull up on the manual retention latch located on the OLX divider. Figure 4-26 shows the layout of the PCI-X card divider.
6. Remove the existing PCI-X card from the slot.
7. Push the manual retention latch down until it seats against the chassis wall.
8. Replace the top cover. See “Replacing the Top Cover” (page 36).
9. Push the server all the way back into the rack until it stops. See “Inserting the Server into the Rack” (page 32).

Online Replacement (OL-R)

As discussed earlier, OL-R is a combination of an OL-D procedure followed by an OL-A procedure.

⚠️ CAUTION: For HP-UX 11i v2 only. You can only replace an existing card with a like card.

To remove and replace a PCI-X card into a populated slot, follow these steps:

1. If rack mounted, slide the HP server out from the rack until it stops. See “Extending the Server From the Rack” (page 31).
2. Remove the top cover from the chassis. See “Removing the Top Cover” (page 36).
3. Press the attention button located on the OLX divider that controls the affected slot. The power LED starts to blink. Wait until the power LED goes from blinking to steady-off.

NOTE: After pushing the attention button, you have five seconds to cancel the operation by pushing the attention button again.

4. Turn the PCI-X card lock on the chassis until the manual retention latch (MRL) is free to pull up.
5. At this point, the power to the slot is off; pull up on the manual retention latch located on the OLX divider. Figure 4-26 shows the layout of the PCI-X card divider.
6. Remove the existing PCI-X card from the slot.
7. Insert the new PCI-X card into the powered off slot. Figure 4-27 shows how to correctly install a PCI-X card.

⚠️ CAUTION: When inserting the PCI-X card, be careful you do not accidentally touch an attention button on the other OLX dividers. This initiates an undesired shutdown of another PCI-X card/slot. If you accidentally press the wrong attention button, you have five seconds to push the attention button again to cancel the action.

Also, ensure that you fully seat the card into the slot or undesired results may occur after power is reapplied to the slot.

8. Push the manual retention latch down until it seats against the chassis wall.
9. Turn the PCI-X card lock on the chassis to the closed position. This locks the PCI-X card into its slot and the manual retention latch into the closed position.
10. Press the attention button. The power LED starts to blink.
11. Wait for the power LED to stop blinking. The PCI-X card is now active.
12. Replace the top cover. “Replacing the Top Cover” (page 36).
13. Push the HP server all the way back into the rack until it stops. See “Inserting the Server into the Rack” (page 32).

Removing and Replacing OLX Dividers

OLX dividers are located on the I/O baseboard, between the PCI cards. Six OLX dividers provide short circuit protection to the hot-plug PCI accessory boards by preventing inadvertent contact between boards during the replacement or addition of a board.
Additionally, each OLX divider has two light pipes that transfer illumination from one green power LED and one amber attention LED, mounted on the I/O board, to the top of the divider. The light pipes allow the LED status to be easily viewed when the top cover is removed.

**WARNING!** Ensure that the server is powered off and all power sources have been disconnected from the server prior to removing or replacing a PCI card divider. Voltages are present at various locations within the server whenever an AC power source is connected. This voltage is present even when the main power switch is in the off position. Failure to observe this warning can result in personal injury or damage to equipment.

**CAUTION:** Observe all ESD safety precautions before attempting this procedure. Failure to follow ESD safety precautions can result in damage to the server.

Removing an OLX Divider

To remove an OLX divider, follow these steps:

**NOTE:** An alternative method of removing OLX dividers individually is to remove all OLX dividers at once by removing the rack they are mounted in from the I/O baseboard, then removing or replacing the individual OLX divider, and then replacing the rack back on the I/O baseboard. The OLX divider rack is attached to the I/O baseboard with 4 torx T15 fasteners.

1. If rack mounted, slide the HP server out from the rack until it stops. See “Extending the Server From the Rack” (page 31).
2. Remove the front bezel. See “Removing the Front Bezel” (page 34).
3. Remove the top cover. See “Removing the Top Cover” (page 36).
4. To unlock the rear edge of the PCI divider, slide open the latch on the rear PCI cage wall. Figure 4-28 shows how to open the OLX divider latch.
5. To unlock the manual retention latch from the chassis wall, pull up on it. Figure 4-29 shows where the manual retention latch is on the OLX divider.
6. If you are removing the entire OLX divider rack, remove the four T15 fasteners holding the rack to the I/O baseboard.

7. Using your fingers, push the two tabs that attach the OLX divider to the I/O baseboard and pull the OLX divider up sharply to disengage it from the I/O baseboard.

**CAUTION:** When extracting the OLX divider, ensure that you release the locking tabs completely or you can damage them. If you damage the tabs, the OLX divider might not seat properly when you reinsert it.

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### Replacing an OLX Divider

To replace an OLX divider, follow these steps:

1. Insert the OLX divider into the available slots on the I/O baseboard and push down firmly to seat it into the slots.

2. At this point, if you are replacing the entire OLX divider rack on to the I/O baseboard, replace the four torx T15 fasteners.

3. To lock the rear edge of the PCI divider, slide the latch on the rear OLX divider wall closed. **Figure 4-28** shows how to close the OLX divider latch.

4. Push down on the manual retention latch until it locks into the chassis wall.

5. Replace the top cover. See “Replacing the Top Cover” (page 36).
6. Replace the front bezel. See “Replacing the Front Bezel” (page 34).
7. If rack mounted, slide the server into the rack until it stops. See “Inserting the Server into the Rack” (page 32).

Removing and Replacing Core I/O Cards

The HP Integrity rx4640 server has two I/O card slots that are dedicated for core I/O cards. They are labelled slots 1 and 2 on the I/O baseboard. Figure 4-30 shows the location of the core I/O slots on the I/O baseboard.

PCI Slot Locations and Configurations

The following describes configuration requirements for slots 1 and 2:

- PCI slot 1 is dedicated for use by a SCSI HBA card. Slot 1 is not hot-plug capable. Additional PCI expansion cards may not be placed in slot 1.
- PCI slot 2 is dedicated for use by a LAN card. Slot 2 is not hot-plug capable. Additional PCI expansion cards may not be placed in slot 2.

Removing and Replacing the SCSI Core I/O Card

The HP Integrity rx4640 server has two I/O card slots that are dedicated for core I/O cards.
PCI Slot Locations and Configurations

PCI slots are numbered from 1 through 8 in the server. Figure 4-30 shows the core I/O card locations on the I/O baseboard. The dedicated core I/O card slots are slots 1 and 2.

The following describes configuration requirements for slots 1 and 2:

- PCI slot 1 is dedicated for use by a SCSI HBA card. Slot 1 is not hot-plug capable. Additional PCI expansion cards may not be placed in slot 1.
- PCI slot 2 is dedicated for use a LAN card. Slot 2 is not hot-plug capable. Additional PCI expansion cards may not be placed in slot 2.

Removing the SCSI Core I/O Card

To remove the SCSI core I/O card in slot 1, follow these steps:

1. If rack mounted, slide the HP server out from the rack until it stops. See “Extending the Server From the Rack” (page 31).
2. Remove the top cover from the chassis. See “Removing the Top Cover” (page 36).
3. Disconnect any internal and external SCSI cables connected to the SCSI core I/O card.
4. Open the blue PCI card latch for slot 1 by twisting it clockwise.
5. Remove SCSI I/O card by pulling up carefully on the SCSI I/O card.
6. Install the replacement SCSI I/O card. Figure 4-32 shows the correct way to install the SCSI I/O card.

⚠️ **CAUTION:** Always handle I/O cards by their edges. Failure to comply with this precaution can result in damage to the card. Ensure that you fully seat the card into the slot or the card can be damaged when power is reapplied to the slot.

**Figure 4-32 Inserting SCSI I/O Card**

7. Close the blue PCI card latch for slot 1 by twisting it counterclockwise.
8. Reconnect the internal and external SCSI cable(s) to the SCSI core I/O card.
9. Replace the top cover. See “Replacing the Top Cover” (page 36).

### Removing and Replacing the LAN Core I/O Card

#### Removing the LAN Core I/O Card

To remove the LAN core I/O card in slot 2, follow these steps:

1. If rack mounted, slide the server out from the rack until it stops. See “Extending the Server From the Rack” (page 31).
2. Remove the top cover from the chassis. See “Removing the Top Cover” (page 36).
3. Disconnect any LAN cables connected to the LAN core I/O card.
4. Open the blue PCI card latch for slot 2 by twisting it clockwise.

**Figure 4-33 LAN I/O Card Latch Location**

5. Remove LAN I/O card by pulling up carefully on the LAN I/O card.
6. Install the replacement LAN I/O card. Figure 4-32 shows how to install the LAN I/O card correctly.

**CAUTION:** Always handle I/O cards by their edges. Failure to comply with this precaution can result in damage to the card.

Ensure that you fully seat the card into the slot or the card can be damaged when power is reapplied to the slot.

7. Close the blue PCI card latch for slot 2 by twisting it counter-clockwise.
8. Reconnect the LAN cable(s) to the LAN core I/O card.
9. Replace the top cover. “Replacing the Top Cover” (page 36).

**Removing and Replacing the Server Battery**

Replace the server battery by removing the top cover and accessing the I/O baseboard.

To remove and replace the server battery, follow these steps:

1. If rack mounted, slide the server out from the rack until it stops. See “Extending the Server From the Rack” (page 31).
2. Remove the top cover from the chassis. See “Removing the Top Cover” (page 36).
3. Remove the I/O baseboard assembly from the chassis. See “Removing the I/O Baseboard” (page 56).
4. Locate the battery on the I/O baseboard. Remove the battery by lifting the retaining clip and pulling the battery from its socket.
5. Install the new battery.

**NOTE:** The positive terminal of the battery is designated by the “+” sign. The battery is installed with the “+” sign facing up.

7. Replace the I/O baseboard assembly. See “Replacing the I/O Baseboard” (page 58).
8. Replace the top cover. See “Replacing the Top Cover” (page 36).
9. If rack mounted, slide the server all the way in until it stops. See “Inserting the Server into the Rack” (page 32).
Removing and Replacing Hard Disk Drives

The two hot-pluggable hard disk drives are located in the front of the server. See Figure 4-35.

⚠️ CAUTION: A hot-pluggable device might require interaction with the operating system before the device can be safely removed from or installed into the server. Verify that the operating system supports removing/replacing disk drives while the operating system is running. If the operating system does not support this feature, shut down the operating system before attempting this procedure. Failure to observe this caution results in server failure.

NOTE: The replacement disk drive must be the same product ID number as the disk drive that is being replaced.

HP often uses different manufacturers for disks that have the same product number. Since they have the same product ID number, the replacement disk drive has the same capacity and block size as the defective disk.

Removing a Hard Disk Drive

To remove a hot-plug disk drive, follow these steps:
1. Place your finger in the lever on the latch of the selected disk drive.
2. Push the tab to the right with your thumb to unlock the lever.
3. Pull the lever out until the hard disk drive slides out of the server. Figure 4-36 shows how to remove a hard disk drive.

Replacing a Hard Disk Drive

One additional hot-pluggable disk drive may be added to the server in slot 2. Always use low profile disk drives (1.0” height) in your server. Figure 4-35 shows the slot locations on the front of the server.

To install a hot-pluggable disk drive, follow these steps:
1. Slide the hot-pluggable hard disk into slot 1 until it is seated. Figure 4-36 shows how to install the hard disk drive.
2. Close the drive-ejector handle by pushing it down until it clicks.
3. The hot-pluggable disk drive is now correctly installed.

Figure 4-35 Hard Disk Drive and Slot Locations on the Front of the Server
NOTE: If you are only removing a hard disk drive and not replacing it with another one, you must install a volume filler into the empty slot. Figure 4-37 shows how to install a volume filler in slot 2 of the server.
Removing and Replacing the SCSI Backplane Board

The SCSI backplane board is attached to the rear of the disk media housing at the front, right side of the chassis.

⚠️ **WARNING!** Ensure that the server is powered off and all power sources have been disconnected from the server prior to removing or replacing the SCSI backplane.

Voltages are present at various locations within the server whenever an AC power source is connected. This voltage is present even when the main power switch is in the off position.

Failure to observe this warning can result in personal injury or damage to equipment.

⚠️ **CAUTION:** Failure to properly complete the steps in this procedure may result in erratic server behavior or server failure. For assistance with this procedure, contact your local HP Authorized Service Provider.

Observe all ESD safety precautions before attempting this procedure. Failure to follow ESD safety precautions can result in damage to the server.

Removing the SCSI Backplane Board

To remove the SCSI backplane, follow these steps:

1. If rack mounted, slide the HP server out from the rack until it stops. See “Extending the Server From the Rack” (page 31).
2. Remove the front bezel. See “Removing the Front Bezel” (page 34).
3. Remove the front cover. See “Removing the Front Cover” (page 35).
4. Remove the top cover. See “Removing the Top Cover” (page 36).
5. Remove the memory extender board. See “Removing the Memory Extender Board” (page 37).
6. Remove the processor extender board. See “Removing the Processor Extender Board” (page 43).
7. Remove the two disk drives. See “Removing a Hard Disk Drive” (page 77).
8. Unplug the internal SCSI cable(s) from the SCSI backplane board.
9. Unplug the SCSI backplane-to-midplane riser cable from the SCSI backplane.
10. Using your finger, turn the swivel latch on top of the hard disk drive cage to unlatch the SCSI backplane board from the hard disk cage.
11. Grasp the top edge of the SCSI backplane board and pull up until it releases from the keyway slots on the back of the disk drive cage.
12. Push the SCSI backplane board away from the disk drive cage and lift it up and out of the chassis. Figure 4-38 shows how to remove the SCSI backplane.

Figure 4-38 Removing and Replacing the SCSI Backplane Board

Replacing the SCSI Backplane Board

To replace the SCSI backplane, follow these steps:

1. Replace the SCSI backplane to the rear of the disk drive cage.
2. Replace the two disk drives into the disk drive cage. See “Replacing a Hard Disk Drive” (page 77).
3. Plug in the SCSI backplane-to-midplane cable back into the SCSI backplane.
4. Plug in the internal SCSI cable into the SCSI backplane.
5. Replace the processor extender board. See “Replacing the Processor Extender Board” (page 44).
6. Replace the memory extender board. See “Replacing the Memory Extender Board” (page 38).
7. Replace the top cover. See “Replacing the Top Cover” (page 36).
8. Replace the front cover. See “Replacing the Front Cover” (page 35).
9. Replace the front bezel. See “Replacing the Front Bezel” (page 34).
10. If rack mounted, slide the HP server back into the rack until it stops. See “Inserting the Server into the Rack” (page 32).
Removing and Replacing the Midplane Riser Board

The midplane riser board is attached to the main bulkhead in the center of the chassis.

⚠️ WARNING! Ensure that the server is powered off and all power sources have been disconnected from the server prior to removing or replacing the midplane riser backplane.

Voltages are present at various locations within the server whenever an AC power source is connected. This voltage is present even when the main power switch is in the off position. Failure to observe this warning can result in personal injury or damage to equipment.

⚠️ CAUTION: Failure to properly complete the steps in this procedure will result in erratic server behavior or server failure. For assistance with this procedure contact your local HP Authorized Service Provider.

Observe all ESD safety precautions before attempting this procedure. Failure to follow ESD safety precautions can result in damage to the server.

Removing the Midplane Riser Board

To remove the midplane riser board, follow these steps:

1. If rack mounted, slide the server out from the rack until it stops. See “Extending the Server From the Rack” (page 31).
2. Remove the front bezel. See “Removing the Front Bezel” (page 34).
3. Remove the front cover. See “Removing the Front Cover” (page 35).
4. Remove the top cover. See “Removing the Top Cover” (page 36).
5. Remove the memory extender board. See “Removing the Memory Extender Board” (page 37).
6. Remove the processor extender board. See “Removing the Processor Extender Board” (page 43).
7. Remove the three chassis hot-swappable fan units. See “Removing a Hot-Swappable Chassis Fan Unit” (page 53).
8. Remove the I/O baseboard assembly. See “Removing the I/O Baseboard” (page 56).
9. Remove the SCSI backplane board. See “Removing the SCSI Backplane Board” (page 79).
10. Unplug the power distribution board power cable and signal cable from the midplane riser board.
11. Unplug the DVD relay board and front panel display board cable from the midplane riser board.
12. Unplug the QuickFind diagnostic board cable from the midplane riser board.

NOTE: At this point, all cables and connectors should be unplugged from the midplane riser board.

13. Using a torx #15 driver, remove the five torx screws attaching the midplane riser board to the chassis.
14. Grasp the top edge of the midplane riser board and lift straight up to release it from the keyway slots on the chassis.
15. Pull the riser board straight out and up to remove the it from the chassis. Figure 4-39 shows how to remove the midplane riser board.
Replacing the Midplane Riser Board

To replace the midplane riser board, follow these steps:

1. Insert the midplane riser board onto the keyway slots on the chassis wall.
2. Push straight down until the midplane riser board seats onto the locking studs. Figure 4-39 shows how to install the midplane riser board.
3. Using a torx #15 driver, replace and tighten the 5 torx screws attaching the midplane riser board to the chassis.
4. Plug in the QuickFind diagnostic board cable to the midplane riser board.
5. Plug in the DVD relay board and front panel display board cable to the midplane riser board.
6. Plug in the power distribution board power cable and signal cable to the midplane riser board.
7. Replace the SCSI backplane board. See “Replacing the SCSI Backplane Board” (page 80).
8. Replace the I/O baseboard assembly. See “Replacing the I/O Baseboard” (page 58).
9. Replace the three chassis hot-swappable fan units. See “Replacing a Hot-Swappable Chassis Fan Unit” (page 55).
10. Replace the processor extender board. See “Replacing the Processor Extender Board” (page 44).
11. Replace the memory extender board. See “Replacing the Memory Extender Board” (page 38).
12. Replace the top cover. See “Replacing the Top Cover” (page 36).
13. Replace the front cover. See “Replacing the Front Cover” (page 35).
14. Replace the front bezel. See “Replacing the Front Bezel” (page 34).
15. If rack mounted, slide the server back into the rack until it stops. See “Inserting the Server into the Rack” (page 32).

Removing and Replacing the Power Supplies

The HP Integrity rx4640 server has two 200-240 VAC hot-swappable power supply units (PSU). These PSUs are located at the rear of the HP server. The supported configuration of the server requires a minimum of one PSU installed.

⚠️ CAUTION: Observe all ESD safety precautions before attempting this procedure. Failure to follow ESD safety precautions can result in damage to the server.

*A hot-swappable device does not require interaction with the operating system before the device is removed from or installed into the server. The AC power to the server does not have to be off to remove or replace a hot-swappable power supply.

Power Supply Load Order

The supported configuration of your HP Integrity rx4640 server requires a minimum of one 200-240 VAC PSU. A second, optional hot-swappable PSU, may be installed to provide N+1 capability. Each PSU requires a separate power cord.

The left side (viewing from the rear) hot-swappable PSU is identified as P 0, the second hot-swappable power supply is identified as P 1. Each hot-swappable PSU requires a separate...
power cord be installed in the appropriate power cord receptacle and attached to a power cord support bracket.

⚠️ **WARNING!** Be careful when installing a hot-swappable power supply. It is heavier than it appears.

⚠️ **CAUTION:** The empty hot-swappable PSU slot P 1 must remain closed with the supplied metal cover when a second PSU is not used. Your server may be damaged due to overheating if the cover does not remain in place.

**CAUTION:** If the server is powered down, install the hot-swappable PSU into the server before attaching the new power cord at the rear of the server. Failure to observe this caution results in damage to the server.

### Removing a Hot-Swappable Power Supply

To remove a hot-swappable PSU, follow these steps:

⚠️ **CAUTION:** Be careful when removing the hot-swappable power supply. It is heavier than it appears.

1. If rack mounted, slide the server back out of the rack until it stops. See “Extending the Server From the Rack” (page 31).
2. Remove the power cord plug from the power receptacle.
3. Loosen the captive thumbscrew located at the top left of the PSU.
4. Grasp the handle and pull the PSU out of the server. Figure 4-40 shows how to remove a PSU.

### Replacing a Hot-Swappable Power Supply

To remove a hot-swappable PSU, follow these steps:

1. Supporting the PSU with both hands, slide it into the empty slot until it plugs into the socket on the internal power distribution board.
2. Hand tighten the thumbscrew.
3. Install the power cord into the PSU socket.
4. Apply power to the new PSU and the LED should immediately turn on.
5. If rack mounted, slide the HP server back into the rack until it stops. “Inserting the Server into the Rack” (page 32).
Removing and Replacing the Power Distribution Board

These procedures detail how to remove and replace the power distribution board in the server. The power distribution board is attached to the rear power supply cage, underneath the hot-swappable power supply fan unit.

⚠️ **WARNING!** Ensure that the server is powered off and all power sources have been disconnected from the server prior to removing or replacing the power distribution board. Voltages are present at various locations within the server whenever an AC power source is connected. This voltage is present even when the main power switch is in the off position. Failure to observe this warning can result in personal injury or damage to equipment.

⚠️ **CAUTION:** Failure to properly complete the steps in this procedure results in erratic server behavior or server failure. For assistance with this procedure contact your local HP Authorized Service Provider. Observe all ESD safety precautions before attempting this procedure. Failure to follow ESD safety precautions can result in damage to the server.

Removing the Power Distribution Board

To remove the power distribution board, follow these steps:

1. If rack mounted, slide the HP server out from the rack until it stops. See “Extending the Server From the Rack” (page 31).
2. Remove the top cover. See “Removing the Top Cover” (page 36).
3. Remove the power supply fan unit from the chassis. See “Removing a Hot-Swappable Chassis Fan Unit” (page 53).
4. Remove the hot-swappable power supply from the chassis. See “Removing a Hot-Swappable Power Supply” (page 84).
5. Unplug the power cable and the signal cable from the midplane riser board.
6. Using a torx #15 driver, loosen the one torx screw attaching the power distribution board to the chassis.
7. Push the power distribution board towards the center of the chassis to release it from the keyway slots. Pull it off the keyway slots and up and out of the chassis. Figure 4-41 shows how to remove the power distribution board.

**Figure 4-41 Removing and Replacing the Power Distribution Board**

Replacing the Power Distribution Board

To replace the power distribution board, follow these steps:

1. Replace the power distribution board over the keyway slots and push it towards the side of the chassis to lock it onto the studs.
2. Reattach the power distribution board to the chassis bulkhead by replacing the one torx #15 screw. Hand tighten the screw.
3. Plug the power and signal cables back into the midplane riser board.
4. Replace the hot-swappable power supply into the chassis. See “Replacing a Hot-Swappable Power Supply” (page 84).
5. Replace the power supply fan unit into the chassis. See “Replacing a Hot-Swappable Chassis Fan Unit” (page 55).
6. Replace the top cover. See “Replacing the Top Cover” (page 36).
7. If rack mounted, slide the server back into the rack until it stops. See “Inserting the Server into the Rack” (page 32).

Removing and Replacing the DVD Drive

These procedures show how to remove and replace the DVD drive. The DVD drive is located on the front of the HP server.

⚠️ WARNING! Ensure that the server is powered off and all power sources have been disconnected from the server prior to removing or replacing a DVD drive.

Voltages are present at various locations within the server whenever an AC power source is connected. This voltage is present even when the main power switch is in the off position. Failure to observe this warning can result in personal injury or damage to equipment.

⚠️ CAUTION: Failure to properly complete the steps in this procedure will result in erratic server behavior or server failure. For assistance with this procedure contact your local HP Authorized Service Provider.

Observe all ESD safety precautions before attempting this procedure. Failure to follow ESD safety precautions can result in damage to the server.

Removing the DVD Drive

To remove the DVD drive, follow these steps:

1. To release the drive, grasp the front of the DVD drive, and squeeze in on the locking tab.
2. Remove the front bezel. See “Removing the Front Bezel” (page 34).
3. Pull the drive straight out to remove it from the chassis. Figure 4-42 shows how to remove the DVD drive.

Figure 4-42 Removing and Replacing the DVD Drive

![Figure 4-42 Removing and Replacing the DVD Drive](image-url)
Replacing the DVD Drive

To replace a DVD drive, follow these steps:

1. Push the drive straight into the drive bay until the locking tab clicks into place. Figure 4-42 shows how to replace the DVD drive.
2. Replace the front bezel. See “Replacing the Front Bezel” (page 34).

Removing and Replacing the DVD I/O Board

The DVD I/O board is located under a metal cover that is directly under DVD location at the front left of the chassis.

⚠️ WARNING! Ensure that the server is powered off and all power sources have been disconnected from the server prior to removing or replacing a DVD I/O board.

Voltages are present at various locations within the server whenever an AC power source is connected. This voltage is present even when the main power switch is in the off position. Failure to observe this warning can result in personal injury or damage to equipment.

🚨 CAUTION: Failure to properly complete the steps in this procedure results in erratic server behavior or server failure. For assistance with this procedure contact your local HP Authorized Service Provider.

Observe all ESD safety precautions before attempting this procedure. Failure to follow ESD safety precautions can result in damage to the server.

Removing the DVD I/O Board

To remove the DVD I/O board, follow these steps:

1. If rack mounted, slide the server out from the rack until it stops. See “Extending the Server From the Rack” (page 31).
2. Remove the front bezel. See “Removing the Front Bezel” (page 34).
3. Remove the front cover. See “Removing the Front Cover” (page 35).
4. Remove the top cover. See “Removing the Top Cover” (page 36).
5. Remove the memory extender board. See “Removing the Memory Extender Board” (page 37).
6. Remove the processor extender board. See “Removing the Processor Extender Board” (page 43).
7. Using a torx #15 driver, remove the two torx screws holding the DVD I/O board cover plate to the chassis and remove the cover plate.
8. Unfasten the release clip attaching the DVD I/O board to the chassis, and remove the I/O board from the chassis.
9. Lift out the DVD I/O board.
10. Remove the midplane riser board connector cable and remove the DVD I/O board from the chassis.

Replacing the DVD I/O Board

To replace the DVD I/O board, follow these steps:
1. Replace the DVD I/O board into the chassis and plug in the midplane riser board connector cable.
2. Replace DVD I/O board to the chassis by refastening the release clip.
3. Replace the cover plate using the two torx #15 screws and a torx #15 driver.
4. Replace the processor extender board. See “Replacing the Processor Extender Board” (page 44).
5. Replace the memory extender board. See “Replacing the Memory Extender Board” (page 38).
6. Replace the top cover. See “Replacing the Top Cover” (page 36).
7. Replace the front cover. See “Replacing the Front Cover” (page 35).
8. Replace the front bezel. See “Replacing the Front Bezel” (page 34).
9. If rack mounted, slide the server into the rack until it stops. See “Inserting the Server into the Rack” (page 32).

Removing and Replacing the Display Board

These procedures detail how to remove and replace the display board. The display board is located behind the control panel and under the front cover. The display board contains the server’s on/off switch and three LEDs that indicate server status.

⚠️ **WARNING!** Ensure that the server is powered off and all power sources have been disconnected from the server prior to removing or replacing the display board.

Voltages are present at various locations within the server whenever an AC power source is connected. This voltage is present even when the main power switch is in the off position. Failure to observe this warning can result in personal injury or damage to equipment.

⚠️ **CAUTION:** Failure to properly complete the steps in this procedure will result in erratic server behavior or server failure. For assistance with this procedure, contact your local HP Authorized Service Provider.

Observe all ESD safety precautions before attempting this procedure. Failure to follow ESD safety precautions can result in damage to the server.

Removing the Display Board

To remove the display board, follow these steps:

1. If rack mounted, slide the server out from the rack until it stops. See “Extending the Server From the Rack” (page 31).
2. Remove the front bezel. See “Removing the Front Bezel” (page 34).
3. Remove the front cover. See “Replacing the Front Cover” (page 35).
4. Using your finger, slightly pull out the retaining tab on the chassis that holds the display board in position.
5. Gently unplug the midplane riser board connector cable from the display board and remove the board from the chassis. Figure 4-44 shows how to remove the display board.
Replacing the Display Board

To replace the display board, follow these steps:

1. Gently plug in the midplane riser board cable into the display board.
2. Hold the display board in position near the chassis and rotate it into the retaining clip until it clicks into place.
3. Replace the front cover. “Replacing the Front Cover” (page 35).
4. Replace the front bezel. “Replacing the Front Bezel” (page 34).
5. If rack mounted, slide the server into the rack until it stops. “Inserting the Server into the Rack” (page 32).
Removing and Replacing the QuickFind Diagnostic Board

The QuickFind diagnostic board is located on top of the power supply cage, underneath the top cover.

⚠️ **WARNING!** Ensure that the server is powered off and all power sources have been disconnected from the server prior to removing or replacing the QuickFind diagnostic board. Voltages are present at various locations within the server whenever an AC power source is connected. This voltage is present even when the main power switch is in the off position. Failure to observe this warning can result in personal injury or damage to equipment.

⚠️ **CAUTION:** Failure to properly complete the steps in this procedure will result in erratic server behavior or server failure. For assistance with this procedure contact your local HP Authorized Service Provider. Observe all ESD safety precautions before attempting this procedure. Failure to follow ESD safety precautions can result in damage to the server.

Removing the QuickFind Diagnostic Board

To remove the QuickFind diagnostic board, follow these steps:

1. If rack mounted, slide the HP server out from the rack until it stops. See “Accessing a Rack Mounted Server” (page 31).
2. Remove the top cover. See “Removing the Top Cover” (page 36).
3. Gently squeeze the cover surrounding the QuickFind diagnostic board and remove the cover/board assembly from the top of the power supply cage.
4. Turn this assembly upside down and remove the QuickFind diagnostic board from the cover.
5. Unplug the cable from the connector on the QuickFind diagnostic board and remove the board from the chassis. Figure 4-45 shows how to remove the QuickFind diagnostic board.

Figure 4-45 Removing and Replacing the QuickFind Diagnostic Board

Replacing the QuickFind Diagnostic Board

To replace the QuickFind diagnostic board, follow these steps:
1. Gently plug the cable into the QuickFind diagnostic board connector.
2. Replace the QuickFind diagnostic board into the cover by snapping it into place.
3. Turn the assembly over and snap into place on top of the power supply cage.
4. Replace the top cover. See “Replacing the Top Cover” (page 36).
5. If rack mounted, slide the server into the rack until it stops. See “Inserting the Server into the Rack” (page 32).
5 Troubleshooting

This chapter provides troubleshooting instructions used in the installation of the HP Integrity rx4640 server.

Troubleshooting Tips

⚠️ **WARNING!** Before removing a cover to service components that cannot be hot-swapped, always disconnect the AC power cords and unplug telephone cables. Disconnect telephone cables to avoid exposure to shock hazard from telephone ringing voltages.

Disconnect the AC power cords to avoid exposure to high energy levels that can cause burns when parts are short-circuited by metal objects such as tools or jewelry.

⚠️ **CAUTION:** Do not operate the server for more than two minutes with any cover (including power supplies and disk drives) removed. Damage to server components can result due to improper cooling airflow.

However, you can safely remove a cover while the server is running to remove and replace PCI hot-pluggable boards. For any other service activity requiring access to the I/O baseboard or power distribution board, power off the server and observe all safety precautions.

Troubleshooting Methodology

1. This is the entry point to the troubleshooting process. Here, you pick from a set of symptoms, ranging from very simple (server LED is blinking) to the most difficult (Machine Check Abort [MCA]) has occurred. The following is a list of symptom examples:
   - Server LED blinking
   - System Alert present on console
   - Server does not power-on
   - Server does not boot
   - Event/Error Message received
   - Machine Check Abort (MCA)

2. This step narrows down the observed problem to the specific troubleshooting procedure required. Here you isolate the failure to a specific part of the server so that you can perform more detailed troubleshooting. For example:
   - Problem-Server LED blinking
     - System Alert on console?
     - Analyze the alert by using the system event log (SEL) to identify the last error logged by the baseboard management controller. Use the iLO MP commands to view the SEL.

3. At this point you should have a good idea about which area of the server requires further analysis. For example, if the symptom was “server does not power-on,” the initial troubleshooting procedure could indicate a problem with the DC power supply not coming up after the power switch was turned on.

4. You have now reached the point where the failed Field Replaceable Unit (FRU or FRUs) have been identified and need to be replaced. You must now perform the specific remove-and-replace verification steps.
NOTE: If multiple FRUs are identified as part of the solution, a fix cannot be guaranteed unless all identified failed FRUs are replaced.

5. There might be specific recovery procedures you need to perform to finish the repair. For example, if the display panel is replaced, you need to restore customer-specific information.

Possible Problems

This section contains example HP server problems and their possible solutions.

The Server Does Not Power On

1. Check to see if the iLO MP is working. If so, access the SEL to determine the problem.
2. Check all power connection cables.
3. Verify that 200-240 VAC power is available at the AC power receptacle. Check the receptacle output with another device.
4. Check the power supply fans to see if they are operating. The fans will operate off the DC voltage generated by the power supply.
5. Check that the Power LED on Front Control Panel is illuminated. See “Front Control Panel LED Indicators” (page 98).
6. Check all connections from the power supply to the power distribution module.
7. Verify that all cables and modules are correctly connected. Especially check the display panel connection.
8. Review the installation procedures for the server. See the HP Integrity rx4640 Installation Guide.
9. If the server starts to power-on and then power-off, a voltage rail of the power supply might be out of specification. The BMC monitors voltages and prevents power-on when power values are out of specification.

The Server Does Not Boot

1. Examine the front panel LEDs for warning or fault indications. The server LED flashes yellow with a warning indication and flashes red with a fault indication. See “Front Control Panel LED Indicators” (page 98).
2. Examine the QuickFind Diagnostic Panel for indications of specific warning or fault indications. The diagnostic LEDs present patterns that categorize the source of the warning or fault. See “QuickFind Diagnostic Panel LED Indicators” (page 100).
3. Display and examine the system event log (SEL) and forward progress log (FPL) for further information relating to warning or fault isolation.
4. Review the firmware revisions of all firmware.

NOTE: If the server does not boot to EFI, the only way to check firmware revisions is with the iLO MP SR command. However, the result may not be accurate because the versions it displays are updated by system firmware during the boot to EFI. If the system firmware does not boot to the point where it updates the iLO MP firmware version, the versions displayed by the SR command might not be correct.

5. To cycle the server power, use the pc off, pc on, or pc -cycle iLO MP command.
6. Turn the server off, wait at least 20 seconds, and turn the server on to see if the failure clears.
7. Check that all DIMMs are seated properly.
8. Check that the DIMM configuration on the I/O baseboard matches those approved. A minimum of one DIMM pair must be installed.
9. Verify that the DIMMs are fully seated. When the DIMM is fully seated in the mating connector, the retaining latches are closed (they should be flush with the front of the DIMM). If the latches are not closed, reseat the DIMM fully by engaging the retaining latches and closing them fully.

10. Check that the processors are installed in the correct sockets on the processor extender board. For the correct processor load order, see Figure 4-13 (page 46).

11. Verify the processors are of the same type.

12. Check the boot order with the SCSI configuration utility.

13. Check the switch settings on the I/O baseboard. They should match Figure 4-24 (page 59).

14. If there are no obvious errors, re-flash the BMC firmware, See Appendix C (page 133).

15. If the server still does not boot, it may be necessary to replace the base unit.

The Server Has Intermittent Failures

1. Examine the front panel LEDs for warning or fault indications. The server LED flashes yellow with a warning indication and flashes red with a fault indication. See “Front Control Panel LED Indicators” (page 98).

2. Examine the QuickFind Diagnostic Panel for indications of specific warning or fault indications. The diagnostic LEDs present patterns that categorize the source of the warning or fault. See “QuickFind Diagnostic Panel LED Indicators” (page 100).

3. For further information relating to warning or fault indications, display and examine the errdump logs.

4. For further information relating to warning or fault indications, display and examine the system event log (SEL) and forward progress log (FPL).

5. Make sure that the server fan assemblies are fully seated.

6. Verify that the server is plugged into a power source that is within specifications described on the label of the power supply.

7. Make sure that the internal SCSI chain is terminated and that termination is not enabled on any of the drives. Note that LVD SCSI termination is provided on the cable.

8. Check that the processors are installed in the correct sockets and that terminators are installed in all unused sockets.

9. Reset the main memory DIMMs.

10. If date and time or customer settings are being cleared, the I/O baseboard battery may need to be replaced.

The Server LED or Diagnostic LEDs Are Not On and No Error Messages Appear

If the server does not work (with no LEDs illuminated) and no error messages, check the following:

1. Make sure that all cables and the AC power cord are plugged into their proper receptacles.

2. Make sure that the AC outlet is working. If the server is plugged into a switched multiple-outlet box, make sure that the switch on the outlet box is turned on.

3. Make sure that the server is turned on (the power-on light should be green and the fans should be on).

4. Turn the server off, wait at least 20 seconds, then turn the server back on to see if the failure can be cleared.

5. Make sure that all boards are installed properly and the processors are installed in the correct slot. They must be seated firmly in their slots and any cables must be connected firmly.

6. If the server stopped working after you installed a new board, remove the board and turn on the server. If the server now works, check the installation instructions received with the new board for correct installation method. If the new board is preventing the server from powering on, it is likely to have a serious electrical problem.
7. If the server still does not work, remove all boards and options that you have installed (do not remove the hard disk drives) and turn on the server.

8. Add boards and options one at a time to determine which one is causing the problem.

9. If you have added any memory, make sure that the DIMMs are seated properly in the board. Also check the DIMM configuration, and that the DIMMs are matched pairs.

Power Shuts Off and Does Not Come Back On

When certain critical conditions exist, the server shuts off all power.

The critical conditions that can shut off the server are:

- Critical temperature fluctuations or changes
- Voltage problems (external AC line, internal DC rails)
- Power supply failure (if only one power supply is installed in the server)
- More than one fan has failed

If the server powers-off, and before you try a restart, do the following:

1. Examine the front panel LEDs for warning or fault indications. The server LED flashes yellow with a warning indication and flashes red with a fault indication. See “Front Control Panel LED Indicators” (page 98).

2. Examine the QuickFind Diagnostic Panel for indications of specific warning or fault indications. The diagnostic LEDs present patterns that categorize the source of the warning or fault. See “QuickFind Diagnostic Panel LED Indicators” (page 100).

3. Check to make sure power is getting to the server. Plug a known working device into the power outlet.

4. Check for proper ventilation for the server. The server should have at least three inches of space around the front and rear for proper airflow when installed in a rack.

**NOTE:** Temperature problems can be caused by a fluctuating power supply.

5. Check the server specifications and make sure the environmental temperature and voltage are in the specified guidelines.

6. Monitor the server to make sure you are not experiencing further temperature and voltage problems.

7. Check the SEL for the event that caused the BMC to shut the server off.

Troubleshooting Using LED Indicators

The HP Integrity rx4640 server has LED indicators located on the front control panel and an internal QuickFind diagnostic panel that you can use to determine what repair action is required. For descriptions of all LEDs on the server, see Chapter 2 (page 21).

Front Control Panel LED Indicators

The front control panel LEDs show the server status at a glance. If warning or attention lights are flashing, look at the QuickFind diagnostic panel, or the iLO MP for further information.
**Table 5-1 Front Control Panel LED Definitions**

<table>
<thead>
<tr>
<th>LED/ Button</th>
<th>State</th>
<th>Flash Rate</th>
<th>Color</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Server</td>
<td>Running</td>
<td>Steady</td>
<td>Green</td>
<td>Green: Server normal-OS up and running</td>
</tr>
<tr>
<td>Server</td>
<td>Booting</td>
<td>Flashing at 0.5Hz</td>
<td>Green</td>
<td>Flashing green: OS booting or at EFI</td>
</tr>
<tr>
<td>Server</td>
<td>Attention</td>
<td>Flashing at 1 Hz</td>
<td>Yellow</td>
<td>Flashing yellow: Warning-server needs attention. Redundancy lost, component failure pending</td>
</tr>
<tr>
<td>Server</td>
<td>Fault</td>
<td>Flashing at 2 Hz</td>
<td>Red</td>
<td>Flashing red: hard fault, server halted</td>
</tr>
<tr>
<td>Server</td>
<td>Off</td>
<td>Off</td>
<td>N/A</td>
<td>Off: server off</td>
</tr>
<tr>
<td>Power</td>
<td>On</td>
<td>Steady</td>
<td>Green</td>
<td>Green: power normal</td>
</tr>
<tr>
<td>Power</td>
<td>Off</td>
<td>Off</td>
<td>N/A</td>
<td>Off: Power off</td>
</tr>
<tr>
<td>Disk LED</td>
<td></td>
<td>Flashing at rate of disk activity</td>
<td>Green</td>
<td>Flashing green: disk activity</td>
</tr>
<tr>
<td>Thermal LED</td>
<td>OK</td>
<td>Steady</td>
<td>Green</td>
<td>Green: thermal OK</td>
</tr>
<tr>
<td>Thermal LED</td>
<td>Warning</td>
<td>Flashing at 1 Hz</td>
<td>Yellow</td>
<td>Flashing yellow-thermal warning</td>
</tr>
<tr>
<td>Locator LED/Button</td>
<td></td>
<td>Flashing at 1 Hz</td>
<td>Blue</td>
<td>Flashing blue: server locator LED may be remotely or locally activated/deactivated</td>
</tr>
</tbody>
</table>

**Hard Disk Drive LED Indicators**

The disk drives have two LEDs per drive, as shown below. Figure 5-2 and Table 5-2 show the location and description of the hard disk drive LEDs.

*Status LED*  
The drive status LED displays green when the disk power is on, and is off when the disk power is off.

*Activity LED*  
The drive activity LED is green and indicates disk drive activity. This LED is controlled by the disk drive directly and turns on when a drive is accessed.

**Figure 5-2 Hot-swappable Disk Drive LED Indicators**
### Table 5-2 Disk Drive LED Definitions

<table>
<thead>
<tr>
<th>LED</th>
<th>Color</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Status LED</td>
<td>Green</td>
<td>Drive/Slot normal (drive present)</td>
</tr>
<tr>
<td></td>
<td>Off</td>
<td>No power to hard disk drive</td>
</tr>
<tr>
<td>Activity LED</td>
<td>Flashing green</td>
<td>Drive access under hard drive control.</td>
</tr>
</tbody>
</table>

### DVD/DVD-R/DVD-RW Drive LED Indicators

The server is delivered with one DVD drive (DVD-R and DVD-RW optional). Each of these devices has one activity LED as shown and described in Figure 5-3 and Table 5-3.

#### Figure 5-3 DVD Drive

![DVD Drive Diagram](image)

- Eject Button
- Activity LED
- Emergency Eject

#### Table 5-3 DVD Drive LED Definitions

<table>
<thead>
<tr>
<th>LED</th>
<th>Status</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Activity LED</td>
<td>Flashing green</td>
<td>Drive access under hard drive control</td>
</tr>
</tbody>
</table>

### QuickFind Diagnostic Panel LED Indicators

The QuickFind diagnostic panel is located under the top cover and is attached to the top of the power supply cage. Figure 5-4 and Table 5-4 show and describe the status of the various LEDs and what is wrong with the indicated component.
### Table 5-4 QuickFind Diagnostic Panel LED Definitions

<table>
<thead>
<tr>
<th>Item</th>
<th>LED 0</th>
<th>LED 1</th>
<th>LED 2</th>
<th>LED 3</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Processor</td>
<td>Socket 0</td>
<td>Socket 1</td>
<td>Socket 2</td>
<td>Socket 3</td>
<td>If the Server LED (on front panel) is in the attention or fault state and the processor LED is on, the processor or voltage regulator has failed. Replace the processor module in the specified socket. If the thermal LED is in the warning or critical state and the processor LED is on, the processor exceeded the warning or critical level.</td>
</tr>
<tr>
<td>Subsystem</td>
<td>CPU board</td>
<td>Memory board</td>
<td>I/O board</td>
<td>n/a</td>
<td>A soldered voltage regulator has failed. Replace the specified board.</td>
</tr>
<tr>
<td>I/O VRM</td>
<td>12 volt</td>
<td>5 volt</td>
<td>3 volt</td>
<td>n/a</td>
<td>A plug-in voltage regulator has failed. Replace I/O baseboard.</td>
</tr>
<tr>
<td>CPU VRM</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
</tr>
<tr>
<td>Fan Module</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>n/a</td>
<td>One or both fans in a fan module have failed. Replace the module. Fan 2 is in front of the power supplies.</td>
</tr>
<tr>
<td>Memory Bank X (0-7)</td>
<td>DIMM xA</td>
<td>DIMM xB</td>
<td>DIMM xC</td>
<td>DIMM xD</td>
<td>The specified DIMM has failed. Replace the DIMM. If all the LEDs for a rank (0-7) are lit, and the memory config error LED is lit, the DIMMs in the specified rank are mismatched. Replace mismatched DIMMs.</td>
</tr>
</tbody>
</table>
Table 5-4 QuickFind Diagnostic Panel LED Definitions  (continued)

<table>
<thead>
<tr>
<th>Item</th>
<th>LED 0</th>
<th>LED 1</th>
<th>LED 2</th>
<th>LED 3</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Check Power Supply</td>
<td>n/a</td>
<td>n/a</td>
<td>n/a</td>
<td></td>
<td>One of the power supply or power supply fans have failed. Replace the power supply. The faulty power supply LED (located on power supply) is lit.</td>
</tr>
<tr>
<td>Memory Config Error</td>
<td>n/a</td>
<td>n/a</td>
<td></td>
<td></td>
<td>The DIMMs in a rank are mismatched. All the DIMMs in the specified rank (0-7) are lit.</td>
</tr>
<tr>
<td>Processor Config Error</td>
<td>n/a</td>
<td>n/a</td>
<td></td>
<td></td>
<td>The processors are mismatched. Replace mismatched processor.</td>
</tr>
<tr>
<td>Missing Component</td>
<td>n/a</td>
<td>n/a</td>
<td></td>
<td></td>
<td>A required component(s) is not installed in the server and thus preventing “power-on.”</td>
</tr>
<tr>
<td>Server Temp</td>
<td>n/a</td>
<td>n/a</td>
<td></td>
<td></td>
<td>The internal temperature of the server has exceeded the warning or critical level.</td>
</tr>
<tr>
<td>Check Event Log</td>
<td>n/a</td>
<td>n/a</td>
<td></td>
<td></td>
<td>An event occurred that requires attention.</td>
</tr>
</tbody>
</table>

I/O Baseboard LED Indicators

Figure 5-5 shows the various LEDs, sensors, and reset or attention buttons found on the I/O baseboard. Table 5-5 describes the status of the various LEDs on the I/O baseboard.
Table 5-5 I/O Baseboard LEDs, Buttons and Sensors

<table>
<thead>
<tr>
<th>LED/Button</th>
<th>Color</th>
<th>Status</th>
<th>Condition</th>
</tr>
</thead>
<tbody>
<tr>
<td>12 V VRM Power LED</td>
<td>Green</td>
<td>On</td>
<td>12 V VRM is functioning</td>
</tr>
<tr>
<td>5 V VRM Power LED</td>
<td>Green</td>
<td>On</td>
<td>5 V VRM is functioning</td>
</tr>
<tr>
<td>3.3 V VRM Power LED</td>
<td>Green</td>
<td>On</td>
<td>3.3 V VRM is functioning</td>
</tr>
<tr>
<td>iLO MP Heartbeat</td>
<td>Green</td>
<td>Blinking</td>
<td>The iLO MP is functioning correctly</td>
</tr>
<tr>
<td>iLO MP Self Test LED</td>
<td>Amber</td>
<td>On Off</td>
<td>The iLO MP is executing the internal self test. The iLO MP passed the internal self test.</td>
</tr>
<tr>
<td>BMC Heartbeat</td>
<td>Green</td>
<td>Blinking</td>
<td>The baseboard management controller is functioning correctly</td>
</tr>
<tr>
<td>3.3 VSB Power LED</td>
<td>Green</td>
<td>On</td>
<td>Standby power is available</td>
</tr>
<tr>
<td>iLO MP Soft Reset Button</td>
<td>N/A</td>
<td>Press</td>
<td>Resets the iLO MP values</td>
</tr>
</tbody>
</table>
Power Supply Status LED Indicators

Each of the two 200-240 VAC power supply units has three status LEDs located on the back of the power supply on the rear panel. Consolidated status of all power supplies is reported by the front control panel by the power status LED.

**Figure 5-6 Power Supply Status LED**

![Power Supply Status LED Diagram]

**Table 5-6 Power Supply Status LED**

<table>
<thead>
<tr>
<th>Power LED-Green</th>
<th>Predict Fail LED-Amber</th>
<th>Fail LED-Amber</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Off</td>
<td>Off</td>
<td>Off</td>
<td>No AC power applied to all PSUs</td>
</tr>
<tr>
<td>Off</td>
<td>Off</td>
<td>On</td>
<td>No AC power applied to this PSU only</td>
</tr>
<tr>
<td>Blinking</td>
<td>Off</td>
<td>Off</td>
<td>AC present/standby outputs on</td>
</tr>
<tr>
<td>On</td>
<td>Off</td>
<td>Off</td>
<td>PSU DC outputs on and OK</td>
</tr>
<tr>
<td>Off</td>
<td>Off</td>
<td>On</td>
<td>Power supply failure</td>
</tr>
<tr>
<td>On</td>
<td>Blinking</td>
<td>Off</td>
<td>Predictive failure—PSU about to fail because of poorly performing fan</td>
</tr>
<tr>
<td>On</td>
<td>Off</td>
<td>Blinking</td>
<td>Current limit on 48 VDC output</td>
</tr>
</tbody>
</table>

iLO MP LAN Port Link/Activity LED Display

The iLO MP LAN uses an RJ-45 type connector. This connector has two LEDs (LAN link and LAN activity) that signal status and activity.

Two versions of the iLO MP card exist for this server. Depending on which version of the card is installed in the server, the iLO MP LAN port LEDs display differently.

On some servers, the LEDs display as follows:
Figure 5-7 iLO MP LAN LEDs

Table 5-7 iLO MP LED Status Description

<table>
<thead>
<tr>
<th>LED</th>
<th>Condition</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>100M amber</td>
<td>On</td>
<td>Linked at 100MBps. No activity</td>
</tr>
<tr>
<td>100M amber</td>
<td>Blinking</td>
<td>Linked at 100MBps. Activity present</td>
</tr>
<tr>
<td>10M green</td>
<td>On</td>
<td>Linked at 10MBps. No activity</td>
</tr>
<tr>
<td>10M green</td>
<td>Blinking</td>
<td>Linked at 10MBps. Activity present</td>
</tr>
</tbody>
</table>

On other servers, the LEDs display as follows:

Figure 5-8 iLO MP LAN LEDs

Table 5-8 iLO MP LED Status Description

<table>
<thead>
<tr>
<th>LED</th>
<th>Condition</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>100M green</td>
<td>On</td>
<td>Linked at 100MBps. No activity</td>
</tr>
<tr>
<td>100M green</td>
<td>Blinking</td>
<td>Linked at 100MBps. Activity present</td>
</tr>
<tr>
<td>10M amber</td>
<td>On</td>
<td>Linked at 10MBps. No activity</td>
</tr>
<tr>
<td>10M amber</td>
<td>Blinking</td>
<td>Linked at 10MBps. Activity present</td>
</tr>
</tbody>
</table>

Locator LED and Button

An LED and button is provided on the rear panel of the server. Another single blue LED and button is on the front control panel that enables/disables the locator function. For the locator LED and button location, see Figure 5-7.

PCI-X LEDs and Hardware Errors

The following table describes the hot-pluggable PCI-X LED error conditions.
Table 5-9 PCI-X LED Descriptions

<table>
<thead>
<tr>
<th>Power LED-Green</th>
<th>Condition</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>On</td>
<td>PCI-X slot is powered on</td>
</tr>
<tr>
<td></td>
<td>Blinking</td>
<td>Hot-pluggable operation in progress. Do not touch the slot</td>
</tr>
<tr>
<td></td>
<td>Off</td>
<td>PCI-X slot is powered off</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Attention LED-Amber</th>
<th>Condition</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>On</td>
<td>Hardware operational fault.</td>
</tr>
<tr>
<td></td>
<td>Blinking</td>
<td>Slot location being indicated.</td>
</tr>
<tr>
<td></td>
<td>Off</td>
<td>If power to slot is on, the slot is functioning normally</td>
</tr>
</tbody>
</table>

**Troubleshooting PCI-X Hot-Pluggable Operations**

Sometimes a PCI-X card does not come online during a hot-pluggable operation due to a frequency mismatch between the PCI-X card and the slot bus or due to other hardware errors. To determine the type of error you are experiencing, observe the LED activity as described below. For a full understanding and description of HP-UX 11i v2 hardware errors, read *Interface Card OL* Support for HP-UX Servers and Workstations, Important Considerations at [http://hp.com](http://hp.com).

1. **PCI-X Bus Mode or Frequency Mismatch**
   After you insert a PCI-X card into the slot and push the attention button, the power LED goes from blinking to steady-off and stays at steady-off; this means that the server firmware has rejected the PCI-X card, and indicates either bus frequency or bus mode mismatch.

   **NOTE:** After pushing the attention button, ensure that you wait the full five-second operation cancellation window before taking further action.

2. **Hardware Operation Fault**
   If the PCI-X card cannot be powered on during a hot-pluggable addition operation, the attention LED turns steady-on and the power LED turns steady-off.

   **CAUTION:** If your card does not power up, the power loss may be due to the existing PCI-X expansion cards using all the available power. Check the power ratings of your existing PCI-X cards. A known cause of power loss is the use of more than three RAID cards in your server.

   If the PCI-X card cannot be powered off during a hot-pluggable removal operation, the attention button turns steady-on and the power LED remains steady-on.

   **CAUTION:** If your slot does not power off during a hot-pluggable removal operation, do not open the manual retention latch (MRL) on the OLX divider. This action may cause a server failure or an operating system crash.

**Diagnostics**

A suite of offline and online support tools are available to enable manufacturing, field support personnel, and you to troubleshoot server problems. In general, if the operating system (HP-UX)
is already running, it is best not to shut it down. To resolve problems, use the online support tools.

If the OS cannot be booted, use the offline support tools to resolve the problem. The offline support tools are available from the EFI partition. Once you resolve the problem preventing booting, boot HP-UX, and use the online support tools for any further testing.

If it is not possible to reach the EFI from either the main disk or from the LAN, you must troubleshoot, using the visual fault indicators, console messages, and system error logs that are available.

Online Diagnostics/Exercisers

Online support tools are provided under both operating systems. Centralized error archiving and hardware inventory tools for both OSes are available as long as the agents/providers that support them are installed on the managed server.

On HP-UX systems, the legacy tools within OnlineDiag continue to be supported. The online support tools, on HP-UX 11.23 and greater, include the Support Tool Manager (STM) tools, and the additional Web-Based Enterprise Management (WBEM) features added by SysFaultMgmt.

The STM suite of tools includes verifiers, diagnostics, exercisers, information modules, and expert tools.

Verifiers quickly determine whether or not a specific device is operational by performing tasks similar in nature to the way applications use the device. No license is required to run the verifiers.

Diagnostics are tools designed to identify faulty or failed FRUs.

Exercisers stress devices in order to facilitate the reproduction of intermittent problems.

Information modules create a log of information specific to one device, including:

- The product identifier
- A description of the device
- The hardware path to the device
- The vendor
- Onboard log information (if applicable)
- Miscellaneous information associated with the device
- The firmware revision code, if firmware is present in the device, is also displayed

Expert tools are device-specific troubleshooting utilities for use by sophisticated users. Their functionality varies from tool to tool, but they are intended to be interactive, and rely on users to provide information necessary to perform a particular task. These tools require users to have the appropriate license, if they want to run them.

Online Support Tool Availability

Online diagnostics are included in the HP-UX OE media, and are installed by default.

Online Support Tools List

The following online support tools are available on HP-UX 11.23 hosted servers. In some cases, a tool, such as a disk exerciser, is generic to many types of hardware; in other cases, a tool, such as a tape diagnostic, is specific to a particular technology or type of tape drive.

Table 5-10 Online Support Tools List

<table>
<thead>
<tr>
<th>Functional Area</th>
<th>Information</th>
<th>Verify</th>
<th>Exercise</th>
<th>Diagnose</th>
<th>Expert</th>
</tr>
</thead>
<tbody>
<tr>
<td>System</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>CPU/FPU</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Memory</td>
<td>Yes</td>
<td>No</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
</tr>
</tbody>
</table>
Table 5-10 Online Support Tools List (continued)

<table>
<thead>
<tr>
<th><strong>Functional Area</strong></th>
<th><strong>Information</strong></th>
<th><strong>Verify</strong></th>
<th><strong>Exercise</strong></th>
<th><strong>Diagnose</strong></th>
<th><strong>Expert</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Graphics</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Core I/O LAN</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Disk/Arrays</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Tape</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>M/O</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Add-On Network I/O Cards</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Add-On Mass Storage I/O Cards</td>
<td>Yes</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
</tr>
</tbody>
</table>

**Offline Support Tool Availability**

Updates to the EFI HP service partition (HPSP) are available through the CD Installer option on the IPF Offline Diagnostics and Utilities CD. At a minimum, an ISO image of the IPF Offline Diagnostics and Utilities CD is available from the HP website at [http://hp.com](http://hp.com).

**Offline Support Tools List**

The following offline support tools are available:

**Table 5-11 Offline Support Tools List**

<table>
<thead>
<tr>
<th><strong>Offline Tool</strong></th>
<th><strong>Functional Area</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>CPUDIAG</td>
<td>Processor Diagnostic</td>
</tr>
<tr>
<td>MEMDIAG</td>
<td>Memory Diagnostic</td>
</tr>
<tr>
<td>MAPPER</td>
<td>System Mapping Utility</td>
</tr>
<tr>
<td>PLUTODIAG</td>
<td>SBA/LBA Chipset</td>
</tr>
<tr>
<td>PERFVER</td>
<td>Peripheral Verifier</td>
</tr>
<tr>
<td>DFDUTIL</td>
<td>SCSI Disk Firmware Update Utility</td>
</tr>
<tr>
<td>DISKUTIL</td>
<td>Disk Test Utility (Non-Destructive)</td>
</tr>
<tr>
<td>COPYUTIL</td>
<td>Data Copy Utility</td>
</tr>
<tr>
<td>DISKEXPT</td>
<td>Disk Expert Utility</td>
</tr>
<tr>
<td>IODIAG</td>
<td>I/O Diagnostics Launch Facility (Executes third party diagnostics and runs BIST, if available)</td>
</tr>
<tr>
<td>CIODIAG2</td>
<td>Core I/O Diagnostic</td>
</tr>
<tr>
<td>Specific Card I/O Diagnostics</td>
<td>Card-Specific I/O Diagnostics/BIST</td>
</tr>
</tbody>
</table>

**General Diagnostic Tools**

The following tools are currently available for support on other HP 9000 and Integrity server platforms. The distribution method is through the HP website at [http://hp.com](http://hp.com).

**Table 5-12 General Diagnostic Tools List**

<table>
<thead>
<tr>
<th><strong>Diagnostic Tool</strong></th>
<th><strong>Description</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>IPMI Event Decoder</td>
<td>Provides detailed information about the IPMI event (Problem description, cause, action)</td>
</tr>
</tbody>
</table>
Fault Management Overview

The goal of fault management and monitoring is to increase server availability, by moving from a reactive fault detection, diagnosis, and repair strategy to a proactive fault detection, diagnosis, and repair strategy. The objectives are:

- To detect problems automatically, as close as possible to the time of occurrence.
- To diagnose problems automatically, at the time of detection.
- To automatically report (in understandable text) a description of the problem, the likely cause(s) of the problem, the recommended action(s) to resolve the problem, and detailed information about the problem.
- To ensure that tools are available to repair or recover from the fault.

HP-UX Fault Management

Proactive fault prediction and notification is provided on HP-UX by SysFaultMgmt WBEM indication providers, as well as by the Event Management Service (EMS). The Event Management Service and WBEM provide frameworks for monitoring and reporting events. SysFaultMgmt WBEM indication providers and the EMS Hardware Monitors enables users to monitor the operation of a wide variety of hardware products, and alert them immediately if any failure or other unusual event occurs. By using hardware event monitoring, users can virtually eliminate undetected hardware failures that could interrupt server operation or cause data loss.

Complete information on installing and using EMS hardware event monitors, as well as a list of supported hardware, can be found in the EMS Hardware Monitors Users Guide. An electronic copy of this book is provided on the HP website at http://docs.hp.com/hpux/diag.

WBEM indication providers and EMS Hardware Monitors

Hardware monitors are available to monitor the following components (these monitors are distributed free on the OE media):

- Chassis/Fans/Environment
- CPU monitor
- UPS monitor
- FC Hub monitor
- FC Switch monitor
- Memory monitor
- Core Electronics Components
- Disk drives
- Ha_disk_array

Recommended Cleaning Procedures

Suggested cleaning procedures for the server are provided in Table 5-13. Be sure to turn off power to the server when cleaning it. Table 5-13 details the components and procedures that need cleaning for the server.

<table>
<thead>
<tr>
<th>Component</th>
<th>Time Frame</th>
<th>Procedure</th>
</tr>
</thead>
<tbody>
<tr>
<td>Keyboard</td>
<td>Regularly</td>
<td>Dust with damp, lint-free cloth</td>
</tr>
<tr>
<td>Monitor screen</td>
<td>Regularly</td>
<td>Use “HP Video Screen Cleaning Solution” found in 92193M Master Clean Kit</td>
</tr>
</tbody>
</table>
Table 5-13 Cleaning (continued)

<table>
<thead>
<tr>
<th>Component</th>
<th>Time Frame</th>
<th>Procedure</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mouse</td>
<td>Regularly</td>
<td>For maintenance procedures, see the mouse manual</td>
</tr>
<tr>
<td>Cooling fans and grilles</td>
<td>6 Months</td>
<td>Check functions of cooling fans and clean the intake openings on the chassis of dust, lint, and other obstructions to airflow</td>
</tr>
</tbody>
</table>

⚠️ **CAUTION:**
DO NOT use petroleum-based cleaners (such as lighter fluid) or cleaners containing benzene, trichlorethylene, ammonia, dilute ammonia, or acetone. These chemicals could damage all plastic and painted surfaces.

**Where to Get Help**

HP customer care can help you solve server problems and, if necessary, initiate appropriate service procedures.

Support is available on the web and by phone.

For information on contacting the HP IT Resource Center (ITRC) near you, go to the HP website at [http://www.itrc.hp.com](http://www.itrc.hp.com).

**Information to Collect Before you Contact Support**

Before you contact HP support, you should:

1. Check the previous sections of this chapter and attempt to solve the problem.
   - Note failure symptoms and error indications (LEDs and messages).
   - Capture and permanently log the current SEL and FPL contents.
   - Try to determine precisely what did or did not happen.
   - Capture `errdump` logs

2. Collect the following information:
   - The model number of your server (for example rx4640).
   - The product number of your server. This can be found on the identification label, which is found on the pull-tab at the front of the server.
   - The serial number of your server. This can be found on the identification label.

3. Be familiar with your server configuration.
   - Are you using the LAN, RS-232, or web interface to monitor the server?
   - How many processors, DIMMs, and PCI cards have been installed?
   - What versions of processor, memory, and PCI cards are used and where are they installed?
   - What accessories are installed?

4. Determine the following
   - Which firmware versions are in use?
   - When did the problem start?
   - Have recent changes been made to the server?
   - Which OS and version is in use?

**Online Support**

To contact HP Customer Support online, see the Worldwide Limited Warranty and Technical Support Guide or visit us at [http://www.hp.com/go/bizsupport](http://www.hp.com/go/bizsupport). On our web page, enter the server model number(rx4640) and search the field.
The following information is available on this web site:

- Software and firmware updates
- The latest drivers and utilities
- Additional documentation

**Phone Support**

To contact HP customer support by phone, go to the HP IT Resource Center (ITRC) near you, at: [http://www.itrc.hp.com](http://www.itrc.hp.com). Local phone numbers are listed in your native language for help.
A Parts Information

This appendix provides server part information, such as:
• Description
• Manufacturing part number
• Replacement part number
• Exchange part number

Field Replaceable Parts List

The items in this list and the corresponding item numbers are the field replaceable units (FRUs) for the HP Integrity rx4640 server.

NOTE: The item numbers listed below are used with the part illustrations in order to identify the nomenclature of the part. Part numbers are found by using the part nomenclature from this list to select the correct part from the HP Partsurfer. If a I/O baseboard needs to be replaced, remove processors, DIMMs, and adapter boards and transfer these to the new board. Ensure all jumper and switch settings on the old board are transferred to the new board.

Some part numbers shown in Table A-1 have two entries. The second entry is for the Restriction of the Use of Certain Hazardous Substances (RoHS) compliant parts.

Table A-1 Parts List

<table>
<thead>
<tr>
<th>Description</th>
<th>Mfg. Part Number</th>
<th>Part Number Replacement</th>
<th>Part Number Exchange</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>PCA Boards</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PCA, Processor Extender</td>
<td>A6961-60007</td>
<td>A6961-67007</td>
<td>A6961-69007</td>
</tr>
<tr>
<td>PCA, Processor Extender - (RoHS)</td>
<td>A6961-60207</td>
<td>A6961-67207</td>
<td>A6961-69207</td>
</tr>
<tr>
<td>PCA, I/O baseboard (includes VRMs)</td>
<td>A6961-60201</td>
<td>A6961-67401</td>
<td>A6961-69401</td>
</tr>
<tr>
<td>PCA, I/O baseboard (includes VRMs) - (RoHS)</td>
<td>A6961-60401</td>
<td>A6961-67411</td>
<td>A6961-69411</td>
</tr>
<tr>
<td>PCA, I/O baseboard (includes VRMs) - (RoHS - dual core processors only)</td>
<td>A6961-60401</td>
<td>A6961-67411</td>
<td>A6961-69511</td>
</tr>
<tr>
<td>PCA, 16 slot Memory Board</td>
<td>A6961-60204</td>
<td>A6961-67204</td>
<td>A6961-69204</td>
</tr>
<tr>
<td>PCA, 16 slot Memory Board - (RoHS)</td>
<td>A6961-60804</td>
<td>A6961-67804</td>
<td>A6961-69804</td>
</tr>
<tr>
<td>PCA, 32 slot Memory Board</td>
<td>A7124-04006</td>
<td>A9739-67007</td>
<td>A9739-69007</td>
</tr>
<tr>
<td>PCA, 32 slot Memory Board - (RoHS)</td>
<td>A7124-04008</td>
<td>A9739-67008</td>
<td>A9739-69008</td>
</tr>
<tr>
<td>PCA, Midplane Riser Board (Apian)</td>
<td>A6961-60005</td>
<td>A6961-67005</td>
<td>None</td>
</tr>
<tr>
<td>PCA, Midplane Riser Board (Apian) - (RoHS)</td>
<td>A6961-60105</td>
<td>A6961-67105</td>
<td>A6961-69105</td>
</tr>
<tr>
<td>PCA, SCSI Backplane/Management Assy, includes Simplex board</td>
<td>A6961-04075</td>
<td>A6961-67024</td>
<td>None</td>
</tr>
<tr>
<td>PCA, SCSI Backplane/Management Assy, includes Simplex board - (RoHS)</td>
<td>A6961-04076</td>
<td>A6961-67025</td>
<td>None</td>
</tr>
<tr>
<td>PCA, SCSI Duplex Board (HP-UX)</td>
<td>A6961-60106</td>
<td>A6961-67106</td>
<td>None</td>
</tr>
<tr>
<td>PCA, SCSI Duplex Board (HP-UX) - (RoHS)</td>
<td>A6961-60206</td>
<td>A6961-67206</td>
<td>None</td>
</tr>
<tr>
<td>PCA, Front Panel Display</td>
<td>A6961-60008</td>
<td>A6961-67008</td>
<td>None</td>
</tr>
<tr>
<td>PCA, Front Panel Display - (RoHS)</td>
<td>A6961-60108</td>
<td>A6961-67108</td>
<td>None</td>
</tr>
<tr>
<td>Description</td>
<td>Mfg. Part Number</td>
<td>Part Number Replacement</td>
<td>Part Number Exchange</td>
</tr>
<tr>
<td>-----------------------------------------------------------------------------</td>
<td>------------------</td>
<td>-------------------------</td>
<td>----------------------</td>
</tr>
<tr>
<td>PCA, QuickFind Diagnostic Board (includes plastic cover and label)</td>
<td>A6961-60009</td>
<td>A6961-67009</td>
<td>None</td>
</tr>
<tr>
<td>PCA, QuickFind Diagnostic Board (includes plastic cover and label) - (RoHS)</td>
<td>A6961-60109</td>
<td>A6961-67109</td>
<td>None</td>
</tr>
<tr>
<td>PCA, Power Distribution Board</td>
<td>A6961-60015</td>
<td>A6961-67015</td>
<td>None</td>
</tr>
<tr>
<td>PCA, Power Distribution Board - (RoHS)</td>
<td>A6961-60115</td>
<td>A6961-67115</td>
<td>None</td>
</tr>
<tr>
<td>PCA, I/O Board to DVD connectivity (IDE/USB)</td>
<td>A6961-60113</td>
<td>A6961-67113</td>
<td>None</td>
</tr>
<tr>
<td>PCA, I/O Board to DVD connectivity (IDE/USB) - (RoHS)</td>
<td>A6961-60213</td>
<td>A6961-67213</td>
<td>None</td>
</tr>
<tr>
<td>Memory</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>256 MB DIMM</td>
<td>A6967AX</td>
<td>A6967AX</td>
<td>None</td>
</tr>
<tr>
<td>512 MB DIMM</td>
<td>A6968AX</td>
<td>A6968AX</td>
<td>None</td>
</tr>
<tr>
<td>1 GB DIMM</td>
<td>A6969AX</td>
<td>A6969AX</td>
<td>A6969-69001</td>
</tr>
<tr>
<td>2 GB DIMM</td>
<td>A6970AX</td>
<td>A6970AX</td>
<td>A6835-69001</td>
</tr>
<tr>
<td>4 GB DIMM</td>
<td>AB475AX</td>
<td>AD041A</td>
<td>AB475-69001</td>
</tr>
<tr>
<td>Internal disks/removable media</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>36 GB 15K RPM SCSI Disk (A6981A)</td>
<td>AB420-2101A</td>
<td>AB420-2101A</td>
<td>AB420-69001</td>
</tr>
<tr>
<td>73 GB 15K RPM SCSI Disk (A6983A)</td>
<td>AB421-2101A</td>
<td>AB421-2101A</td>
<td>AB421-69001</td>
</tr>
<tr>
<td>146 GB 10K RPM SCSI Disk (A6984A)</td>
<td>AB422-2101A</td>
<td>AB422-2101A</td>
<td>AB422-69001</td>
</tr>
<tr>
<td>300 GB 10K RPM SCSI Disk (A6984A)</td>
<td>AB423-2101A</td>
<td>AB423-2101A</td>
<td>AB423-69001</td>
</tr>
<tr>
<td>DVD-R/CD-R Drive</td>
<td>A7163-2100A</td>
<td>A7163-67002</td>
<td>None</td>
</tr>
<tr>
<td>DVD-R/CD-RW Drive</td>
<td>AB349-2100A</td>
<td>AB349-67101</td>
<td>None</td>
</tr>
<tr>
<td>Fans</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I/O Fan</td>
<td>A6961-04055</td>
<td>A6961-04055</td>
<td>None</td>
</tr>
<tr>
<td>Power Supply Fan</td>
<td>A6961-04028</td>
<td>A6961-04028</td>
<td>None</td>
</tr>
<tr>
<td>Processors</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Montecito CPU Assembly (1.6 GHz), 18 Mb cache</td>
<td>AD139AX</td>
<td>AD139A-67001</td>
<td>AD139-69001</td>
</tr>
<tr>
<td>Montecito CPU Assembly (1.6 GHz), 24 Mb cache</td>
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<td>A6961-67020</td>
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<td>PCI Retention Clip</td>
<td>A6961-40021</td>
<td>A6961-67021</td>
<td>None</td>
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<td>1420-0386</td>
<td>BR2330</td>
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<td>A6977-67001</td>
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<td>A6977-67022</td>
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<td>Rackless Kit</td>
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<td>309520-001N</td>
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<td>322391-001</td>
<td>309521-001N</td>
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<td>Serial Console (Prod # C1099A)</td>
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<td>Serial Console ROM Replacement Kit (Prod # C1099A)</td>
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<td>C1099-67002</td>
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<td>USB Keyboard and Mouse (Prod # A7861A)</td>
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<td>USB to PS/2 Adapter (Prod # A7782A)</td>
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</table>
B Booting the Operating System

This chapter covers procedures for booting and shutting down an operating system on the HP Integrity rx4640 server.

Operating Systems Supported on HP Integrity Servers

HP supports the following operating systems on entry-class HP Integrity servers.

- **HP-UX 11i Version 2 (B.11.23)**
  For details, see “Booting and Shutting Down HP-UX” (page 118).

- **HP OpenVMS I64**
  For details, see “Booting and Shutting Down HP OpenVMS” (page 123).

- **Microsoft Windows Server 2003**
  For details, see “Booting and Shutting Down Microsoft Windows” (page 126).

- **Red Hat Enterprise Linux 4**
  For details, see “Booting and Shutting Down Linux”.

- **SuSE Linux Enterprise Server 10**
  For details, see “Booting and Shutting Down Linux” (page 129).

Configuring System Boot Options

This section discusses the system boot options you can configure on entry-class HP Integrity servers, including the boot options list and the autoboot setting for the server.

- **Boot Options List** The boot options list is a list of loadable items available for you to choose from the EFI Boot Manager menu. Ordinarily the boot options list includes the EFI Shell and one or more operating system loaders.

  The following example includes boot options for HP OpenVMS, Microsoft Windows, HP-UX, and the EFI Shell. The final item in the EFI Boot Manager menu, the Boot Configuration menu, is not a boot option. The Boot Configuration menu enables server configuration through a maintenance menu.

  EFI Boot Manager ver 1.10 [14.61]  Please select a boot option

  HP OpenVMS 8.2-1
  EFI Shell [Built-in]
  Windows Server 2003, Enterprise
  HP-UX Primary Boot: 4/0/1/1/0.2.0
  Boot Option Maintenance Menu

  Use ^ and v to change option(s). Use Enter to select an option

  **NOTE:** In some versions of EFI, the Boot Configuration Menu is listed as the Boot Option Maintenance Menu.

To manage the boot options list for each server, use the EFI Shell, the EFI Boot Configuration Menu, or operating system utilities.

At the EFI Shell, the bcfg command supports listing and managing the boot options list for all operating systems, except Microsoft Windows. On HP Integrity servers with Windows installed, the \MSUtil\nvrboot.efi utility is provided for managing Windows boot options from the EFI Shell. For HP Integrity servers with OpenVMS installed, the \efi\vms\vms_bcfg.efi and \efi\vms\vms_show utilities are provided for managing OpenVMS boot options.
The EFI Boot Configuration Menu provides the Add a Boot Option, Delete Boot Option(s), and Change Boot Order menu items (use this method if you must add an EFI Shell entry to the boot options list).

Operating system utilities for managing the boot options list include the HP-UX setboot command and the HP OpenVMS @SYS$MANAGER:BOOT_OPTIONS.COM command.

For details, see the following sections:

- Setting HP-UX boot options (see “Adding HP-UX to the Boot Options List” (page 118))
- Setting OpenVMS boot options (see “Adding HP OpenVMS to the Boot Options List” (page 123))
- Setting Windows boot options (see “Adding Microsoft Windows to the Boot Options List” (page 126))
- Setting Linux boot options (see “Adding Linux to the Boot Options List” (page 129))

**Autoboot Setting**  
The autoboot setting determines, at startup, whether a server automatically loads the first item in the boot options list, or remains at the EFI Boot Manager menu. When autoboot is enabled, EFI loads the first item in the boot options list after a designated timeout period.

Configure the autoboot setting for an HP Integrity server using either the autoboot EFI Shell command, or the Set Auto Boot TimeOut menu item from the EFI Boot Configuration menu.

For example, to disable autoboot, issue the autoboot off command from the EFI Shell. To enable autoboot with the default timeout value, issue the autoboot on command. To enable autoboot with a timeout of 60 seconds, issue the autoboot time 60 command.

Set autoboot from HP-UX using the setboot command. Enable autoboot from HP-UX using the setboot -b on command. Disable autoboot using the setboot -b off command.

### Booting and Shutting Down HP-UX

This section covers booting and shutting down HP-UX on entry-class HP Integrity servers.

- To add an HP-UX entry to the boot options list, see “Adding HP-UX to the Boot Options List”.
- To boot HP-UX, use the following procedures:
  - “Standard HP-UX Booting” (page 119) describes the standard ways to boot HP-UX. Typically this results in booting HP-UX in multi-user mode.
  - “Single-User Mode HP-UX Booting” (page 121) describes how to boot HP-UX in single-user mode.
  - “LVM Maintenance Mode HP-UX Booting” (page 122) describes how to boot HP-UX in Logical Volume Management (LVM) maintenance mode.
- To shut down the HP-UX operating system, see “Shutting Down HP-UX” (page 122).

### Adding HP-UX to the Boot Options List

This section describes how to add an HP-UX entry to the system boot options list.

You can add the `/EFI/HPUX/HPUX.EFI` loader to the boot options list from the EFI Shell or EFI Boot Configuration menu (or in some versions of EFI, the Boot Option Maintenance Menu).

**NOTE:** On HP Integrity servers, the operating system installer automatically adds an entry to the boot options list.

### Adding an HP-UX Boot Option

This procedure adds an HP-UX item to the boot options list from the EFI Shell.

To add an HP-UX boot option when logged in to HP-UX, use the setboot command. For details, see the setboot(1M) manpage.
1. Access the EFI Shell environment.
   To access the server console, log in to the iLO MP and enter CO.
   When accessing the console, confirm that you are at the EFI Boot Manager menu (the main EFI menu). If you are at another EFI menu, choose Exit from the submenus until you return to the screen with the EFI Boot Manager heading.
   From the EFI Boot Manager menu, choose EFI Shell to access the EFI Shell environment.

2. Access the EFI System Partition (fsX: where X is the file system number) for the device from which you want to boot HP-UX.
   For example, enter fs2: to access the EFI System Partition for the bootable file system number 2. The EFI Shell prompt changes to reflect the file system currently accessed.
   The full path for the HP-UX loader is \EFI\HPUX\HPUX.EFI and it should be on the device you are accessing.

3. To manage the boot options list, enter the bcfg command at the EFI Shell environment.
   The bcfg command includes the following options for managing the boot options list:
   • bcfg boot dump — Display all items in the boot options list for the server.
   • bcfg boot rm # — Remove the item number specified by # from the boot options list.
   • bcfg boot mv #a #b — Move the item number specified by #a to the position specified by #b in the boot options list.
   • bcfg boot add # file.efi "Description" — Add a new boot option to the position in the boot options list specified by #. The new boot option references file.efi and is listed with the title specified by Description.
     For example, bcfg boot add 1 \EFI\HPUX\HPUX.EFI "HP-UX 11i" adds an HP-UX 11i item as the first entry in the boot options list.
   For details, see the help bcfg command.

4. Exit the console and iLO MP interfaces if you are finished using them.
   To exit the system console and return to the iLO MP Main Menu, press Ctrl+B. To exit the iLO MP, enter x at the Main Menu.

Standard HP-UX Booting

Use either of the following procedures to boot HP-UX:
• Booting HP-UX (EFI Boot Manager)
• Booting HP-UX (EFI Shell)

Booting HP-UX (EFI Boot Manager)
   From the EFI Boot Manager menu, choose an item from the boot options list to boot HP-UX.
   1. Access the EFI Boot Manager menu for the server on which you want to boot HP-UX.
      To choose the system console, log in to the iLO MP and enter CO.
      When accessing the console, confirm that you are at the EFI Boot Manager menu (the main EFI menu). If you are at another EFI menu, choose Exit from the submenus until you return to the screen with the EFI Boot Manager heading.
   2. At the EFI Boot Manager menu, choose an item from the boot options list.
      Each item in the boot options list references a specific boot device and provides a specific set of boot options or arguments you use when booting the device.
   3. To initiate booting using the chosen boot option, press Enter.
4. Exit the console and iLO MP interfaces when finished using them.
   To exit the system console and return to the iLO MP Main Menu, press Ctrl+B. To exit the iLO MP, enter X at the Main Menu.

Booting HP-UX (EFI Shell)

From the EFI Shell environment, boot HP-UX on a device by first accessing the EFI System Partition (for example fs0:) for the root device, then entering HPUX to initiate the loader.

1. Access the EFI Shell environment for the server on which you want to boot HP-UX.
   To choose the system console, log in to the iLO MP and enter CO.
   When accessing the console, confirm that you are at the EFI Boot Manager menu (the main EFI menu). If you are at another EFI menu, choose Exit from the submenus until you return to the screen with the EFI Boot Manager heading.
   To access the EFI Shell environment, choose EFI Shell from the EFI Boot Manager menu.

2. To list all currently mapped bootable devices, issue the map command at the EFI Shell environment.
   The bootable file systems of interest typically are listed as fs0:, fs1:, and so on.

3. Access the EFI System Partition (fsX: where X is the file system number) for the device from which you want to boot HP-UX.
   For example, enter fs2: to access the EFI System Partition for the bootable file system number 2. The EFI Shell prompt changes to reflect the file system currently accessed.
   The file system number might change each time it is mapped (for example, when the system boots, or when the map -r command is issued).

4. When accessing the EFI System Partition for the desired boot device, issue the HPUX command to initiate the HPUX.EFI loader on the device you are accessing.
   The full path for the loader is \EFI\HPUX\HPUX.EFI. When initiated, the loader references the \EFI\HPUX\AUTO file and proceeds to boot HP-UX using the default boot behavior specified in the AUTO file.
   You have 10 seconds to interrupt the automatic booting of the default boot behavior. Pressing any key during this 10-second period stops the HP-UX boot process and enables you to interact with the HPUX.EFI loader. To exit the loader (the HPUX> prompt) enter exit (this returns you to the EFI Shell).
   To boot the HP-UX operating system, do not enter anything during the 10-second period given for stopping at the HPUX.EFI loader.

```bash
Shell> map
Device mapping table
   fs0  : Acpi(000222F0,269)/Pci(0|0)/Scsi(Pun8,Lun0)/HD(Part1,Sig72550000)
  blk0 : Acpi(000222F0,269)/Pci(0|0)/Scsi(Pun8,Lun0)
  blk1 : Acpi(000222F0,269)/Pci(0|0)/Scsi(Pun8,Lun0)/HD(Part1,Sig72550000)
  blk2 : Acpi(000222F0,269)/Pci(0|0)/Scsi(Pun8,Lun0)/HD(Part2,Sig72550000)
  blk3 : Acpi(000222F0,2A8)/Pci(0|0)/Scsi(Pun8,Lun0)
  blk4 : Acpi(000222F0,2A8)/Pci(0|1)/Scsi(Pun2,Lun0)

Shell> fs0:
  fs0:/> hpu

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HP-UX Boot Loader for IA64 Revision 1.723

Press Any Key to interrupt Autoboot
\efi\hpu\AUTO ==> boot vmunix
Seconds left till autoboot - 9
```
5. Exit the console and iLO MP interfaces when finished using them.

   To exit the system console and return to the iLO MP Main Menu, press **Ctrl+B**. To exit the iLO MP, enter **X** at the Main Menu.

**Single-User Mode HP-UX Booting**

Use the following procedure to boot HP-UX in single-user mode.

**Booting HP-UX in Single-User Mode (EFI Shell)**

From the EFI Shell environment, boot in single-user mode by stopping the boot process at the HPUX.EFI interface (the HP-UX Boot Loader prompt, HPUX>) and entering the boot -is vmunix command.

1. Access the EFI Shell environment for the system on which you want to boot HP-UX in single-user mode.

   To choose the system console, log in to the iLO MP and enter **CO**.

   When accessing the console, confirm that you are at the EFI Boot Manager menu (the main EFI menu). If you are at another EFI menu, choose **Exit** from the submenus until you return to the screen with the EFI Boot Manager heading.

   to access the EFI Shell environment, choose **EFI Shell** from the EFI Boot Manager menu.

2. Access the EFI System Partition (fsX: where X is the file system number) for the device from which you want to boot HP-UX.

3. When accessing the EFI System Partition for the desired boot device, issue the HPUX command to initiate the \EFI\HPUX\HPUX.EFI loader on the device you are accessing.

4. Boot to the HP-UX Boot Loader prompt (HPUX>) by pressing any key within the 10 seconds given for interrupting the HP-UX boot process. Use the HPUX.EFI loader to boot HP-UX in single-user mode in the next step.

   After you press a key, the HPUX.EFI interface (the HP-UX Boot Loader prompt, HPUX>) launches. For help using the HPUX.EFI loader, enter the help command. To return to the EFI Shell, enter **exit**.

   fs0:\> hpux

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   All rights reserved

   HP-UX Boot Loader for IA64  Revision 1.723

   Press Any Key to interrupt Autoboot
   \efi\hpux\AUTO ==> boot vmunix
   Seconds left till autoboot -   9

   [User Types A Key to Stop the HP-UX Boot Process and Access the HPUX.EFI Loader]

   Type ‘help’ for help

   HPUX>

5. At the HPUX.EFI interface (the HP-UX Boot Loader prompt, HPUX>) enter the boot -is vmunix command to boot HP-UX (the /stand/vmunix kernel) in single-user (-is) mode.

   HPUX> boot -is vmunix
   > System Memory = 4063 MB
   loading section 0
   ................................................... (complete)
   loading section 1
   ........ (complete)
   loading symbol table
   loading System Directory(boot.sys) to MFS
   ....
   loading MFSPFILES Directory(bootfs) to MFS
   ....
   Launching /stand/vmunix
LVM Maintenance Mode HP-UX Booting

Use the following procedure to boot HP-UX in Logical Volume Management (LVM) maintenance mode.

Booting HP-UX in LVM-Maintenance Mode (EFI Shell)

From the EFI Shell environment, boot in LVM-maintenance mode by stopping the boot process at the \EFI\HPUX.EFI interface (the HP-UX Boot Loader prompt, HPUX>) and entering the boot -lm vmunix command.

1. Access the EFI Shell environment for the server on which you want to boot HP-UX in LVM-maintenance mode.
   To choose the system console, log in to the iLO MP and enter CO.
   When accessing the console, confirm that you are at the EFI Boot Manager menu (the main EFI menu). If you are at another EFI menu, choose Exit from the submenus until you return to the screen with the EFI Boot Manager heading.
   To access the EFI Shell environment, choose EFI Shell from the EFI Boot Manager menu.
2. Access the EFI System Partition (\fsX: where X is the file system number) for the device from which you want to boot HP-UX.
3. When accessing the EFI System Partition for the desired boot device, issue the HPUX command to initiate the \EFI\HPUX\HPUX.EFI loader on the device you are accessing.
4. Press any key within the 10 seconds given for interrupting the HP-UX boot process. This stops the boot process at the HPUX.EFI interface (the HP-UX Boot Loader prompt, HPUX>).
5. At the HPUX.EFI interface, enter the boot -lm vmunix command to boot HP-UX (the /stand/vmunix kernel) in LVM-maintenance (-lm) mode.
6. Exit the console and iLO MP interfaces when finished using them.
   To exit the system console and return to the iLO MP Main Menu, press Ctrl+B. To exit the iLO MP, enter X at the Main Menu.

Shutting Down HP-UX

To shut down HP-UX running on a server, use the shutdown command. You have the following options when shutting down HP-UX:

- To shut down and reboot an HP-UX server, use the shutdown -r command.
- To shut down and halt (power off) an HP-UX server, use the shutdown -h command.

For details, see the shutdown(1M) manpage and the following procedure:

Shutting Down HP-UX (/sbin/shutdown Command)

To shut down the HP-UX operating system, issue the shutdown command from the HP-UX command line.

1. Log in to HP-UX running on the server that you want to shut down.
   To access the system console, log in to the iLO MP for the server and use the Console menu. Accessing the console through the iLO MP enables you to maintain console access to the server after HP-UX has shut down.
2. Issue the `shutdown` command with the appropriate command-line options.
   The command-line options you specify dictate the way in which HP-UX shuts down, and whether the server is rebooted.
   Use the following list to choose an HP-UX shutdown option for your server:
   - To shut down HP-UX and halt (power off) the server, issue the `shutdown -h` command.
     To reboot a halted server you must power on the server using the `pc` command at the iLO MP Command menu.
   - To shut down HP-UX and reboot the server, issue the `shutdown -r` command.

Booting and Shutting Down HP OpenVMS

This section has procedures for booting and shutting down HP OpenVMS on entry-class HP Integrity servers, and procedures for adding HP OpenVMS to the boot options list.
- To add an HP OpenVMS entry to the boot options list, see “Adding HP OpenVMS to the Boot Options List” (page 123).
- To boot HP OpenVMS on an entry-class HP Integrity server, see “Booting HP OpenVMS” (page 124).
- To shut down HP OpenVMS, see “Shutting Down HP OpenVMS” (page 125).

Adding HP OpenVMS to the Boot Options List

On HP Integrity servers, you can use the following procedures to manage boot options list entries for HP OpenVMS.

You can add the `\efi\vms\vms_loader.efi` loader to the boot options list from the EFI Shell or EFI Boot Configuration menu (or in some versions of EFI, the Boot Option Maintenance Menu).

**NOTE:** On HP Integrity servers, the operating system installer automatically adds an entry to the boot options list.

**Procedure B-7 Adding an HP OpenVMS Boot Option**

This procedure adds an HP OpenVMS item to the boot options list from the EFI Shell.

To add an HP OpenVMS boot option when logged in to OpenVMS, use the `@SYS$MANAGER:BOOT_OPTIONS.COM` command.

1. Access the EFI Shell environment.
   To access the system console, log in to the iLO MP and enter `co`.
   When accessing the console, confirm that you are at the EFI Boot Manager menu (the main EFI menu). If you are at another EFI menu, choose Exit from the submenus until you return to the screen with the EFI Boot Manager heading.
   to access the EFI Shell environment, choose ESI Shell from the EFI Boot Manager menu.

2. Access the EFI System Partition (`fsX`: where X is the file system number) for the device from which you want to boot HP OpenVMS.
   For example, enter `fs2:` to access the EFI System Partition for the bootable file system number 2. The EFI Shell prompt changes to reflect the file system currently accessed.
   The full path for the HP OpenVMS loader is `\efi\vms\vms_loader.efi` and it should be on the device you are accessing.

3. To manage the boot options list, enter the `bcfg` command at the EFI Shell environment.
   You can also accomplish this step by using the `\efi\vms\vms_bcfg.efi` and `\efi\vms\vms_show.efi` utilities, which are available on the EFI System Partition for HP OpenVMS. Both `vms_bcfg` and `vms_show` are unique utilities for OpenVMS I64. The `vms_bcfg` utility differs from the `bcfg` EFI command in that `vms_bcfg` enables you to specify boot devices using VMS-style device names.
   The `bcfg` command includes the following options for managing the boot options list:
bofg boot dump
Displays all items in the boot options list for the server.

bofg boot rm #
Removes the item number specified by # from the boot options list.

bofg boot mv #a #b
Moves the item number specified by #a to the position specified by #b in the boot options list.

bofg boot add # file.efi "Description"
Adds a new boot option to the position in the boot options list specified by #. The new boot option references file.efi and is listed with the title specified by Description.

For example, bofg boot add 1 \efi\vms\vms_loader.efi "HP OpenVMS" adds an HP OpenVMS item as the first entry in the boot options list.

See the help bofg command for details.

4. Exit the console and iLO MP interfaces if you are finished using them.

To exit the system console and return to the iLO MP Main Menu, press Ctrl+B. To exit the iLO MP, enter X at the Main Menu.

Booting HP OpenVMS

To boot HP OpenVMS on an entry-class HP Integrity server, use either of the following procedures:

- “Booting HP OpenVMS (EFI Boot Manager)” (page 124).
- “Booting HP OpenVMS (EFI Shell)” (page 124).

Procedure B-8 Booting HP OpenVMS (EFI Boot Manager)

From the EFI Boot Manager menu, choose an item from the boot options list to boot HP OpenVMS using the chosen boot option.

1. Access the EFI Boot Manager menu for the server on which you want to boot HP OpenVMS.

   To choose the system console, log in to the iLO MP and enter CO.

   When accessing the console, confirm that you are at the EFI Boot Manager menu (the main EFI menu). If you are at another EFI menu, choose Exit from the submenus until you return to the screen with the EFI Boot Manager heading.

2. At the EFI Boot Manager menu, choose an item from the boot options list.

   Each item in the boot options list references a specific boot device and provides a specific set of boot options or arguments to use when booting the device.

3. To initiate booting using the chosen boot option, press Enter.

4. Exit the console and iLO MP interfaces when finished using them.

   To exit the system console and return to the iLO MP Main Menu, press Ctrl+B. To exit the iLO MP, enter X at the Main Menu.

Procedure B-9 Booting HP OpenVMS (EFI Shell)

From the EFI Shell environment, to boot HP OpenVMS on a device first access the EFI System Partition (for example fs0:) for the root device and enter \efi\vms\vms_loader to initiate the OpenVMS loader.
1. Access the EFI Shell environment for the server on which you want to boot HP OpenVMS. To choose the system console, log in to the iLO MP and enter CO.
When accessing the console, confirm that you are at the EFI Boot Manager menu (the main EFI menu). If you are at another EFI menu, choose the Exit option from the submenus until you return to the screen with the EFI Boot Manager heading.
To access the EFI Shell environment, choose the EFI Shell menu option from the EFI Boot Manager menu.

2. At the EFI Shell environment, issue the map command to list all currently mapped bootable devices.
The bootable file systems of interest typically are listed as fs0:, fs1:, and so on.

3. Access the EFI System Partition (fsX: where X is the file system number) for the device from which you want to boot HP OpenVMS.
For example, enter fs2: to access the EFI System Partition for the bootable file system number 2. The EFI Shell prompt changes to reflect the file system currently accessed.
Also, the file system number might change each time it is mapped (for example, when the server boots, or when the map -r command is issued).

4. When accessing the EFI System Partition for the desired boot device, issue the \efi\vms\vms_loader command to initiate the vms_loader.efi loader on the device you are accessing.
fs5:> \efi\vms\vms_loader.efi

HP OpenVMS Industry Standard 64 Operating System, Version XAV1-D2Y
Copyright 1976-2005 Hewlett-Packard Development Company, L.P.

%PKA0, Copyright (c) 1998 LSI Logic PKW V3.2.20 ROM 4.19
%PKA0, SCSI Chip is SYM53C1010/66, Operating mode is LVD Ultra3 SCSI
%SMP-I-CPUTRN, CPU #01 has joined the active set.
%SMP-I-CPUTRN, CPU #02 has joined the active set.
%STDRV-I-STARTUP, OpenVMS startup begun at 13-JUL-2005 14:54:36.25
%EWA0, Auto-negotiation mode set by console
...

5. Exit the console and iLO MP interfaces when finished using them.
To exit the system console and return to the iLO MP Main Menu, press Ctrl+B. To exit the iLO MP, enter X at the Main Menu.

Shutting Down HP OpenVMS
This section describes how to shut down the HP OpenVMS operating system on entry-class HP Integrity servers.

1. To shut down the OpenVMS operating system, issue the @SYS$SYSTEM:SHUTDOWN command from the HP OpenVMS DCL prompt.
2. Log in to HP OpenVMS running on the server that you want to shut down.
   To access the system console, log in to the iLO MP for the server and use the Console menu. Accessing the console through the iLO MP enables you to maintain console access to the server after HP OpenVMS has shut down.
3. At the OpenVMS DCL prompt issue the @SYS$SYSTEM:SHUTDOWN command and specify the shutdown options in response to the prompts given.

```bash
@SYS$SYSTEM:SHUTDOWN

SHUTDOWN -- Perform an Orderly System Shutdown on node RSNVMS

How many minutes until final shutdown [0]:
Reason for shutdown [Standalone]:
Do you want to spin down the disk volumes [NO]? 
Do you want to invoke the site-specific shutdown procedure [YES]? 
Should an automatic system reboot be performed [NO]? yes
When will the system be rebooted [shortly via automatic reboot]:
Shutdown options (enter as a comma-separated list):
REBOOT_CHECK        Check existence of basic system files
SAVE_FEEDBACK       Save AUTOGEN feedback information from this boot
DISABLE_AUTOSTART   Disable autostart queues
POWER_OFF           Request console to power-off the system

Shutdown options [NONE]:

%SHUTDOWN-I-OPERATOR, this terminal is now an operator's console
%%%%%%%%%%%%%%%% OCPOM 12-JUL-2005 18:47:51.01 %%%%%%%%%%%%%%%%%
Operator status for operator _RSNVMS$OPA0:
CENTRAL, PRINTER, TAPES, DISKS, DEVICES, CARDS, NETWORK, CLUSTER, SECURITY, ... 

NOTE: HP OpenVMS I64 currently does not currently support the POWER_OFF shutdown option.
```

### Booting and Shutting Down Microsoft Windows

This section describes how to boot and shut down Microsoft Windows on entry-class HP Integrity servers and how to add Windows entries to the system boot options list.

#### Adding Microsoft Windows to the Boot Options List

To add a Microsoft Windows entry to the system boot options list you must do so from EFI by using the `\MSUtil\nrboot.efi` utility to import boot options from the `EFI\Microsoft\WINNT50\Boot00...` file on the device from which Windows is loaded. This procedure adds the Microsoft Windows item to the boot options list.

**NOTE:** On HP Integrity servers, the operating system installer automatically adds an entry to the boot options list.

1. Access the EFI Shell environment.
   - To access the system console, log in to the iLO MP and enter CO.
   - When accessing the console, confirm that you are at the EFI Boot Manager menu (the main EFI menu). If you are at another EFI menu, choose Exit from the submenus until you return to the screen with the EFI Boot Manager heading.
   - To access the EFI Shell environment, choose EFI Shell from the EFI Boot Manager menu.

2. Access the EFI System Partition (`fsX`; where X is the file system number) for the device from which you want to boot Windows.
   - For example, enter `fs2:` to access the EFI System Partition for the bootable file system number 2. The EFI Shell prompt changes to reflect the file system currently accessed.
   - The full path for the Microsoft Windows loader is `\efi\microsoft\winnt50\ia64ldr.efi` and it should be on the device you are accessing. However, you must only initiate this loader from the EFI Boot Menu and not from the EFI Shell.
3. List the contents of the `\EFI\Microsoft\WINNT50` directory to identify the name of the Windows boot option file (`Boot00nn`) that you want to import into the system boot options list.

   ```
   fs0:\> ls EFI\Microsoft\WINNT50
   Directory of: fs0:\EFI\Microsoft\WINNT50

   09/18/03  11:58a <DIR>          1,024  .
   09/18/03  11:58a <DIR>          1,024  ..
   12/18/03  08:16a                  354  Boot0001
   1 File(s)         354 bytes
   2 Dir(s)
   ```

   ```
   fs0:\>
   ```

4. To launch the Microsoft Windows boot options utility, issue the `\MSUtil\nvrboot.efi` command at the EFI Shell environment.

   ```
   fs0:\> msutil\nvrboot
   NVRBOOT: OS Boot Options Maintenance Tool [Version 5.2.3683]
   ```

   ```
   1. SUSE SLES 10
   2. HP-UX Primary Boot: 0/0/1/0/0.2.0
   * 3. Windows Server 2003, Datacenter
   4. EFI Shell [Built-in]
   ```

   ```
   * = Windows OS boot option
   ```

   ```
   (D)isplay (M)odify (C)opy (I)mport (E)xport (I)mport (E)rase (P)ush (H)elp (Q)uit
   ```

   ```
   Select>
   ```

5. Use the **Import** command to import the Window boot option file.

   ```
   Select> i
   Enter IMPORT file path: \EFI\Microsoft\WINNT50\Boot0001
   Imported Boot Options from file: \EFI\Microsoft\WINNT50\Boot0001
   Press enter to continue
   ```

6. Enter **Q** to quit the NVRBOOT utility, and exit the console and iLO MP interfaces if you are finished using them.

   To exit the system console and return to the iLO MP Main Menu, press **Ctrl+B**. To exit the iLO MP, enter **X** at the Main Menu.

---

**Booting the Microsoft Windows Operating System**

Boot the Windows Server 2003 operating system on an HP Integrity server by using the EFI Boot Manager to choose the appropriate Windows item from the boot options list. For details on shutting down the Windows operating system, see “Shutting Down Microsoft Windows” (page 128).

1. From the EFI Boot Manager menu, choose an item from the boot options list to boot Windows using the chosen boot option.

2. Access the EFI Boot Manager menu for the server on which you want to boot Windows.

   To choose the system console, log in to the iLO MP and enter **CO**.

   When accessing the console, confirm that you are at the EFI Boot Manager menu (the main EFI menu). If you are at another EFI menu, choose **Exit** from the submenus until you return to the screen with the **EFI Boot Manager** heading.

3. At the EFI Boot Manager menu, choose an item from the boot options list.

   Each item in the boot options list references a specific boot device and provides a specific set of boot options or arguments to be used when booting the device.
4. To initiate booting using the chosen boot option, press Enter.

5. Once Windows begins loading, wait for the Special Administration Console (SAC) to become available.

   The SAC interface provides a text-based administration tool that is available from the system console. For details, see the SAC online help (enter `?` at the SAC> prompt).

   Loading: Windows Server 2003, Datacenter
   Starting: Windows Server 2003, Datacenter

   -------------------------------------------------------------
   Starting Windows...

   Computer is booting, SAC started and initialized.

   Use the "ch -?" command for information about using channels.
   Use the "?" command for general help.

   SAC>

6. Exit the console and iLO MP interfaces when finished using them.

   To exit the console and return to the iLO MP Main Menu, press Ctrl+B. To exit the iLO MP, enter `x` at the Main menu.

---

**Shutting Down Microsoft Windows**

Shut down the Windows operating system on HP Integrity servers by using the Start menu or the `shutdown` command.

---

**CAUTION:** Do not shut down Windows using Special Administration Console (SAC) `restart` or `shutdown` commands under normal circumstances.

Issuing `restart` or `shutdown` at the SAC> prompt causes the server to restart or shutdown immediately and can result in the loss of data.

Instead use the Windows Start menu or the `shutdown` command to shut down gracefully.

To shut down Windows use either of the following methods.

- Choose Shut Down from the Start menu and choose either Restart or Shut Down from the pull-down menu.
  
  The Restart menu item shuts down and restarts the server. The Shut Down menu item shuts down the server.
  
  You can use this method when using a graphical interface to the server.

- Issue the `shutdown` command from the Windows command line.
  
  For details, see “Windows Shutdown From the Command Line” (page 129).

  You can issue this command from a command prompt through the Special Administration Console (SAC) or from any other command line.

  The Windows `shutdown` command includes the following options:

  - `/s` Shuts down and halts (power off) the server. This is the equivalent of Start—>Shut Down, Shut down. To power on the server, use the iLO MP PC command.
  
  - `/r` Shuts down and restarts the server. This is the equivalent of Start—>Shut Down, Restart.
  
  - `/a` Aborts a server shutdown.
  
  - `/t xxx` Sets the timeout period before shutdown to `xxx` seconds. The timeout period ranges from 0–600, with a default of 30.

  For details, see the `help shutdown` Windows command.
Windows Shutdown From the Command Line

To shut down the operating system, issue the `shutdown` command from the Windows command line.

1. Log in to Windows running on the server that you want to shut down.
   For example, access the system console and use the Windows SAC interface to start a command prompt, from which you can issue Windows commands to shut off the server.

2. Check to see whether any users are logged in.
   Use the `query user` or `query session` command.

3. Issue the `shutdown` command and the appropriate options to shut down the Windows Server 2003 on the server.
   You have the following options when shutting down Windows:
   - To shut down Windows and reboot: enter `shutdown /r` or select Start —> Shut Down and select Restart from the pull-down menu.
   - To shut down Windows and halt (power off server hardware): enter `shutdown /s` or select Start —> Shut Down and select Shut down from the pull-down menu.
     To reboot a halted server you must power on the server using the `PC` command at the iLO MP Command menu.
   - To abort a shutdown (stop a shutdown that has been initiated): enter `shutdown /a`
     For example:
     ```
     shutdown /r /t 60 /c "Shut down in one minute."
     ```
     This command initiates a Windows server shutdown and reboot after a timeout period of 60 seconds. The `/c` option specifies a message that is broadcast to any other users of the server.

Booting and Shutting Down Linux

This section covers booting and shutting down Linux on entry-class HP servers. Procedures for Red Hat Enterprise Linux and SuSE Linux Enterprise Server are given in this section.

- To add a Linux entry to the boot options list, refer to “Adding Linux to the Boot Options List” (page 129).
- To boot Linux on entry-class HP Integrity servers, use the following procedures.
  - For details on Red Hat Enterprise Linux, see “Booting the Red Hat Enterprise Linux Operating System” (page 130).
  - For details on SuSE Linux Enterprise Server, see “Booting the SuSE Linux Enterprise Server Operating System” (page 131).
- To shut down either Red Hat Enterprise Linux or SuSE Linux Enterprise Server, see “Shutting Down Linux” (page 132).

Adding Linux to the Boot Options List

This section describes how to add a Linux entry to the system boot options list. The processes for adding both Red Hat Enterprise Linux and SuSE Linux Enterprise Servers are given here.

You can add the \EFI\redhat\elilo.efi loader or the \efi\SuSE\elilo.efi loader to the boot options list from the EFI Shell or EFI Boot Configuration menu (or in some versions of EFI, the Boot Option Maintenance Menu).
NOTE: On HP Integrity servers, the operating system installer automatically adds an entry to the boot options list.

1. Access the EFI Shell environment.

To access the system console, log in to the iLO MP and enter CO.

When accessing the console, confirm that you are at the EFI Boot Manager menu (the main EFI menu). If you are at another EFI menu, choose Exit from the submenus until you return to the screen with the EFI Boot Manager heading.

To access the EFI Shell environment, choose EFI Shell from the EFI Boot Manager menu.

2. Access the EFI System Partition (fsX: where X is the file system number) for the device from which you want to boot Linux.

For example, enter fs2: to access the EFI System Partition for the bootable file system number 2. The EFI Shell prompt changes to reflect the file system currently accessed.

The full path for the Red Hat Enterprise Linux loader is \EFI\redhat\elilo.efi and it should be on the device you are accessing.

The full path for the SuSE Linux Enterprise Server loader is \efi\SuSE\elilo.efi and it should be on the device you are accessing.

3. To manage the boot options list, use the bcfg command at the EFI Shell environment.

The bcfg command includes the following options for managing the boot options list:

- `bcfg boot dump` — Displays all items in the boot options list for the server.
- `bcfg boot rm #` — Removes the item number specified by # from the boot options list.
- `bcfg boot mv #a #b` — Moves the item number specified by #a to the position specified by #b in the boot options list.
- `bcfg boot add # file.efi "Description"` — Adds a new boot option to the position in the boot options list specified by #. The new boot option references file.efi and is listed with the title specified by Description.

For example, `bcfg boot add 1 \EFI\redhat\elilo.efi "Red Hat Enterprise Linux"` adds a Red Hat Enterprise Linux item as the first entry in the boot options list.

Likewise, `bcfg boot add 1 \efi\SuSE\elilo.efi "SLES 10"` adds a SuSE Linux item as the first entry in the boot options list.

For details, see the help bcfg command.

4. Exit the console and iLO MP interfaces if you are finished using them.

To exit the system console and return to the iLO MP Main Menu, press Ctrl+B. To exit the iLO MP, enter X at the Main Menu.

### Booting the Red Hat Enterprise Linux Operating System

You can boot the Red Hat Enterprise Linux operating system on HP Integrity servers using either of these methods:

- Choose a Red Hat Enterprise Linux entry from the EFI Boot Manager menu.

To load the Red Hat Enterprise Linux operating system at the EFI Boot Manager menu, choose its entry from the list of boot options.

Choosing a Linux entry from the boot options list boots the operating system using ELILO.EFI loader and the elilo.conf file.

- Initiate the ELILO.EFI Linux loader from the EFI Shell.

For details, see “Booting Red Hat Enterprise Linux From the EFI Shell” (page 131).
On a Red Hat Enterprise Linux boot device EFI System Partition, the full paths to the loader and configuration files are: \\EFI\redhat\elilo.efi and \\EFI\redhat\elilo.conf
After choosing the file system for the boot device (for example, fs0:) you can initiate the Linux loader from the EFI Shell prompt by entering the full path for the ELILO.EFI loader.

By default, the ELILO.EFI loader boots Linux using the kernel image and parameters specified by the default entry in the elilo.conf file on the EFI System Partition for the boot device.

To interact with the ELILO.EFI loader, interrupt the boot process (for example, enter a space) at the ELILO boot prompt. To exit the ELILO.EFI loader, use the exit command.

Booting Red Hat Enterprise Linux From the EFI Shell

To boot Red Hat Enterprise Linux from the EFI Shell, follow these steps:
1. Access the EFI Shell.
   From the system console, choose EFI Shell from the EFI Boot Manager menu.
2. Access the EFI System Partition for the Red Hat Enterprise Linux boot device.
   To list the file systems that are known and mapped, use the map EFI Shell command (fs0, fs1, and so on).
   To choose a file system to use, enter its mapped name followed by a colon (:). For example, to operate with the boot device that is mapped as fs3, enter fs3: at the EFI Shell prompt.
3. To launch the ELILO.EFI loader, enter ELILO at the EFI Shell command prompt.
   If needed, you can specify the loader’s full path by entering \\EFI\redhat\elilo at the EFI Shell command prompt.
4. Allow the ELILO.EFI loader to proceed with booting the Red Hat Enterprise Linux kernel.
   By default, the ELILO.EFI loader boots the kernel image and options specified by the default item in the elilo.conf file.
   To interact with the ELILO.EFI loader, interrupt the boot process (for example, enter a space) at the ELILO boot prompt. To exit the loader use the exit command.

Booting the SuSE Linux Enterprise Server Operating System

You can boot the SuSE Linux Enterprise Server 10 operating system on HP Integrity servers using either of these methods:
- Choose a SuSE Linux Enterprise Server entry from the EFI Boot Manager menu.
  To load the SuSE Linux Enterprise Server operating system at the EFI Boot Manager menu, choose its entry from the list of boot options.
  Choosing a Linux entry from the boot options list boots the operating system using ELILO.EFI loader and the elilo.conf file.
- Initiate the ELILO.EFI Linux loader from the EFI Shell. For details, see “Booting SuSE Linux Enterprise Server From the EFI Shell” (page 131).
  On a SuSE Linux Enterprise Server boot device EFI System Partition, the full paths to the loader and configuration files are: \efi\SuSE\elilo.efi and \efi\SuSE\elilo.conf
  After choosing the file system for the boot device (for example, fs0:) you can initiate the Linux loader from the EFI Shell prompt by entering the full path for the ELILO.EFI loader.

By default, the ELILO.EFI loader boots Linux using the kernel image and parameters specified by the default entry in the elilo.conf file on the EFI System Partition for the boot device.

To interact with the ELILO.EFI loader, interrupt the boot process (for example, enter a space) at the ELILO boot prompt. To exit the ELILO.EFI loader, use the exit command.

Booting SuSE Linux Enterprise Server From the EFI Shell

To boot SuSE Linux Enterprise Server 10 from the EFI Shell, follow these steps:
1. Access the EFI Shell.
   From the system console, choose **EFI Shell** from the EFI Boot Manager menu.

2. Access the EFI System Partition for the SuSE Linux Enterprise Server boot device.
   To list the file systems that are known and mapped, use the `map` EFI Shell command (`fs0`, `fs1`, and so on).
   To choose a file system to use, enter its mapped name followed by a colon (`:`). For example, to operate with the boot device that is mapped as `fs3`, enter `fs3:` at the EFI Shell prompt.

3. To launch the **ELILO.EFI** loader, enter **ELILO** at the EFI Shell command prompt.
   If needed, you can specify the loader's full path by entering `\efi\SuSE\elilo` at the EFI Shell command prompt.

4. Allow the **ELILO.EFI** loader to proceed with booting the SuSE Linux kernel.
   By default, the **ELILO.EFI** loader boots the kernel image and options specified by the default item in the `elilo.conf` file.
   To interact with the **ELILO.EFI** loader, interrupt the boot process (for example, enter a space) at the **ELILO boot** prompt. To exit the loader use the `exit` command.

**Shutting Down Linux**

To shut down Red Hat Enterprise Linux or SuSE Linux Enterprise Server, issue the `shutdown` command.

The Red Hat Enterprise Linux and SuSE Linux Enterprise Server `shutdown` command has the following options:

- **h** Halts (power off) after shutdown.
  - Use the `PC` command at the iLO MP Command menu to manually power on or power off server hardware, as needed.

- **r** Reboots after shutdown.

- **c** Cancels an already running shutdown.

**time** When to shut down. (Required.) You can specify `time` in any of the following ways:

- Absolute time in the format `hh:mm`, in which `hh` is the hour (one or two digits) and `mm` is the minute of the hour (two digits).
- Number of minutes to wait in the format `+m`, in which `m` is the number of minutes.
- `now` to immediately shut down; this is equivalent to using `+0` to wait zero minutes.

See the `shutdown(8)` Linux manpage for details. Also see the Linux manpage for the `poweroff` command.

1. to shut down the operating system, issue the `shutdown` command from the command line for Red Hat Enterprise Linux or SuSE Linux Enterprise Server.
2. Log in to Linux running on the server you want to shut down.
3. Issue the `shutdown` command with the desired command-line options, and include the required `time` argument to specify when the operating system shutdown is to occur.
   For example, `shutdown -r +20` shuts down and reboots the server in twenty minutes.
C Utilities

This appendix describes the utilities that are part of the HP Integrity rx4640 server. These include the EFI boot manager, and EFI-POSSE.

Extensible Firmware Interface Boot Manager

Extensible Firmware Interface (EFI) is an OS and platform-independent boot and pre-boot interface. EFI resides between the OS and platform firmware. This enables the OS to boot without having details about the underlying hardware and firmware. EFI supports boot devices; uses a flat memory model; and hides platform and firmware details from the OS.

**NOTE:** EFI and Pre-OS System Environment (POSSE) are similar. EFI is an Intel specification, whereas POSSE is the HP implementation that aids HP support.

EFI consolidates boot utilities similar to those found in PA-RISC based servers, such as the Boot Console Handler (BCH), and platform firmware into a single platform firmware. EFI allows the selection of any EFI OS loader from any boot medium that is supported by EFI boot services. An EFI OS loader supports multiple options on the user interface.

EFI supports booting from media that contain an EFI OS loader or an EFI-defined server partition. An EFI-defined server partition is required by EFI to boot from a block device.

**Figure C-1 EFI Boot Sequence**

The EFI boot manager loads EFI applications (including operating system [OS] first stage loader) and EFI drivers from an EFI-defined file system or image loading service. Non-volatile RAM (NVRAM) variables point to the file to be loaded. These variables contain application-specific data that is passed directly to the EFI application. EFI variables provides system firmware with a boot menu that points to all the operating systems, even multiple versions of the same operating systems.

The EFI boot manager allows you to control the server’s booting environment. Depending on how you have configured the boot options, after the server is powered up the boot manager
presents you with different ways to bring up the server. For example, you can boot to the EFI shell, to an operating system located on the network or residing on media in the server, or the Boot Configuration menu, see “Using the Boot Configuration Menu” (page 157).

**Boot From File** Enables the user to explore the EFI file system and to choose a file to boot. The selected file will not be added to the boot option list.

**Add Boot Entry** Adds a boot option to the EFI boot manager. You select the boot option by exploring the available file systems for the EFI file you want to add. After selecting the file, you will be prompted for the name of the boot option and for any optional ASCII or UNICODE arguments the file might use. After saving the boot option, you may boot it by selecting it from the list of available boot options in the boot menu.

**Remove Boot Entry** Deletes a specific boot entry or all boot entries.

**Edit OS Boot Order** Controls the relative order in which the EFI boot manager attempts boot options. For help on the control key sequences you need for this option, see the help menu.

**BootNext Configuration** Selects a boot option to use one time (the next boot operation).

**AutoBoot Configuration** Defines the value in seconds that pass before the server automatically boots without user intervention. Setting this value to zero disables the timeout feature.

### EFI Commands

Table C-1 lists EFI commands for the HP Integrity rx4640 server. The equivalent BCH commands found in PA-RISC based servers are also listed.

**Table C-1 EFI Commands**

<table>
<thead>
<tr>
<th>EFI Shell Command</th>
<th>BCH Command Equivalent (PA-RISC)</th>
<th>BCH Command Parameters (PA-RISC)</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>info boot</td>
<td>Boot</td>
<td>[PRI</td>
<td>HAA</td>
</tr>
<tr>
<td>help &lt;command&gt;</td>
<td>HELP</td>
<td>[&lt;menu</td>
<td>&lt;command&gt;]</td>
</tr>
<tr>
<td>reset</td>
<td>RESET</td>
<td></td>
<td>Reset the server (to allow reconfiguration of complex)</td>
</tr>
<tr>
<td>exit (at EFI shell)</td>
<td>MAin</td>
<td></td>
<td>Return to the main menu</td>
</tr>
</tbody>
</table>

**MAin**

- EFI boot manager “change boot order” | PAth | [PRI|HAA|ALT|CON|KEY]<path> | Display or modify a path |
- bcfg | SEArch | [ALL] | Search for boot devices |
- bcfg | SEArch | [DISPLAY|IPL]<path> | Search for boot devices |
- many commands offer a [-b] parameter to cause 25 line breaks | ScRoll | [ON|OFF] | Display or change scrolling capability |

**COconfiguration**

- autoboot | AUto | [BOOT|SEArch|START] [ON|OFF] | Display or set the auto start flag |
- info boot | BootID | [<processor #>[bootid #]] | Display or set processor boot identifier |
### Table C-1 EFI Commands (continued)

<table>
<thead>
<tr>
<th>EFI Shell Command</th>
<th>BCH Command Equivalent (PA-RISC)</th>
<th>BCH Command Parameters (PA-RISC)</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>EFI boot manager</td>
<td>Boot info</td>
<td></td>
<td>Display boot-related information</td>
</tr>
<tr>
<td>autoboot</td>
<td>BootTimer</td>
<td>[0-200]</td>
<td>Seconds allowed for boot attempt</td>
</tr>
<tr>
<td>cpuconfig</td>
<td>CPUconfig</td>
<td>[&lt;cpu&gt;] [ON</td>
<td>OFF]</td>
</tr>
<tr>
<td>bootest</td>
<td>FastBoot</td>
<td>[ON</td>
<td>OFF] or [test] [RUN</td>
</tr>
<tr>
<td>date</td>
<td>Time</td>
<td>[cn:yr:mo:dy:hr:mn:ss]</td>
<td>Read or set the date</td>
</tr>
<tr>
<td>time</td>
<td>Time</td>
<td>[cn:yr:mo:dy:hr:mn:ss]</td>
<td>Read or set the real time clock</td>
</tr>
</tbody>
</table>

**INformation**

| info all          | ALL                              | Display all server information   |
| info boot         | BootInfo                         | Display boot-related information |
| info cpu          | Cache                            | Display cache information        |
| info chiprev      | ChipRevisions                    | Display revision number of major VLSI |
| MP command <df>  | FRU                              | Display FRU information          |
| info fw           | FwrVersion                       | Display firmware version for PDC, ICM, and complex |
| info io           | IO                                | Display firmware version for PDC, ICM, and complex |
| lanaddress        | LanAddress                       | Display core LAN station address |
| info mem          | Memory                           | Display memory information       |
| info cpu          | Processor                        | Display processor information    |

**SERvise**

| errdump clear     | CLEARPIM                         | Clear (zero) the contents of PIM |
| mm                | MemRead                          | <addr> [<len>] [<type>]          | Read memory locations scope of page deallocation |
| pdt               | page deallocation table (pdt)    | Display or clear the page deallocation table |
| errdump mca       | processor internal memory (PIM)  | [proc] [HPMC|LPMC|TOC|ASIC]         | Display PIM information |
| errdump cmc       |                                  |                                  |
| errdump init      |                                  |                                  |

### EFI/POSSE Commands

This section describes the EFI/POSSE commands developed for the server.
NOTE: EFI and Pre-OS System Environment (POSSE) are similar. EFI is an Intel specification, whereas POSSE is the HP implementation that aids HP support.

help

Provides information on the EFI shell commands. It also has an additional feature to aid those familiar with the BCH menus of PA-RISC servers to adjust to their equivalent functions in EFI.

Syntax

help [-b] <category>
help [-b] <cmd>
help [-b] bch <bchmenu> <bchcmd>

Parameters

- **-b**  Enable page breaking
- **category**  Category of commands to view help on commands
- **cmd**  Shell command name on which to provide verbose information
- **bch**  Display the list of BCH commands and their corresponding EFI
- **bchmenu**  BCH menu name taken from the top level of the BCH menu
- **bchcmd**  BCH command on which to display information

Operation

If help is initiated with no parameters, it displays a list of shell command categories. To list all of the commands within a category, enter `help <category>` (see examples). If initiated with the `-b` switch, any output longer than one page pauses after each page is displayed. If a shell command name is used as a parameter, verbose help is displayed for that command.

If help is initiated with the `bch` option, it displays a list of BCH commands and their corresponding EFI/POSSE commands. It instructs the user to repeat the command line followed by a menu name for more information on that menu. If help is initiated followed by `bch` and a menu name, it displays a list of commands that appear under that BCH menu. Initiate help followed by `bch`, the menu name, and a BCH command name to display information on that command. This points you to the command that has taken the place of that BCH functionality, or will inform you that the functionality no longer exists. As a shortcut, you can enter `help` followed by `bch` and a BCH command name to go straight to that command.
Example C-1 help Command

Shell> help
List of classes of commands:

boot          -- Booting options and disk-related commands
configuration -- Changing and retrieving system information
devices       -- Getting device, driver and handle information
memory        -- Memory related commands
shell          -- Basic shell navigation and customization
scripts       -- EFI shell-script commands

Type "help" followed by a class name for a list of commands in that class
Type "help" followed by command name for full documentation

Example C-2 help bch Command

<table>
<thead>
<tr>
<th>Configuration</th>
<th>help bch co</th>
</tr>
</thead>
<tbody>
<tr>
<td>INformation</td>
<td>help bch in</td>
</tr>
<tr>
<td>PPath</td>
<td>help bch pa</td>
</tr>
<tr>
<td>ScRool</td>
<td>help bch sr</td>
</tr>
<tr>
<td>SEArch</td>
<td>help bch sea</td>
</tr>
<tr>
<td>SERvice</td>
<td>help bch ser</td>
</tr>
<tr>
<td>BOot</td>
<td>help bch bo</td>
</tr>
<tr>
<td>HElp</td>
<td>help bch he</td>
</tr>
<tr>
<td>RESET</td>
<td>help bch reset</td>
</tr>
<tr>
<td>MAin</td>
<td>help bch ma</td>
</tr>
</tbody>
</table>

For more help on one of the commands above, at the prompt type:
help bch <bchcmd>

Example C-3 help configuration Command

Shell> help configuration
Configuration commands:

cpuconfig -- Deconfigure or reconfigure cpus
date      -- Display or set date
err       -- Display or set error level
esiproc   -- Make an ESI call
errdump   -- View/Clear logs
info      -- Display hardware information
monarch   -- View or set the monarch processor
palproc   -- Make a PAL call
salproc   -- Make a SAL call
time      -- Display or set time
ver       -- Displays version info

Type "help" followed by command name for full documentation on that command.
Type "help -a" to display a list of all commands.
Example C-4 help cpuconfig Command

Shell> help cpuconfig
Deconfigure or reconfigure cpus
CPUCONFIG [cpu] [on|off]
cpu    Specifies which cpu to configure
on|off Specifies to configure or deconfigure a cpu
Notes:
   1. Cpu status will not change until next boot
   2. Specifying a cpu number without a state will display
      configuration status.
Examples:
* To deconfigure CPU 0
  fs0:\> cpuconfig 0 off
  CPU will be deconfigured on the next boot
* To display configuration status of cpus
  fs0:\> cpuconfig
  <CPU configuration data displayed>

baud

Sets the baud rate and communication settings for a UART.

Syntax

baud <index> <baudrate>

Parameters

<index> 0 through the total number of UARTS minus one
<baudrate> baud rate.

Operation

This command is used to change the speed for a UART in the server. This command works for all UARTs visible to EFI/POSSE. If the UART is part of processor dependent hardware (PDH) space and is initialized by the core firmware, this command communicates the settings to core firmware so the UART can be initialized with the new settings on the next boot. Server default is 9600 baud.

Other Communication parameters are listed in Table C-2.

Table C-2 Communications Parameters

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>RECEIVE_FIFO_DEPTH</td>
<td>1</td>
</tr>
<tr>
<td>TIMEOUT</td>
<td>1000000</td>
</tr>
<tr>
<td>PARITY</td>
<td>No parity</td>
</tr>
<tr>
<td>DATA_BITS</td>
<td>8</td>
</tr>
<tr>
<td>STOP_BITS</td>
<td>1</td>
</tr>
<tr>
<td>CONTROL_MASK</td>
<td>0</td>
</tr>
</tbody>
</table>

boottest

Interacts with the speedy boot variable allowing it to be set appropriately.

Syntax

boottest                        Displays status of all speedy boot bits
boottest on                     Run all tests (for a normal boot time)
boottest off                    Skip all tests (for a faster boot time)
bootest [test]                  Displays status of specific Speedy Boot bit
bootest [test] [on|off]        Sets or clears a specific Speedy Boot bit

Parameters

[tst]  Each test can be set or cleared:
booting_valid   Enable/disable system firmware response to BOOTING
early_cpu       Enable/disable early CPU selftests.
late_cpu        Enable/disable late CPU selftests.
platform        Enable/disable system board hardware tests.
chipset         Enable/disable CEC tests.
io_hw           Enable/disable EFI driver Core I/O tests.
mem_init        Enable/disable memory initialization.
mem_test        Enable/disable full destructive memory tests.

Example C-5 bootest Command

Shell> bootest
    BOOTTST Settings Default Variable
    Selftest   Setting
    ------------
    booting_valid On (OS speedy boot aware)
    early_cpu   Run this test
    late_cpu    Run this test
    platform    Run this test
    chipset     Run this test
    io_hw       Run this test
    mem_init    Run this test
    mem_test    Run this test

Example C-6 bootest early_cpu off Command

Shell> bootest early_cpu off
    BOOTTST Settings Default Variable
    Selftest   Setting
    ------------
    booting_valid On (OS speedy boot aware)
    early_cpu   Skip this test
    late_cpu    Run this test
    platform    Run this test
    chipset     Run this test
    io_hw       Run this test
    mem_init    Run this test
    mem_test    Run this test

cpuconfig

Displays the configuration and deconfiguration state of processors in the server and enables you
to configure or reconfigure processors.

Syntax

cpuconfig <cpu> <on|off>

Parameters

<cpu>            specify a processor
<on|off>         state to set the processor to

Operation

Issuing cpuconfig with no parameters displays the configuration and deconfiguration status of all processors. You can reconfigure CPUs by specifying a CPU number and a state (on or off).
If a valid state is entered and is different from the current state of a CPU, its status changes on the next boot. The last remaining configured CPU in a server cannot be deconfigured.

**Example C-7 cpuconfig Command**

```
Shell> cpuconfig
```

<table>
<thead>
<tr>
<th>PROCESSOR INFORMATION</th>
<th>Proc</th>
<th>Arch</th>
<th>Processor</th>
</tr>
</thead>
<tbody>
<tr>
<td>---</td>
<td>Speed</td>
<td>Rev</td>
<td>Model</td>
</tr>
<tr>
<td>0</td>
<td>560Mhz</td>
<td>B1</td>
<td>0</td>
</tr>
<tr>
<td>1</td>
<td>560Mhz</td>
<td>B1</td>
<td>0</td>
</tr>
</tbody>
</table>

**default**

Enables you to restore non-volatile memory (NVM) to default values and clear NVM storage values.

**Syntax**

```
default    [efi|sal]
default    clear [bmc|efi|sal]
```

**Parameters**

```
clear     clears NVM storage values
```

**Operation**

Default sets NVM and stable store values to predefined default values. To the typical user, only a subset of values are available for default. Issuing `default clear` resets the server.

**errdump**

Displays the contents of processor internal memory logged on the first machine check abort (MCA) for all processors present in the server.

**Syntax**

```
errdump [mca | cpe | cmc | init | la | clear]
```

**Parameters**

```
mca         dumps the Machine Check Abort error log
cpe         dumps the Corrected Platform Error log
cmc         dumps the Corrected Machine Check log
init        dumps the Initialization log
la          dumps the Logic Analyzer log
clear       erases all of the logs (mca, cpe, cmc, init, la)
```

**Operation**

If you do not enter parameters, the usage displays. Otherwise, the specified error log is displayed. Adding `-n` to the clear parameter disables the confirmation prompt. (The `errdump` command can also be accessed through the server Configuration menu.)

**info**

Enables you to display most server information.

**Syntax**

```
info [ -b] [target]
```

**Parameters**

```
target: valid targets are:
        all    display everything
```
cpu        display information on cpus
cache     display information on cache
mem       display information on memory
io        display information on io
boot      display boot-related information
chiprev   display information on chip revisions
fw        display firmware version information
sys       display system information
warning   display warning and stop boot information
Example C-8  info all Command

```
Shelli> info all
SYSTEM INFORMATION
Manufacturer:  hp
Product Name:  server rx4640
Product Number:  AB333A
Serial Number:  USR0418201
UUID:  336B81EE-A9AF-11D8-9653-3F6E1533CC31
System Bus Frequency:  200 MHz
PROCESSOR MODULE INFORMATION

<table>
<thead>
<tr>
<th># of</th>
<th>L3</th>
<th>L4</th>
<th>Family/</th>
</tr>
</thead>
<tbody>
<tr>
<td>Module</td>
<td>CPUs</td>
<td>Speed</td>
<td>Cache</td>
</tr>
<tr>
<td>------</td>
<td>----</td>
<td>------</td>
<td>--------</td>
</tr>
<tr>
<td>0</td>
<td>1</td>
<td>1.3 GHz</td>
<td>3 MB</td>
</tr>
</tbody>
</table>

MEMORY INFORMATION

--- DIMM A -----  --- DIMM B ------
<table>
<thead>
<tr>
<th>DIMM</th>
<th>Current</th>
<th>DIMM</th>
<th>Current</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>256MB</td>
<td>0</td>
<td>256MB</td>
</tr>
<tr>
<td>1</td>
<td>Active</td>
<td>1</td>
<td>Active</td>
</tr>
<tr>
<td>2</td>
<td>----</td>
<td>2</td>
<td>----</td>
</tr>
<tr>
<td>3</td>
<td>----</td>
<td>3</td>
<td>----</td>
</tr>
<tr>
<td>4</td>
<td>----</td>
<td>----</td>
<td>----</td>
</tr>
<tr>
<td>5</td>
<td>----</td>
<td>----</td>
<td>----</td>
</tr>
</tbody>
</table>

Active Memory  : 1024 MB
Installed Memory : 1024 MB

I/O INFORMATION

BOOTABLE DEVICES

<table>
<thead>
<tr>
<th>Order</th>
<th>Media Type</th>
<th>Path</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>CDROM</td>
<td>Acpi(HWP0002,0)/Pci(1</td>
</tr>
</tbody>
</table>

```

System Wake-On-LAN: Enabled

BOOT INFORMATION

Monarch CPU:

Current  Preferred
Monarch   Monarch

142  Utilities
AutoBoot: ON - Timeout is : 10 sec

Boottest:

BOOTTEST Settings Default Variable

OS is not speedy boot aware.

LAN Address Information:

LAN Address Path
----------------------------------------
*Mac(000E7F7E07FA) Acpi(HWP0002,100)/Pci(2\0)/Mac(000E7F7E07FA))
Mac(000E7F7E07FB) Acpi(HWP0002,100)/Pci(2\1)/Mac(000E7F7E07FB))

FIRMWARE INFORMATION

Firmware Revision: 86.10 [4432]
PAL_A: 7.31/5.37
PAL_B: 5.69
EFI Spec: 1.10
EFI Intel Drop: 14.62
EFI Build: 86.10
SAL Spec: 3.01
SAL_A: 2.00
SAL_B: 86.10
POSSE: 0.10
ACPI: 7.00
SMBIOS: 2.3.2a:
BMC Revision: 3.42
IPMI: 1.00
Management Processor Revision: E.03.02
Updatable EFI Drivers:

************* 2nd part ****************

<table>
<thead>
<tr>
<th>Seg</th>
<th>Bus</th>
<th>Dev</th>
<th>Fnc</th>
<th>Vendor</th>
<th>Device</th>
<th>Slot</th>
<th>Path</th>
</tr>
</thead>
<tbody>
<tr>
<td>00</td>
<td>00</td>
<td>01</td>
<td>00</td>
<td>0x1033</td>
<td>0x0035</td>
<td>XX</td>
<td>Acpi(HWP0002,0)/Pci(1\0)</td>
</tr>
<tr>
<td>00</td>
<td>00</td>
<td>01</td>
<td>01</td>
<td>0x1033</td>
<td>0x0035</td>
<td>XX</td>
<td>Acpi(HWP0002,0)/Pci(1\1)</td>
</tr>
<tr>
<td>00</td>
<td>00</td>
<td>01</td>
<td>02</td>
<td>0x1033</td>
<td>0x00E0</td>
<td>XX</td>
<td>Acpi(HWP0002,0)/Pci(1\2)</td>
</tr>
<tr>
<td>00</td>
<td>00</td>
<td>02</td>
<td>00</td>
<td>0x1095</td>
<td>0x0649</td>
<td>XX</td>
<td>Acpi(HWP0002,0)/Pci(2\0)</td>
</tr>
<tr>
<td>00</td>
<td>20</td>
<td>01</td>
<td>00</td>
<td>0x1000</td>
<td>0x0030</td>
<td>XX</td>
<td>Acpi(HWP0002,100)/Pci(1\0)</td>
</tr>
<tr>
<td>00</td>
<td>20</td>
<td>01</td>
<td>01</td>
<td>0x1000</td>
<td>0x0030</td>
<td>XX</td>
<td>Acpi(HWP0002,100)/Pci(1\1)</td>
</tr>
<tr>
<td>00</td>
<td>20</td>
<td>02</td>
<td>00</td>
<td>0x8086</td>
<td>0x1079</td>
<td>XX</td>
<td>Acpi(HWP0002,100)/Pci(2\0)</td>
</tr>
<tr>
<td>00</td>
<td>20</td>
<td>02</td>
<td>01</td>
<td>0x8086</td>
<td>0x1079</td>
<td>XX</td>
<td>Acpi(HWP0002,100)/Pci(2\1)</td>
</tr>
<tr>
<td>00</td>
<td>40</td>
<td>01</td>
<td>00</td>
<td>0x1000</td>
<td>0x0021</td>
<td>03</td>
<td>Acpi(HWP0002,200)/Pci(1\0)</td>
</tr>
<tr>
<td>00</td>
<td>60</td>
<td>01</td>
<td>00</td>
<td>0x1077</td>
<td>0x2312</td>
<td>02</td>
<td>Acpi(HWP0002,300)/Pci(1\0)</td>
</tr>
<tr>
<td>00</td>
<td>60</td>
<td>01</td>
<td>01</td>
<td>0x1077</td>
<td>0x2312</td>
<td>02</td>
<td>Acpi(HWP0002,300)/Pci(1\1)</td>
</tr>
<tr>
<td>00</td>
<td>80</td>
<td>01</td>
<td>00</td>
<td>0x1000</td>
<td>0x000F</td>
<td>01</td>
<td>Acpi(HWP0002,400)/Pci(1\0)</td>
</tr>
<tr>
<td>00</td>
<td>80</td>
<td>01</td>
<td>01</td>
<td>0x1000</td>
<td>0x000F</td>
<td>01</td>
<td>Acpi(HWP0002,400)/Pci(1\1)</td>
</tr>
<tr>
<td>00</td>
<td>C0</td>
<td>01</td>
<td>00</td>
<td>0x1000</td>
<td>0x0021</td>
<td>04</td>
<td>Acpi(HWP0002,600)/Pci(1\0)</td>
</tr>
<tr>
<td>00</td>
<td>E0</td>
<td>01</td>
<td>00</td>
<td>0x103C</td>
<td>0x1290</td>
<td>XX</td>
<td>Acpi(HWP0002,700)/Pci(1\0)</td>
</tr>
<tr>
<td>00</td>
<td>E0</td>
<td>01</td>
<td>01</td>
<td>0x103C</td>
<td>0x1048</td>
<td>XX</td>
<td>Acpi(HWP0002,700)/Pci(1\1)</td>
</tr>
</tbody>
</table>
System Wake-On-LAN: Enabled

BOOT INFORMATION

Monarch CPU:

Current  Preferred
Monarch   Monarch
CPU       CPU
Module/   Module/
Logical   Logical  Warnings
-------  ---------  --------
0/0       0/0        0/0

AutoBoot: ON - Timeout is : 10 sec

Boottest:

BOOTTEST Settings Default Variable

OS is not speedy boot aware.

Selftest  Setting
---------  ---------------
early_cpu Run this test
late_cpu  Run this test
platform  Run this test
chipset   Run this test
io_hw     Run this test
mem_init  Run this test
mem_test  Run this test

LAN Address Information:

LAN Address       Path
-----------------  ----------------------------------------
*Mac(000E7F7E07FA) Acpi(HWP0002,100)/Pci(2|0)/Mac(000E7F7E07FA))
Mac(000E7F7E07FB)  Acpi(HWP0002,100)/Pci(2|1)/Mac(000E7F7E07FB))

FIRMWARE INFORMATION

Firmware Revision: 86.10 [4432]
PAL_A: 7.31/5.37
PAL_B: 5.69
EFI Spec: 1.10
EFI Intel Drop: 14.62
EFI Build: 86.10
SAL Spec: 3.01
SAL_A: 2.00
SAL_B: 86.10
POSSE: 0.10
ACPI: 7.00
SMBIOS: 2.3.2a:
BMC Revision: 3.42
IPMI: 1.00
Management Processor Revision: E.03.02

Updatable EFI Drivers:
- Floating-Point Software Assistance Handler: 00000118
- LSI Logic Ultra320 SCSI Driver: 01030000
- Broadcom Gigabit Ethernet Driver: 00070003
- Intel(R) PRO/1000 Ethernet Driver: 00002160

WARNING AND STOP BOOT INFORMATION

Error[55] : Invalid or inaccessible system ID(s)

CHIP REVISION INFORMATION

<table>
<thead>
<tr>
<th>Chip Type</th>
<th>Logical ID</th>
<th>Device ID</th>
<th>Chip Revision</th>
</tr>
</thead>
</table>

144 Utilities
<table>
<thead>
<tr>
<th>Component</th>
<th>Offset</th>
<th>Length</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Memory Controller</td>
<td>0</td>
<td>122b</td>
<td>0023</td>
</tr>
<tr>
<td>Root Bridge</td>
<td>0</td>
<td>1229</td>
<td>0023</td>
</tr>
<tr>
<td>Host Bridge</td>
<td>0000</td>
<td>122e</td>
<td>0032</td>
</tr>
<tr>
<td>Host Bridge</td>
<td>0001</td>
<td>122e</td>
<td>0032</td>
</tr>
<tr>
<td>Host Bridge</td>
<td>0002</td>
<td>122e</td>
<td>0032</td>
</tr>
<tr>
<td>Host Bridge</td>
<td>0003</td>
<td>122e</td>
<td>0032</td>
</tr>
<tr>
<td>Host Bridge</td>
<td>0004</td>
<td>122e</td>
<td>0032</td>
</tr>
<tr>
<td>Host Bridge</td>
<td>0006</td>
<td>122e</td>
<td>0032</td>
</tr>
<tr>
<td>Host Bridge</td>
<td>0007</td>
<td>122e</td>
<td>0032</td>
</tr>
<tr>
<td>Other Bridge</td>
<td>0</td>
<td>0</td>
<td>0002</td>
</tr>
<tr>
<td>Other Bridge</td>
<td>0</td>
<td>0</td>
<td>0009</td>
</tr>
<tr>
<td>Baseboard MC</td>
<td>0</td>
<td>0</td>
<td>0342</td>
</tr>
</tbody>
</table>
### Example C-9 info cpu Command

Shell> info cpu

**PROCESSOR MODULE INFORMATION**

<table>
<thead>
<tr>
<th>CPU Module</th>
<th># of Logical CPUs</th>
<th>Speed</th>
<th>L3 Cache Size</th>
<th>L4 Cache Size</th>
<th>Family/Model (hex.)</th>
<th>Rev</th>
<th>State</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>4</td>
<td>1.4 GHz</td>
<td>6 MB</td>
<td>None</td>
<td>20/00 B0</td>
<td>B0</td>
<td>Active</td>
</tr>
<tr>
<td>1</td>
<td>4</td>
<td>1.4 GHz</td>
<td>6 MB</td>
<td>None</td>
<td>20/00 B0</td>
<td>B0</td>
<td>Active</td>
</tr>
</tbody>
</table>

CPU threads are turned on.

### Example C-10 info mem Command

Shell> info mem

**MEMORY INFORMATION**

<table>
<thead>
<tr>
<th>DIMM</th>
<th>Current</th>
<th>DIMM</th>
<th>Current</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>256MB</td>
<td>Active</td>
<td>256MB</td>
</tr>
<tr>
<td>1</td>
<td>256MB</td>
<td>Active</td>
<td>256MB</td>
</tr>
<tr>
<td>2</td>
<td>----</td>
<td>----</td>
<td>----</td>
</tr>
<tr>
<td>3</td>
<td>----</td>
<td>----</td>
<td>----</td>
</tr>
<tr>
<td>4</td>
<td>----</td>
<td>----</td>
<td>----</td>
</tr>
<tr>
<td>5</td>
<td>----</td>
<td>----</td>
<td>----</td>
</tr>
</tbody>
</table>

Active Memory : 1024 MB
Installed Memory : 1024 MB

---
Example C-11 info io Command

Shell> info io

I/O INFORMATION

BOOTABLE DEVICES

<table>
<thead>
<tr>
<th>Order</th>
<th>Media Type</th>
<th>Path</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>CDROM</td>
<td>Acpi(HWP0002,0)/Pci(2</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Seg</th>
<th>Bus</th>
<th>Dev</th>
<th>Fnc</th>
<th>Vendor</th>
<th>Device</th>
<th>Slot</th>
<th>Path</th>
</tr>
</thead>
<tbody>
<tr>
<td>00</td>
<td>00</td>
<td>01</td>
<td>00</td>
<td>0x1033</td>
<td>0x0035</td>
<td>XX</td>
<td>Acpi(HWP0002,0)/Pci(1</td>
</tr>
<tr>
<td>00</td>
<td>00</td>
<td>01</td>
<td>01</td>
<td>0x1033</td>
<td>0x0035</td>
<td>XX</td>
<td>Acpi(HWP0002,0)/Pci(1</td>
</tr>
<tr>
<td>00</td>
<td>00</td>
<td>01</td>
<td>02</td>
<td>0x1033</td>
<td>0x00E0</td>
<td>XX</td>
<td>Acpi(HWP0002,0)/Pci(1</td>
</tr>
<tr>
<td>00</td>
<td>00</td>
<td>02</td>
<td>00</td>
<td>0x1095</td>
<td>0x0649</td>
<td>XX</td>
<td>Acpi(HWP0002,0)/Pci(2</td>
</tr>
<tr>
<td>00</td>
<td>20</td>
<td>01</td>
<td>00</td>
<td>0x1000</td>
<td>0x0030</td>
<td>XX</td>
<td>Acpi(HWP0002,200)/Pci(1</td>
</tr>
<tr>
<td>00</td>
<td>20</td>
<td>01</td>
<td>01</td>
<td>0x1000</td>
<td>0x0030</td>
<td>XX</td>
<td>Acpi(HWP0002,200)/Pci(1</td>
</tr>
<tr>
<td>00</td>
<td>20</td>
<td>02</td>
<td>00</td>
<td>0x8086</td>
<td>0x1079</td>
<td>XX</td>
<td>Acpi(HWP0002,200)/Pci(2</td>
</tr>
<tr>
<td>00</td>
<td>20</td>
<td>02</td>
<td>01</td>
<td>0x8086</td>
<td>0x1079</td>
<td>XX</td>
<td>Acpi(HWP0002,200)/Pci(2</td>
</tr>
<tr>
<td>00</td>
<td>40</td>
<td>01</td>
<td>00</td>
<td>0x1000</td>
<td>0x0021</td>
<td>03</td>
<td>Acpi(HWP0002,200)/Pci(1</td>
</tr>
<tr>
<td>00</td>
<td>60</td>
<td>01</td>
<td>00</td>
<td>0x1077</td>
<td>0x2312</td>
<td>02</td>
<td>Acpi(HWP0002,200)/Pci(1</td>
</tr>
<tr>
<td>00</td>
<td>60</td>
<td>01</td>
<td>01</td>
<td>0x1077</td>
<td>0x2312</td>
<td>02</td>
<td>Acpi(HWP0002,200)/Pci(1</td>
</tr>
<tr>
<td>00</td>
<td>80</td>
<td>01</td>
<td>00</td>
<td>0x1000</td>
<td>0x000F</td>
<td>01</td>
<td>Acpi(HWP0002,400)/Pci(1</td>
</tr>
<tr>
<td>00</td>
<td>80</td>
<td>01</td>
<td>01</td>
<td>0x1000</td>
<td>0x000F</td>
<td>01</td>
<td>Acpi(HWP0002,400)/Pci(1</td>
</tr>
<tr>
<td>00</td>
<td>C0</td>
<td>01</td>
<td>00</td>
<td>0x1000</td>
<td>0x0021</td>
<td>04</td>
<td>Acpi(HWP0002,600)/Pci(1</td>
</tr>
<tr>
<td>00</td>
<td>E0</td>
<td>01</td>
<td>00</td>
<td>0x103C</td>
<td>0x1290</td>
<td>XX</td>
<td>Acpi(HWP0002,700)/Pci(1</td>
</tr>
<tr>
<td>00</td>
<td>E0</td>
<td>01</td>
<td>01</td>
<td>0x103C</td>
<td>0x1048</td>
<td>XX</td>
<td>Acpi(HWP0002,700)/Pci(1</td>
</tr>
<tr>
<td>00</td>
<td>E0</td>
<td>02</td>
<td>00</td>
<td>0x1002</td>
<td>0x5159</td>
<td>XX</td>
<td>Acpi(HWP0002,700)/Pci(2</td>
</tr>
</tbody>
</table>

System Wake-On-LAN: Enabled
Example C-12 info boot Command

Shell> info boot

BOOT INFORMATION

Monarch CPU:

<table>
<thead>
<tr>
<th>Current</th>
<th>Preferred</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monarch</td>
<td>Monarch</td>
</tr>
<tr>
<td>CPU</td>
<td>CPU</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Module/Logical</th>
<th>Logical</th>
<th>Warnings</th>
</tr>
</thead>
<tbody>
<tr>
<td>0/0</td>
<td>0/0</td>
<td></td>
</tr>
</tbody>
</table>

AutoBoot: ON - Timeout is : 10 sec

Boottest:

BOOTTEST Settings Default Variable

OS is not speedy boot aware.

<table>
<thead>
<tr>
<th>Selftest</th>
<th>Setting</th>
</tr>
</thead>
<tbody>
<tr>
<td>early_cpu</td>
<td>Run this test</td>
</tr>
<tr>
<td>late_cpu</td>
<td>Run this test</td>
</tr>
<tr>
<td>platform</td>
<td>Run this test</td>
</tr>
<tr>
<td>chipset</td>
<td>Run this test</td>
</tr>
<tr>
<td>io_hw</td>
<td>Run this test</td>
</tr>
<tr>
<td>mem_init</td>
<td>Run this test</td>
</tr>
<tr>
<td>mem_test</td>
<td>Run this test</td>
</tr>
</tbody>
</table>

LAN Address Information:

<table>
<thead>
<tr>
<th>LAN Address</th>
<th>Path</th>
</tr>
</thead>
<tbody>
<tr>
<td>*Mac(000E7F7E07FA)</td>
<td>Acpi(HWP0002,100)/Pci(2</td>
</tr>
<tr>
<td>Mac(000E7F7E07FB)</td>
<td>Acpi(HWP0002,100)/Pci(2</td>
</tr>
</tbody>
</table>

lanaddress

Enables you to display the core I/O MAC address.

Syntax:

   lanaddress

Parameters

   none
**Example C-13 lanaddress Command**

LAN Address Information:

<table>
<thead>
<tr>
<th>LAN Address</th>
<th>Path</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mac(00306E4C4F1A)</td>
<td>Acpi(HWP0002,0)/Pci(3</td>
</tr>
<tr>
<td>*Mac(00306E4C0FF2)</td>
<td>Acpi(HWP0002,100)/Pci(2</td>
</tr>
</tbody>
</table>

monarch

Displays or modifies the ID of the bootstrap processor. The preferred monarch number is stored in NVM.

**Syntax**

monarch <cpu>

**Parameters**

<cpu> specifies a cpu

**Operation**

If specified with no parameters, monarch displays the Monarch processor for the server. Specifying a processor number alters the preferred Monarch processor. None of these changes take affect until after a reboot.

**Example C-14 monarch Command**

```shell
Shell> monarch
Current  Preferred  Possible Warnings
--------  ---------  -----------------
0         0         
0         0         

To view monarch: fs0 :\ monarch

<table>
<thead>
<tr>
<th>Processor</th>
</tr>
</thead>
</table>
current status | 0 |
next boot status | 0 |

To set the monarch processor to 1: fs0 :\ monarch 1

<table>
<thead>
<tr>
<th>Processor</th>
</tr>
</thead>
</table>
current status | 0 |
next boot status | 1 |
```

pdt

Displays or clears the contents of the page deallocation table.

**Syntax**

pdt (clear)

**Parameters**

<clear> clears the pdt
Operation

With no options specified, the command displays the PDT information for the server. The PDT is cleared and a reboot is required for memory reallocation and safe booting.

Example C-15 pdt Command

Shell> pdt
PDT Information for PD

Last Clear time for PD: PDT has not been cleared
Number of total entries in PD PDT: 100
Number of used entries in PD PDT: 0
Number of free entries in PD PDT: 50
Number of permanent correctable (SBE) entries in PD PDT: 0
Number of permanent uncorrectable (MBE) entries in PD PDT: 0
Address of first uncorrectable error in PD: 0x0000000000000000

Example C-16 pdt clear Command

Shell> pdt clear
Are you sure you want to clear the PDT? [y/N] y
Shell>

Shell> pdt
PDT Information

Last Clear time: 10/21/01 5:00p
Number of total entries in PDT: 50
Number of used entries in PDT: 0
Number of free entries in PDT: 50
Number of single-bit entries in PDT: 0
Number of multi-bit entries in PDT: 0
Address of first multi-bit error: 0x0000000000000000

sysmode

Display or modify the system mode.

Syntax

    sysmode <normal | admin| service>

Parameters

    <normal>     sets system mode to normal
    <admin>      sets system mode to admin
    <service>    sets system mode to service

Operation

If specified alone, sysmode displays the system mode. If a mode is specified as a parameter, the system mode changes. This new mode takes effect immediately. The system mode is retained on successive boots. Interaction with sysmode in a variety of scenarios is outlined below.
Example C-17 sysmode Command

Shell> sysmode
System Mode: NORMAL

Shell> sysmode admin
You are now in admin mode.

Shell> sysmode service
You are now in service mode.

Shell> sysmode normal
You are now in normal mode

Specifying SCSI Parameters

The following SCSI parameters can be configured for the SCSI board:
• SCSI ID (SCSI initiator ID)
• Maximum data transfer rate (SCSI rate)
• Bus width
• Whether the HBA is bootable (driver support)
• Avoid bus resets (secondary cluster server)
1. to map the parameters for all PCI cards installed in the server, enter the `info io` command at the EFI shell prompt.

A list of all the devices that are installed in the HP Integrity rx4640 server and managed by EFI drivers displays. The output could look like this:

**I/O INFORMATION**

**BOOTABLE DEVICES**

<table>
<thead>
<tr>
<th>Order</th>
<th>Media Type</th>
<th>Path</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>CDROM</td>
<td>Acpi(HWP0002,0)/Pci(2</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Seg</th>
<th>Bus</th>
<th>Dev</th>
<th>Fnc</th>
<th>Vendor</th>
<th>Device</th>
<th>Slot</th>
<th>Path</th>
</tr>
</thead>
<tbody>
<tr>
<td>00</td>
<td>00</td>
<td>01</td>
<td>00</td>
<td>0x1033</td>
<td>0x0035</td>
<td>XX</td>
<td>Acpi(HWP0002,0)/Pci(1</td>
</tr>
<tr>
<td>00</td>
<td>00</td>
<td>01</td>
<td>02</td>
<td>0x1033</td>
<td>0x00E0</td>
<td>XX</td>
<td>Acpi(HWP0002,0)/Pci(1</td>
</tr>
<tr>
<td>00</td>
<td>00</td>
<td>02</td>
<td>00</td>
<td>0x1095</td>
<td>0x0649</td>
<td>XX</td>
<td>Acpi(HWP0002,0)/Pci(2</td>
</tr>
<tr>
<td>00</td>
<td>20</td>
<td>01</td>
<td>00</td>
<td>0x1000</td>
<td>0x0030</td>
<td>XX</td>
<td>Acpi(HWP0002,100)/Pci(1</td>
</tr>
<tr>
<td>00</td>
<td>20</td>
<td>01</td>
<td>01</td>
<td>0x1000</td>
<td>0x0030</td>
<td>XX</td>
<td>Acpi(HWP0002,100)/Pci(1</td>
</tr>
<tr>
<td>00</td>
<td>20</td>
<td>02</td>
<td>00</td>
<td>0x8086</td>
<td>0x1079</td>
<td>XX</td>
<td>Acpi(HWP0002,100)/Pci(2</td>
</tr>
<tr>
<td>00</td>
<td>20</td>
<td>02</td>
<td>01</td>
<td>0x8086</td>
<td>0x1079</td>
<td>XX</td>
<td>Acpi(HWP0002,100)/Pci(2</td>
</tr>
<tr>
<td>00</td>
<td>40</td>
<td>01</td>
<td>00</td>
<td>0x1000</td>
<td>0x0021</td>
<td>03</td>
<td>Acpi(HWP0002,200)/Pci(1</td>
</tr>
<tr>
<td>00</td>
<td>60</td>
<td>01</td>
<td>00</td>
<td>0x1077</td>
<td>0x2312</td>
<td>02</td>
<td>Acpi(HWP0002,300)/Pci(1</td>
</tr>
<tr>
<td>00</td>
<td>60</td>
<td>01</td>
<td>01</td>
<td>0x1077</td>
<td>0x2312</td>
<td>02</td>
<td>Acpi(HWP0002,300)/Pci(1</td>
</tr>
<tr>
<td>00</td>
<td>80</td>
<td>01</td>
<td>00</td>
<td>0x1000</td>
<td>0x000F</td>
<td>01</td>
<td>Acpi(HWP0002,400)/Pci(1</td>
</tr>
<tr>
<td>00</td>
<td>80</td>
<td>01</td>
<td>01</td>
<td>0x1000</td>
<td>0x000F</td>
<td>01</td>
<td>Acpi(HWP0002,400)/Pci(1</td>
</tr>
<tr>
<td>00</td>
<td>C0</td>
<td>01</td>
<td>00</td>
<td>0x1000</td>
<td>0x0021</td>
<td>04</td>
<td>Acpi(HWP0002,600)/Pci(1</td>
</tr>
<tr>
<td>00</td>
<td>E0</td>
<td>01</td>
<td>00</td>
<td>0x103C</td>
<td>0x1290</td>
<td>XX</td>
<td>Acpi(HWP0002,700)/Pci(1</td>
</tr>
<tr>
<td>00</td>
<td>E0</td>
<td>01</td>
<td>01</td>
<td>0x103C</td>
<td>0x1048</td>
<td>XX</td>
<td>Acpi(HWP0002,700)/Pci(1</td>
</tr>
<tr>
<td>00</td>
<td>E0</td>
<td>02</td>
<td>00</td>
<td>0x1002</td>
<td>0x5159</td>
<td>XX</td>
<td>Acpi(HWP0002,700)/Pci(2</td>
</tr>
</tbody>
</table>

System Wake-On-LAN: Enabled

In the preceding example, a single SCSI interface is shown in the listing. The information for both channels of the SCSI interface is shown in **bold**, for highlighting purposes.

For each channel of the SCSI board, you need to note certain information. As an example, look at the information for the SCSI interface (the first two bold lines). For each channel of this SCSI interface, note the following information:

- **Bus #**—identifies the bus the device is on; for the SCSI interface, this is the same for both channels. In this example, the bus number is **20**.
- **Dev #**—the ID the device is assigned on the bus; for the SCSI interface, this is the same for both channels. In this example, the SCSI interface is device **01**.
- **Fnc #**—identifies the channel of the device (**00** for channel A, **01** for channel B, and so on). In this example, because the SCSI interface has two channels, one channel is **00** and the other is **01**.
- **Vendor ID**—shows the device's vendor ID; for the SCSI interface, this is the same for both channels. For all the SCSI interface the ID is **0x1000**.
- **Device ID**—shows the device ID; for the SCSI interface, this is the same for both channels. For the SCSI interface the ID is **0x0030**.
- **Slot #**—identifies the physical card slot in the server where the SCSI interface is installed; for the SCSI interface, this is the same for both channels. In this example, the SCSI interface is on the I/O baseboard therefore the in slot number is **xx**.
- **Path**—identifies the device's path; for the SCSI interface, this is the same for both channels. In this example, the SCSI interface path is **Acpi(HWP0002,200)/Pci(1|0)** for channel A and **Acpi(HWP0002,200)/Pci(1|1)** for channel B.

Using the SCSI interface information from the example above, the pieces of information that, combined, tell you this is a SCSI interface are the following (shown in **bold**, for highlighting purposes):

<table>
<thead>
<tr>
<th>Order</th>
<th>Bus</th>
<th>Dev</th>
<th>ID</th>
<th>Slot</th>
<th>Path</th>
</tr>
</thead>
<tbody>
<tr>
<td>20</td>
<td>01</td>
<td>00</td>
<td>0x1000</td>
<td>0x0030</td>
<td>XX</td>
</tr>
<tr>
<td>20</td>
<td>01</td>
<td>01</td>
<td>0x1000</td>
<td>0x0030</td>
<td>XX</td>
</tr>
</tbody>
</table>
Looking at all of the above information together, the vendor (0x1000) and device (0x0030) are the IDs for a SCSI interface. Of the devices with those IDs, this device has two channels (Fnc # of 00 immediately followed by Fnc # of 01). Also, this SCSI interface has a non-numeric (XX) slot # indicating that it is on the I/O baseboard.

2. To obtain the controller’s handle for the SCSI interface, enter the `devtree` command at the EFI shell prompt.

A tree of all EFI-capable devices installed in the server displays. The output could look like this:

```
Shell> devtree
Device Tree
Ctrl[04]
  Ctrl[06] VenHw(SysROM)
  Ctrl[0B] Acpi(HWP0002,0)
  Ctrl[15] Usb Open Host Controller
  Ctrl[16] Usb Open Host Controller
  Ctrl[17] Acpi(HWP0002,0)/Pci(1|2)
  Ctrl[18] PCI IDE/ATAPI Controller
  Ctrl[56] DV-28E-C
Ctrl[0C] Acpi(HWP0002,100)
  Ctrl[1C] LSI Logic Ultra320 SCSI Controller
  Ctrl[1D] LSI Logic Ultra320 SCSI Controller
  Ctrl[1E] Acpi(HWP0002,100)/Pci(2|0)
  Ctrl[57] Acpi(HWP0002,100)/Pci(2|0)/Mac(000E7F7E07FA)
  Ctrl[3F] Acpi(HWP0002,100)/Pci(2|1)
  Ctrl[58] Acpi(HWP0002,100)/Pci(2|1)/Mac(000E7F7E07FB)
Ctrl[0D] Acpi(HWP0002,200)
  Ctrl[20] Acpi(HWP0002,200)/Pci(1|0)
Ctrl[0E] Acpi(HWP0002,300)
  Ctrl[22] HP 2 Gb Dual Port PCI/PCI-X Fibre Channel Adapter ( Port 1)
  Ctrl[23] HP 2 Gb Dual Port PCI/PCI-X Fibre Channel Adapter ( Port 2)
Ctrl[0F] Acpi(HWP0002,400)
  Ctrl[24] Acpi(HWP0002,400)/Pci(1|0)
  Ctrl[25] Acpi(HWP0002,400)/Pci(1|1)
Ctrl[10] Acpi(HWP0002,600)
  Ctrl[26] Acpi(HWP0002,600)/Pci(1|0)
  Ctrl[27] Acpi(HWP0002,700)/Pci(1|0)
  Ctrl[28] Acpi(HWP0002,700)/Pci(1|1)
  Ctrl[43] 16550 Serial UART Driver
  Ctrl[44] VT-100+ Serial Console
  Ctrl[3E] Primary Console Input Device
  Ctrl[3F] Primary Console Output Device
  Ctrl[3D] Primary Standard Error Device
  Ctrl[29] Acpi(HWP0002,700)/Pci(2|0)
Ctrl[40] Acpi(PNP0501,0)
  Ctrl[41] 16550 Serial UART Driver
  Ctrl[42] VT-100+ Serial Console
Ctrl[54] VenHw(D65A6B8C-71E5-4DF0-A909-F0D2992B5AA9)
```

In the preceding example, the SCSI interface information is shown highlighted bold. You can tell the information is for the SCSI interface because the path on the first line — `Acpi(HWP0002,100)` — is the path from the information displayed by the `info io` command. The next two lines are for the SCSI interface two channels, one line for each channel (they contain the SCSI interface description [LSI Logic Ultra320 SCSI Controller]). Note the value shown for Ctrl—17 and 18—at the beginning of each of those lines; this is the controller’s handle for each channel. You need to know it for the next step.

3. To obtain the EFI driver’s handle for the SCSI interface, enter the `drvcfg` command at the EFI shell prompt.

A list of all EFI-capable configurable components in the server displays. The output could look like this:

```
154 Utilities
```
Shell> drvcfg
Configurable Components
Drv[3F] Ctrl[19] Lang[eng]
Drv[45] Ctrl[18] Lang[eng]

This listing shows which driver controls which device (controller). In the above example, the SCSI interface information is shown highlighted **bold**. You can tell the information is for this SCSI interface because the values shown for Ctrl—17 and 18—are the controller’s handles for the SCSI interface two channels (from the information displayed by the devtree command).

**NOTE:** The EFI driver’s handle values change on every boot.

**TIP:** From the drvcfg command, HP recommends you record these two pieces of information for each channel of each SCSI interface for parameters to be changed:
- **Drv** (the EFI driver’s handle)
- **Ctrl** (the controller’s handle)

4. Using the information (the driver’s handle [Drv] and the controller’s handle [Ctrl]) from the drvcfg command, start the EFI SCSI Setup Utility for one channel of this SCSI interface.
5. Still at the EFI shell prompt, enter the `drvcfg -s drv_handle cntrl_handle` command.

where:
- `drv_handle` is the handle of the driver that controls the channel whose SCSI ID you want to display or change
- `cntrl_handle` is the handle of the controller for the channel whose SCSI ID you want to display or change

Continuing the example for Channel A of this SCSI interface, you would enter:

```
drvcfg -s 45 18
```

The EFI SCSI Setup Utility starts and its main menu displays, showing a list of all the EFI capable SCSI interfaces in the server.

6. Move the cursor to highlight the channel of the SCSI interface.
7. Press **Enter** (to determine which channel of the interface to highlight, match the PCI Bus, PCI Dev, and PCI Func values on this screen to the Bus #, Dev #, and Fnc # values from the info io command).

**CAUTION:** Do not select the <Global Properties> option on the main menu.

**TIP:** To move the cursor in the EFI SCSI Setup Utility, you can use these keys:

- Arrow keys: ↑ ↓ ← →
- Alternate keys:
  - **H** = left
  - **J** = down
  - **K** = up
  - **L** = right
  - **I** = home
  - **O** = end

8. The “Adapter Properties” screen for this channel of the SCSI interface displays. Ensure the utility is running for the channel of the SCSI interface by comparing the values shown for
PCI Bus, PCI Device, and PCI Function to the Bus #, Dev #, and Fnc # values from the info io command.

⚠️ **CAUTION:** Do not change the value for any of these following fields on the “Adapter Properties” screen:
- Auto Termination
- SCSI Parity
- SCSI Bus Scan Order
- Spinup Delay (Secs)

Changing any of these fields can cause unpredictable results.

⚠️ **CAUTION:** Do not change the value for any of these following fields on the “Device Properties” screen:
- Scan Id
- Scan LUNs > 0
- Disconnect
- SCSI Timeout
- Queue Tags
- Format
- Verify

Changing any of these fields can cause unpredictable results.

9. You can display (and optionally change) any SCSI parameters listed below for the channel of the SCSI interface, or restore its SCSI parameters to their default values.
   - SCSI ID
   - Maximum data transfer rate
   - Bus width
   - Whether the SCSI interface is bootable (driver support)
   - Avoid bus resets (secondary cluster server)
   - Restore Defaults

10. To navigate to the appropriate SCSI parameter, use the arrow keys.
11. To scroll through the values, use the plus (+) and minus (-) keys.
12. To exit the Adapter Properties screen, press Esc. You are given these choices:
   - Cancel the exit from the screen (to stay in the Adapter Properties screen for the channel of the SCSI interface)
   - Save the changes you made and exit the screen
   - Discard the changes you made and exit the screen

13. Move the cursor to the action (cancel, save, or discard) you want to take; press Enter.
    If you selected cancel, you remain in the Adapter Properties screen for the channel of the SCSI interface. You can still change the channel’s parameters listed above.
    If you selected save or discard, you are placed in the EFI SCSI Setup Utility’s main menu.

⚠️ **CAUTION:** Do not select the <Global Properties> option on the main menu.

14. To exit the main menu and the EFI SCSI Setup Utility, press Esc.
15. Select the option for exiting the utility.
16. When you are prompted, press Enter to stop the SCSI interface; you are now back at the EFI shell prompt.
17. At the EFI shell prompt, enter reset.
   The server starts to reboot. This is required to cause the new SCSI setting.
Using the Boot Configuration Menu

The Boot Configuration Menu allows you to select console output and input devices, as well as various boot options. It contains the following items:

- Boot From File
- Add Boot Entry
- Edit Boot Entry
- Remove Boot Entry
- Edit OS Boot Order
- AutoBoot Configuration
- BootNext Configuration
- Driver Configuration
- Console Configuration
- System Reset

These items are described in the following sections.

In all menus, select:

- Refer to the status bar on the bottom of the screen for help on menus and navigation
- **Enter** to select an item after using the arrow keys to highlight the item
- **Save Settings to NVRAM** to save your changes

**NOTE:** The options shown here are examples. Your server may have different options available based on the server configuration and installed hardware components.

### Boot From File

To manually run a specific application or driver, use this option.

**NOTE:** This option boots the selected application or driver one time only. When you exit the application, you return to this menu.

This option displays the file systems that are on your server or workstation and lets you browse these file systems for applications or drivers that are executable. Executable files end with the `.efi` extension. You can also select remote boot (LAN) options that have been configured on your network.

For example:

**Boot From a File. Select a Volume**

- NO VOLUME LABEL [Acpi(HWP0002,0)/Pci(2|0)/Ata(Primary,Master)/CDROM
- CD_FORMAT [Acpi(HWP0002,0)/Pci(2|0)/Ata(Secondary,Master)/CDROM
- Removable Media Boot [Acpi(HWP0002,500)/Pci(2|0)/Ata(Secondary,Master)
- Load File [EFI Shell [Built-in]]
- Load File [Acpi(HWP0002,0)/Pci(3|0)/Mac(00306E4C4F1A)]
- Exit

In this example:

- NO VOLUME LABEL is a hard drive. When you format a hard drive, the EFI tools provide an option to LABEL the disk. In this example, the volume was not labelled.
- CD_FORMAT is the label created for the disk currently inside the DVD drive.
- Removable Media Boot allows you to boot from a removable media drive (CD/DVD drive). This option does not support booting from a specific file on a specific removable media disc.
- The two load files are the EFI Shell and the LAN.

### Add Boot Entry

To add items to the EFI boot menu, use the **Add Boot** option.

This option displays the file systems that are on your server and lets you browse these file systems for applications or drivers that are executable. Executable files end with the `.efi` extension. You
can also select remote boot (LAN) options that have been configured on your network. The option you have selected is added to the EFI boot menu.

If you add a new drive to your server, you must manually add its boot options list if you want to make it a bootable device.

When adding a boot option that already exists in the Boot Manager list of boot options, you can choose whether to create a new option or modify the existing one. If you:

- Choose to modify an existing option, you can change the boot option name or add boot option arguments to the existing option.
- Create a new boot option for an already existing option, multiple instances of the same boot option exist.

For example:

Add a Boot Option. Select a Volume

NO VOLUME LABEL [Acpi(HWP0002,0)/Pci(2|0)/Ata(Primary,Master)/CDROM
Removable Media Boot [Acpi(HWP0002,0)/Pci(2|0)/Ata(Secondary,Master)
Load File [EFI Shell [Built-in]]
Load File [Acpi(HWP0002,0)/Pci(3|0)/Mac(00306E4F1A)]
Exit

In this example:

- Most of the items are the same options in Boot From a File.
- NO VOLUME LABEL is a hard drive. You can search through the disk for bootable applications to add to the Boot Manager list of Boot options.
- Removable Media Boot will treat the Removable Media (generally a CD) as a bootable device.
- Load File EFI Shell adds a new instance to the EFI Shell. Load File with the MAC address adds a network boot option

Remove Boot Entry

To remove boot options from the EFI boot menu, use the Edit Boot option.

NOTE: This does not delete any files, applications or drivers from your server.

This option displays a list of boot options that are configured on your server. The names will match the options on the main Boot Manager menu (above).

If you remove a drive from your server, you must manually delete it from the boot options list.

- To delete an item from the list, use the arrow keys to highlight the item and press Enter.
- To remove all of the entries from the EFI boot menu, select Delete All Boot Options. This setting can be used as a security device on servers that are accessed remotely.

Edit Boot Entry

To change the order of boot options. The order in which options are listed in the EFI boot menu also reflects the order in which the server attempts to boot. If the first boot option fails, the server tries booting the second, then the third, and so forth, until a boot option succeeds or until all options have failed.

For example, if you normally boot using a configuration on your LAN but would like to boot from a local hard drive if the LAN is unavailable, move the LAN boot option to the top of the list, followed by the hard drive boot option.

The menu lists boot options that currently exist in the main Boot Manager menu. You can change the priority of the items by moving them up or down in the list:

- To move an option up, press U.
- To move an option down, press D.
- To modify the order in the Boot Manager menu, select Save Settings to NVRAM. This modifies the order that the Boot Manager attempts to boot the options.

The items at the bottom of the screen are descriptions of the selected option.
For example:
Change boot order. Select an Operation
   EFI Shell [Built-in]
   Current OS
   Save Settings to NVRAM
   Help
   Exit

VenHw(D65A6B8C-71E5-4DF0-A909-F0D2992B5AA9)
Boot0000

**BootNext Configuration**

To run the selected boot option immediately upon entering the main Boot Manager menu, use the BootNext option. This option is useful for booting an option that only needs to be booted once, without changing any other setting in the main Boot Manager menu. This is a one-time operation and does not change the permanent system boot settings.

This option displays the file systems that are on your server and lets you browse these file systems for applications or drivers that are executable. Executable files end with the `.efi` extension. You can also select remote boot (LAN) options that have been configured on your network.

To restore the default boot next setting, select Reset **BootNext Setting**.

For example:
Manage BootNext setting. Select an Operation
   EFI Shell [Built-in]
   Current OS
   Reset BootNext Setting
   Save Settings to NVRAM
   Help
   Exit

VenHw(D65A6B8C-71E5-4DF0-A909-F0D2992B5AA9)
Boot0000

**AutoBoot Configuration**

To set the amount of time the server pauses before attempting to launch the first item in the Boot Options list, use the AutoBoot option.

For example:
Set Auto Boot Timeout. Select an Option
   Set Timeout Value
   Delete/Disable Timeout
   Help
   Exit

Interrupting the timeout during the countdown stops the Boot Manager from loading any boot options automatically. If there is no countdown, boot options must be selected manually.

- To set the auto boot timeout value, in seconds, select **Set Timeout Value** and enter the desired value.
- To disable the timeout function, select **Delete/Disable Timeout**.

**NOTE:** When this option is selected, the server does not automatically boot. The server stops at the EFI boot menu and waits for user input.

**Driver Configuration**

To define the devices that display output from the system console, use the option. This list normally includes the VGA monitor and a serial port for directing output to a terminal emulation package.
NOTE: If you install a modem in your server, make sure you disable the modem serial port in both the Active Console Input and Active Console Output device lists.

Some operating systems support multiple consoles, such as a simultaneous serial and VGA output. To determine how many consoles are supported with your server, see your OS documentation. Multiple consoles are not supported for HP-UX or Windows (use the Smart Setup CD to switch between COM A and the iLO MP on Windows systems).

For example:

Select the Console Output Device(s)
Acpi(PNP0501,0)/Uart(9600 N81)/VenMsg(PcAnsi)
Acpi(PNP0501,0)/Uart(9600 N81)/VenMsg(Vt100)
* Acpi(PNP0501,0)/Uart(9600 N81)/VenMsg(Vt100+)
Acpi(PNP0501,0)/Uart(9600 N81)/VenMsg(VtUtf8)
Acpi(HWP0002,700)/Pci(1|1)/Uart(9600 N81)/VenMsg(PcAnsi)
Acpi(HWP0002,700)/Pci(1|1)/Uart(9600 N81)/VenMsg(Vt100)
* Acpi(HWP0002,700)/Pci(1|1)/Uart(9600 N81)/VenMsg(Vt100+)
Acpi(HWP0002,700)/Pci(1|1)/Uart(9600 N81)/VenMsg(VtUtf8)
* Acpi(HWP0002,700)/Pci(2|0)

* indicates a currently selected device.

This menu is identical to Console Error Devices. The HP Integrity rx4640 server does not support different configurations for Output and Error console. For correct operation:

- When changes are made to either Output or Error console menus, the identical change must be made in both menus.
- When changing serial devices, changes must be made to Output, Input, and Error menus for proper operation.

Table C-3 Console Output Devices

<table>
<thead>
<tr>
<th>Table C-3 Console Output Devices</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>To select:</strong></td>
</tr>
<tr>
<td>Serial A/Serial 1</td>
</tr>
<tr>
<td>iLO MP Serial Console</td>
</tr>
<tr>
<td>iLO MP VGA Port</td>
</tr>
</tbody>
</table>

- Each option is identified with an EFI device path. Not all options will be available, depending on the configuration of the server and the options purchased. Device paths can differ slightly on different product models.
- On both serial device examples, UART 9600 indicates the current baud rate of the serial device (can be changed with the EFI shell baud command), VenMsg Vt100+ is the current emulation type (several different terminal emulation protocols are supported, see list above).
- Only one terminal emulation type (PcAnsi, Vt100, etc.) can be selected for each serial console, but multiple serial consoles can be selected at a time.

Console Configuration

To define the devices that display output from the system console, use this option. This list normally includes the VGA monitor and a serial port for directing output to a terminal emulation package.

NOTE: If you install a modem in your server, make sure you disable the modem serial port in both the Active Console Input and Active Console Output device lists.

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For example:
Select the Console Output Device(s)

Acpi(PNP0501,0)/Uart(9600 N81)/VenMsg(PcAnsi)

Acpi(PNP0501,0)/Uart(9600 N81)/VenMsg(Vt100)

* Acpi(PNP0501,0)/Uart(9600 N81)/VenMsg(Vt100+)

Acpi(PNP0501,0)/Uart(9600 N81)/VenMsg(VtUtf8)

Acpi(HWP0002,700)/Pci(1|1)/Uart(9600 N81)/VenMsg(PcAnsi)

Acpi(HWP0002,700)/Pci(1|1)/Uart(9600 N81)/VenMsg(Vt100)

* Acpi(HWP0002,700)/Pci(1|1)/Uart(9600 N81)/VenMsg(Vt100+)

Acpi(HWP0002,700)/Pci(1|1)/Uart(9600 N81)/VenMsg(VtUtf8)

* Acpi(HWP0002,700)/Pci(2|0)

* indicates a currently selected device.

This menu is identical to Console Error Devices. The HP Integrity rx4640 server does not support different configurations for Output and Error console. For correct operation:

- When changes are made to either Output or Error console menus, the identical change must be made in both menus.
- When changing serial devices, changes must be made to Output, Input, and Error menus for proper operation.

Table C-4 Console Output Devices

<table>
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<tr>
<th>To select:</th>
<th>Choose:</th>
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<tbody>
<tr>
<td>Serial A/Serial 1</td>
<td>Acpi(PNP0501,0)/Uart(9600 N81)/VenMsg(Vt100+)</td>
</tr>
<tr>
<td>iLO MP Serial Console</td>
<td>Acpi(HWP0002,700)/Pci(1</td>
</tr>
<tr>
<td>iLO MP VGA Port</td>
<td>Acpi(HWP0002,700)/Pci(2</td>
</tr>
</tbody>
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- On both serial device examples, UART 9600 indicates the current baud rate of the serial device (can be changed with the EFI shell baud command), VenMsg Vt100+ is the current emulation type (several different terminal emulation protocols are supported, see list above).
- Only one terminal emulation type (PcAnsi, Vt100, etc.) can be selected for each serial console, but multiple serial consoles can be selected at a time.

System Reset

To define the devices that display output from the system console, use this option. This list normally includes the VGA monitor and a serial port for directing output to a terminal emulation package.

**NOTE:** If you install a modem in your server, make sure you disable the modem serial port in both the Active Console Input and Active Console Output device lists.

**NOTE:** Some operating systems support multiple consoles, such as a simultaneous serial and VGA output. To determine how many consoles are supported with your server, see your OS documentation. Multiple consoles are not supported for HP-UX or Windows (use the Smart Setup CD to switch between COM A and the iLO MP on Windows systems).

For example:

Select the Console Output Device(s)

Acpi(PNP0501,0)/Uart(9600 N81)/VenMsg(PcAnsi)

Acpi(PNP0501,0)/Uart(9600 N81)/VenMsg(Vt100)

* Acpi(PNP0501,0)/Uart(9600 N81)/VenMsg(Vt100+)

Acpi(PNP0501,0)/Uart(9600 N81)/VenMsg(VtUtf8)

Acpi(HWP0002,700)/Pci(1|1)/Uart(9600 N81)/VenMsg(PcAnsi)

Acpi(HWP0002,700)/Pci(1|1)/Uart(9600 N81)/VenMsg(Vt100)

* Acpi(HWP0002,700)/Pci(1|1)/Uart(9600 N81)/VenMsg(Vt100+)

Acpi(HWP0002,700)/Pci(1|1)/Uart(9600 N81)/VenMsg(VtUtf8)

* Acpi(HWP0002,700)/Pci(2|0)
This menu is identical to Console Error Devices. The HP Integrity rx4640 server does not support different configurations for Output and Error console. For correct operation:

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- When changing serial devices, changes must be made to Output, Input, and Error menus for proper operation.

### Table C-5 Console Output Devices

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</tr>
<tr>
<td>iLO MP Serial Console</td>
<td>Acpi(HWP0002,700)/Pci(1</td>
</tr>
<tr>
<td>iLO MP VGA Port</td>
<td>Acpi(HWP0002,700)/Pci(2</td>
</tr>
</tbody>
</table>

- Each option is identified with an EFI device path. Not all options will be available, depending on the configuration of the server and the options purchased. Device paths can differ slightly on different product models.
- On both serial device examples, UART 9600 indicates the current baud rate of the serial device (can be changed with the EFI shell baud command), VenMsg Vt100+ is the current emulation type (several different terminal emulation protocols are supported, see list above).
- Only one terminal emulation type (PcAnsi, Vt100, etc.) can be selected for each serial console, but multiple serial consoles can be selected at a time.

### Using the System Configuration Menu

The System Configuration Menu (on servers with EFI firmware version 2.0 or higher) includes the following options:

- Advanced System Information
- Set System Time
- Set System Date
- Set User Interface
- Set System Wake-On LAN
- Set System Defaults

#### Advanced System Information

The Advanced System Information Menu displays information about server and component configuration.

**Set System Time**

Set System Time lets you modify the system time.

**Set System Date**

Set System Date lets you modify the system date.

**Set User Interface**

Set User Interface lets you change the legacy boot manager user interface.

**Set System Wake-On LAN**

Set System Wake-On LAN lets the user enable or disable the server Wake-On_LAN settings.

**Set System Defaults**

Set System Defaults lets you select system default settings.
Using the Security Configuration Menu

The Security Configuration Menu (on servers with EFI firmware version 2.0 or higher) includes the following options:

- Administrator Password options
- User Password options

Administrator Password Options

Administrator Password Options lets you set and clear the administrator password.

User Password Options

User Password Options lets you set and clear the administrator password.

If you forget your passwords, they can be reset using an MP command. For more information, see the *HP Integrity and HP 9000 iLO MP Operations Guide*. 

Using the Boot Configuration Menu
Index

A
acacetone, 110
adapter
slot number, determining with info command, 153
ammonia, 110
antistatic wrist strap, 31
autoboot, 118

B
battery, server
removing and replacing, 75
benzene, 110
boot
EFI boot manager, 133
boot configuration menu, 157
boot options list, 117
adding HP-UX, 118
adding Linux, 129
adding OpenVMS, 123
adding Windows, 126
booting
HP-UX, 118
LVM maintenance mode, 122
single-user mode, 121
Linux, 129
OpenVMS, 123
Red Hat Linux, 130
SuSE Linux, 131
from EFI shell, 131
Windows, 126

C
changing your password, 163
chassis fan
removing and replacing, 53
cleaning the server, 109
commands
devtree
controller handle, determining, 154
EFI-capable devices and controller handles, displaying, 154
drvcfg
EFI configurable components, displaying, 154
EFI driver handle, determining, 155
EFI SCSI setup utility, starting, 155
info
adapter slot number, determining, 153
adapter’s path, determining, 153
configurable components, EFI capable, displaying, 154
control panel
accessing, 21
LEDs
location, 22
troubleshooting, 98
controller handle, determining, 154
core I/O
external, 19
internal, 19
core PCI cards
installing, 72
covers, front and top
removing and replacing, 34
customer support, 110

D
data paths, 20
devtree command
controller handle, determining, 154
EFI-capable devices and controller handles, displaying, 154
diagnostic tools
QuickFind diagnostic panel, 100
diagnostics, 106
DIMMs
16 DIMM extender board, 40
32 DIMM extender board, 41
chip sparing, 19
chip-sparing, 39
removing and replacing, 39
specifications, 19
supported sizes, 39
disk drive backplane
features, 20
display board
removing and replacing, 90
drvcfg command
EFI configurable components, displaying, 154
EFI driver handle, determining, 155
EFI SCSI setup utility, starting, 155
DVD
LEDs
location, 22
troubleshooting, 100
DVD drive
removing and replacing, 87
DVD I/O board
removing and replacing, 88

E
EFI
capable devices
and controller handles, displaying, 154
commands, 134–135
configurable components, displaying, 154
driver handle, determining, 155
EFI boot manager, 133
EFI SCSI setup utility
starting, 155
EFI/POSSE, 135–150
EFI/POSSE commands, 135
extensible firmware interface, (see EFI)
external core, features I/O, 19

F
fault management, 109
features
  external core I/O, 19
  internal core I/O, 19
  memory, 19
  motherboard manageability, 19
  PCI riser, 19
  power supply unit, 19
  processor, 18
field replaceable unit, FRU
  list of, 113
front bezel
  removing and replacing, 34
front cover, removing and replacing, 35

G
Gigabit ethernet card LAN LEDs
  location, 25

H
handle
  controller, determining, 154
hard disk drive
  slot filler, installing, 78
hard disk drives
  features, 20
  LEDs
    location, 22
    troubleshooting, 99
    removing and replacing, 77
hot-plug
  OL-A, 60
  OL-D, 61
  OL-R, 60
  PCI-X, 60
hot-swappable power supplies
  removing and replacing, 83

I
I/O baseboard
  LEDs
    location, 26
    troubleshooting, 102
    removing and replacing, 56
I/O, external core, 19
I/O, internal core, 19
iLO MP
  features, 19
  LEDs
    location, 24
    troubleshooting, 104
info command
  adapter path, determining, 153
  adapter slot number, determining, 153
  internal core I/O, features, 19

L
LEDs
  DVD, 22
  DVD, activity, 100
  Gigabit ethernet card, 25
  hard disk drive, 22
  I/O baseboard, 26
  iLO MP, 24
  locations and functions, 21
  locator, 25
  processor, 18
  power supply, 23
  QuickFind panel, 25
lighter fluid, 110

M
management processor (see iLO MP)
memory, 19, 40
  (see also DIMMs)
  (see also DIMMs)
memory extender board
  16 DIMM layout, 40
  32 DIMM layout, 41
  removing and replacing, 37
memory, DIMM
  description, 19
  midplane riser board
    removing and replacing, 81
MP (see iLO MP)

O
online support tools, 107
operating systems supported, 117
OS (see operating system)

P
password reset options, 163
path, determining for adapter
  with info command, 153
paths
  data, 20
PCI card dividers
  removing and replacing, 68
PCI cards
  installing, 60
PCI riser
  features, 19
  PCI-X, 60
phone support, 111
power
  states, 29
power distribution board
  removing and replacing, 85
power off the server
  using the iLO MP, 29
  using the power button, 30
power on the server
  using the iLO MP, 30
  using the power button, 30
power states
full power, 29
default power, 29
standby power, 29
power supply
features, 19
LEDs
location, 23
troubleshooting, 104
load order, 83
removing and replacing, 83
Pre-OS System Environment (see EFI/POSSE)
processor
installing, 46, 48
removing and replacing, 45
supported sizes, 18
processor extender board
removing and replacing, 43
processor module
description, 18
features, 18
Q
quads
16 DIMM memory extender board, 41
32 DIMM memory extender board, 42
QuickFind diagnostic board
removing and replacing, 92
QuickFind diagnostic panel
LEDs
location, 25
troubleshooting, 100
S
SCSI
backplane board
removing and replacing, 79
setup utility, 152
specifying parameters, 151
SCSI adapter
path
determining with info command, 153
security configuration menu, 163
server
dimensions, 18
power states, 29
weight, 18
server battery, removing and replacing, 75
service tools, 31
shut down
HP-UX, 118
LVM maintenance mode, 122
single-user mode, 121
Linux, 129
OpenVMS, 123
Red Hat Linux, 130
SuSE Linux, 131
from EFI shell, 131
Windows, 126
support
online, 110
phone, 110
supported DIMM sizes, 19
supported operating systems, 117
system configuration menu, 162
system event log
troubleshooting with, 95
T
top cover, removing and replacing, 36
trichlorethylene, 110
troubleshooting, 95–111
I/O baseboard, 102
server does not boot, 96
server does not power up, 96
server has intermittent failures, 97
server LEDs are not on and no error message appears, 97
server power shuts off and does not come back on, 98
W
weight of server, 18